

## Particulars

### About Your Organisation

#### 1.1 Name of your organisation

PCC SE

#### 1.2 What is/are the primary activity(ies) or product(s) of your organisation?

- ☐ Palm Oil Grower
- ☒ Processor and/or Trader
- ☒ Consumer Goods Manufacturer
- ☐ Retailer
- ☐ Bank and/or Investor
- ☐ Social and/or Development NGO
- ☐ Environmental and/or Conservation NGO
- ☐ Affiliate

#### 1.3 Membership number

4-1132-19-000-00

#### 1.4 Membership category

Consumer Goods Manufacturers

#### 1.5 Membership sector

Ordinary

# Processors & Traders

## 1. Operational Profile

### 1.1 Please state your company's main activity within the palm oil supply chain.

- ☐ Refiner of CPO and PKO  
☒ Palm Kernel Crusher  
☒ Trader with Physical Possession  
☐ Trader without Physical Possession  
☐ Integrated Refiner-Trader-Processor  
☒ Food and Non-Food Ingredients Producer  
☐ Power, Energy and Biofuel Processor  
☐ Animal Feed Producer  
☐ Oleochemicals Producer  
☐ Distribution & Logistics  
☒ Other

Other

Surface active agents - surfactants based on fatty alcohols, household chemicals and personal care products.

## 2. Palm Oil and Certified Sustainable Palm Oil Consumption

**Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Sourcing is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.**

### 2.1 Please include details of all operations using palm oil, owned and/or managed by the member and/or all entities that belong to the group.

PCC Organic Oils Ghana Ltd. One of the fundamental goals in PCC Organic Oils Ghana is making sure, that our production processes are as safe, efficient, reliable and environmentally friendly as possible. Our facilities are using all the necessary equipment and installations to achieve those goals as well as provide our customers with the highest quality Palm Kernel Oil, Palm Kernel Shells and Palm Kernel Cake. We are also doing our best to eliminate any unnecessary waste in our factories and to make sure we are offering the highest quality products for the demanding market at competitive prices. PCC EXOL SA Poland At the end of 2013, PCC EXOL SA obtained an RSPO certificate in the Mass Balance model. Because of this, the Company has the right to sell its products as certified in this model. This means that the raw materials used to produce them have been identified and verified as certified. PCC EXOL SA is one of the producers of palm oil-based chemical raw materials, who are gradually implementing good practices, improving the social sphere and environmental sustainability of operations, also due to the RSPO. PCC CP Kosmet Sp. z o.o. PCC Consumer Products Kosmet is one of the largest producers of household chemistry, professional chemistry and cosmetics in Poland. The company develops its own brand portfolio and specializes in the production of private label products, whose recipients are the largest retail chains in Central and Eastern Europe. PCC Consumer Products Kosmet also cooperates with global corporations, for which it produces products as a contract manufacturer. The company's clients also include public institutions and industrial plants, which are dedicated to the offer of professional chemistry products. PCC CP Kosmet uses various types of chemical raw materials for the production of its products, such as surfactants based on palm oil derivatives. The company became a member of RSPO in the beginning of 2019.

#### 2.1.1 In which countries does your company sell goods with palm oil and palm oil products?

Applies globally, Canada, Denmark, Egypt, Finland, France, Germany, Ghana, Hungary, Italy, Luxembourg, Netherlands, Poland, Russia, Turkey, United Kingdom

### 2.2 Total volume of all palm oil and palm oil products sourced in the year:

Description	Tonnes
Crude palm oil, including derivatives refined from CPO (tonnes)	0.0
Crude palm kernel oil, including derivatives refined from CPKO (tonnes)	21446.0
Crude palm kernel expeller (tonnes)	1281
Total	22727.0

**2.3 Volume of RSPO-certified palm oil and oil palm products sourced in the year (tonnes):**

<b>Description</b>	<b>Crude Palm Oil (CPO) and CSPO Derivatives</b>	<b>Crude Palm Kernel Oil (CSPKO) and CSPKO Derivatives</b>	<b>Palm Kernel Expeller (CSPKE)</b>
RSPO Credits from Mill / Crusher	0	0	0
RSPO Credits from Independent Smallholder	0	0	0
Mass Balance (MB)	0.0	8457.0	0
Segregated (SG)	0.0	0.0	0
Identity Preserved (IP)	0	0	0
Total	0.0	8457.0	0

**2.4 According to the volume information you have provided in Question PT.2.2 and Question PT.2.3, your company's certified palm oil and palm oil products uptake is:**

37.21%

**2.5 What is the estimated percentage of Certified Sustainable Palm Oil in the palm oil and palm oil products sold by your company in the following regions:**

<b>Countries/Regions</b>	<b>Percentage</b>
Europe	95.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	5.0
Rest of World	0.0

### 3. TimeBound Plan

#### 3.1 Which year did your company achieve/obtain (or expects to achieve/obtain) the RSPO supply chain certification or RSPO trader/distributor licence?

2013

#### 3.2 Which year did your company start (or expect to start) to source any RSPO-certified palm oil and oil palm products?

2014

##### 3.2.1 If the previous target year for PT.3.2 has not been met, please explain why.

As a capital group, PCC SE joined the RSPO organization in 2019. PCC EXOL SA, which belongs to the PCC group, obtained the RSPO certificate in the Mass Balance model at the end of 2013. Therefore, the fact is that the Company has the right to sell its products as certified in this model. In 2019, we implemented our RSPO certification plan in the MB model for the company PCC CP Kosmet. This company is a professional producer of high quality household chemistry products and cosmetics. Raw materials for production for this company are supplied by PCC EXOL SA. After receiving the certificate by PCC CP Kosmet, cooperation also takes place between companies in the scope of deliveries of certified raw materials on the premises of the RSPO MB model. PCC Organic Oils Ghana Ltd. expects to obtain RSPO certification in second half of 2020.

#### 3.3 Which year did your company achieve (or expects to achieve) 100% RSPO certification of all palm product processing facilities.

2030

##### 3.3.1 If the previous target year for PT.3.3 has not been met, please explain why.

RSPO certified products are manufactured only on some installations of the PCC Group. It depends on the type of products and their intended use for the industry. Not all clients of our company are recipients of palm oil-based products due to the specificity of the industries in which they operate. The production installations on which we produce palm oil-based products will be successively certified in the RSPO MB variant. PCC Organic Oils Ghana Ltd. expects to obtain RSPO certification in second half of 2020.

#### 3.4 Which year did your company begin (or expects to begin) sourcing only 100% RSPO-certified palm oil and oil palm products.

2030

#### 3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member sells goods with palm oil or palm oil products, please explain why

RSPO certified products are manufactured only in some installations of the PCC Group. For this reason, all raw materials for the production are derived from fuel oil. PCC EXOL manufactures chemical products for many industries in which RSPO certification for fatty alcohol-based palm oil is not required. Therefore, the origin of the raw materials that we use for production depends on the type of products manufactured and their intended use in a given industrial sector. Not all of our customers are recipients of surfactants and other palm oil derived products. Taking into account the specifics of the industries and the needs of our customers, our production installations will be successively certified in the RSPO MB variant. The PCC Group as a producer of chemical products and industrial formulations is in the middle of the value chain between global suppliers and customers. This results in a lack of flexibility in deliveries and often high prices of certified raw materials used in production processes. This situation has a significant impact on the prices of products delivered to customers. PCC Group companies are constantly looking for alternative sources of raw materials and are adapting their production infrastructure to the requirements of the RSPO system.

#### 3.6 How does your company proactively promote RSPO and RSPO-certified sustainable palm oil and oil palm products to your customers?

The PCC Group offers a wide range of chemical products, additives, and formulations for various industries, including the cosmetics, home and food industries. The detergent and personal care industries around the world are constantly introducing new raw materials and chemical additives based on certified MB palm oil in all regions. However, it depends on the development of markets in different regions and the development of certified sustainable supply chains of oleochemicals. It is a complicated and long-lasting process. The PCC Group promotes sustainable management of palm oil and develops the production of chemical products based on its derivatives. The company offers its clients a wide range of chemical products and provides the opportunity to provide competitive market conditions. The flexibility of production and technical support have a positive impact on the development of the sales of certified MB products. The PCC Group will develop this group of products. Currently, in the PCC Group we are planning further certifications of production plants. We promote our RSPO MB products on our internet platform. We mark them with an appropriate logo containing the number of our RSPO license:  
<https://www.products.pcc.eu/en/id/9139/rosulfan-tm-a-ammonium-lauryl-sulfate-3/>

#### 4. Actions For Next Reporting Period

##### 4.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

Action plan: -certification of subsequent production installations in the RSPO MB variant -recommending RSPO certified products to customers -using the RSPO logo with the license number in eaflets, folders and on the company's websites -product labeling (RSPO MB) -promotion of RSPO on the product platform of the PCC Group : [www.products.pcc.eu](http://www.products.pcc.eu) We believe that part of our responsibility is intensive cooperation with companies throughout the value chain as well analysis of the effects of the production and sale of products based on palm oil and palm kernel oil. The RSPO certification process is the most effective to meet the objectives of sustainable palm oil management in the world. A global initiative to improve the entire palm sector and provide the necessary infrastructure to monitor the transformation of the market in transparent way. PCC EXOL SA supports the dialogue initiated by the RSPO organization that develops, implements and promotes the basic and global standard of sustainable development of products made from palm oil. PCC EXOL SA cooperates with RSPO in further improvement of mechanisms supporting sustainable production of palm oil and its processing in the entire supply chain. We support the idea of sustainable palm oil and its derivatives manufacture. These raw materials are used to produce surfactants. They also must be carried out in a way that clearly exclude the uncontrolled exploitation of high natural value areas, such as the rainforests. Thereby, we also have an impact on respecting and supporting the rights of plantation workers and local communities. The cultivation of oil palms must be achieved in a manner consistent with the principles and criteria set out by the RSPO ("RSPO Principles & Criteria of Sustainable Palm Oil Production"). Our membership in the RSPO motivates us to act in accordance with RSPO P&C in terms of: -sustainable and controlled exploitation of areas for oil palm cultivation; -conservation of biological diversity; -sustainable palm oil production; -identification and tracking throughout supply chains; -reducing greenhouse gas emissions (GHGs); -respect for the human rights, the rights of local labour and their customs and cultures; -doing business in accordance to the actual laws and regulations applicable to all areas of activity. Cooperation with suppliers Since our products require certified palm oil raw materials, we pay a bigger special attention whether our business partners share values common to ours: environmental and social responsibility, traceability of raw materials in the supply chain, partnership and cooperation and respect for the rights of local communities, continuous improvement. PCC EXOL SA is willing to cooperate with all stakeholders among supply chains of palm oil and its derivatives, by committing them to continuous development of raw material traceability strategy in accordance with the Principles and Criteria of RSPO. We strive to integrate the RSPO values, membership in the organization and activities of suppliers within the Mass Balance (MB) variant, as one of the criteria of fatty alcohols suppliers' selection, evaluation and qualification. Fatty alcohols are processed derivatives of palm oil and are one of main raw materials in surfactant manufacturing.

## 5. Shared Responsibility

*The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at [acop@rspo.org](mailto:acop@rspo.org)*

### Labour & Labour Rights

#### 5.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

##### 5.1.1 Does the policy cover:

- ☒ No discrimination
- ☒ Wage and working conditions
- ☒ Freedom of association
- ☒ No child labour
- ☒ No harassment
- ☒ No forced or trafficked labour

#### 5.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

No

### Ethical Conduct & Human Rights

#### 5.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

##### 5.2.1 Does the policy cover:

- ☐ Recruitment
- ☒ Contractors
- ☒ Sub-Contractors & Third-Party Contractors

#### 5.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

No

### Land Use

#### 5.3 Does your company have a publicly-available Policy covering Land Use?

No

**Occupational Health & Safety****5.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?**

Yes

**5.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?**

No

**Climate Change & Greenhouse Gas (GHG)****5.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**

Yes

**5.5.1 Does the policy cover:**

- ☒ Identification and assessment of GHG
- ☒ Public reporting of GHG footprint
- ☒ Monitored implementation plan to reduce or minimise GHG emissions

**5.5.2 Has your company previously uploaded or linked its Climate Change & Greenhouse Gas policy or report in previous ACOP reporting cycles?**

No

**Complaints & Grievances****5.6 Does your company have a Complaints & Grievances Mechanism?**

Yes

**5.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to <https://askrspo.force.com/Complaints/>**

No

**Smallholders****5.7 Does your company support oil palm independent smallholder groups?**

Yes

**5.7.1 Does this support cover:**

- ☒ Fair and transparent dealings with Smallholders
- ☒ Improved Smallholder livelihoods

**5.7.2 How is your company supporting them?**

One of our companies -PCC Organic Oils was established in 2012 with an objective to produce high quality palm kernel oil with its side products: palm kernel shells and palm kernel cake. From 2012 until 2015 our focus was mainly on market research and trade development. Starting in 2015 we began to launch a full-scope production and logistics operation structure using the newest technological solutions, aimed at supplying the market with high-end quality Palm Kernel Oil, Palm Kernel Shells and Palm Kernel Cake at competitive and market driven prices. PCC Organic Oils modus operandi is transparent, effective as well as supportive for the surrounding community. We are buying Palm Kernel from many regions in southern Ghana, focusing on purchases from small, private plantations. We are currently supplied by more than 400 small and micro cultivators, all out of which are running their farms in an organic and environmentally friendly way. We collect Palm Kernel Nuts and Palm Kernel from small farmers mainly family-owned enterprises located in the bush of Eastern, Western, Ashanti, Central and Brong Ahafo regions of Ghana. Our products are fully ecological and organic collected from small plantations that do not use fertilisers and other chemicals in the oil palm cultivation. Our focus in relation to collection points is to make sure that we are receiving the highest quality, fully organic Palm Kernels which, after processing will provide our Customers with the highest quality Palm Kernel Oil, Palm Kernel Shells as well as Palm Kernel Cake. We are constantly developing and researching the structure of our collection points as well as keeping a close network cooperation with the farmers to make sure that we are able to do reliable, customer friendly and environmentally safe and sustainable business. We have over 400 collection points in Ghana as following. We collect the PK also from the small clammers that also produce CPO and after that also have a cracking system and produce PK and PKS. They sell the PKS to other buyers and sell the PK to us. Our company can collect 150 to 300 tons per month. PCC organic oils currently employs 103

use trucks with capacities of 12 and 15 tons for the collection because these trucks are able to move freely in every corner in the Ghanaian bush. We can collect from 1000 – 3500 tons per month depending on the season. We collect the PK also from the small clammers that also produce CPO and after that also have a cracking system and produce PK and PKS. They sell the PKS to other buyers and sell the PK to us. Our company can collect 150 – 300 tons per month. In this way, we are supporting Smallholders and we have an impact on their quality of life.

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## 6. Challenges

**6.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?**

- ☒ Awareness of RSPO in the market
- ☐ Difficulties in the certification process
- ☐ Certification of smallholders
- ☒ Competition with non-RSPO members
- ☐ High costs in achieving or adhering to certification
- ☐ Human rights issues
- ☒ Insufficient demand for RSPO-certified palm oil
- ☒ Low usage of palm oil
- ☒ Reputation of palm oil in the market
- ☐ Reputation of RSPO in the market
- ☒ Supply issues
- ☒ Traceability issues
- ☐ No challenges faced
- ☐ Others

Others

-

**6.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?**

- ☒ Engagement with business partners or consumers on the use of CSPO
- ☒ Engagement with government agencies
- ☒ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- ☐ Promotion of physical CSPO
- ☐ Providing funding or support for CSPO development efforts
- ☒ Research & Development support
- ☐ Stakeholder engagement
- ☐ No actions taken
- ☐ Others

Others

-

**6.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here**

[https://www.pcc-exol.eu/bazy/exol.nsf/id/EN\\_RSPO\\_Certificate](https://www.pcc-exol.eu/bazy/exol.nsf/id/EN_RSPO_Certificate) [https://www.pcc-exol.eu/bazy/exol.nsf/id/EN\\_Ethical\\_code](https://www.pcc-exol.eu/bazy/exol.nsf/id/EN_Ethical_code)  
[https://www.pcc-exol.eu/bazy/exol.nsf/id/EN\\_Sustainable\\_development](https://www.pcc-exol.eu/bazy/exol.nsf/id/EN_Sustainable_development) <https://kosmet.com.pl/en/certyfikaty/>

# Consumer Goods Manufacturers

## 1. Operational Profile

### 1.1 Please state your company's main activity within the palm oil supply chain.

- ☐ Food Good Manufacturer - own brand  
☐ Food Good Manufacturer - third-party brand  
☒ Home & Personal Care Good Manufacturer - own brand  
☒ Home & Personal Care Good Manufacturer - third-party brand  
☐ Ingredient Manufacturers  
☐ Biofuels  
☒ Other

Other

Professional chemistry products

## 2. Palm Oil and Certified Sustainable Palm Oil Consumption

**Information in Section 2 - Palm Oil and Certified Sustainable Palm Oil Consumption - is a mandatory declaration in your ACOP. This includes volume data on palm oil and palm oil products consumed, to enable the RSPO to accurately calculate uptake on a member, sector and total level. ACOP reports without reported volume data will be considered incomplete and will not be accepted.**

### 2.1 Please list down all operations and subsidiaries using palm oil that are owned and/or managed by the member, including those under Group Membership

PCC Consumer Products Kosmet is part of the chemical division of the PCC SE group of companies producing FMCG goods for the final customer and specific products for professionals. Presence in the group provides PCC CP Kosmet with a number of internal synergies, such as raw materials integration, access to the latest technologies and research and development facilities. As a result, the company has consistently been considered as a valued and increasingly important business partner in Europe, setting market standards based on industry trends and customer needs. The company operates under the highest international quality standards, such as GMP, IFS, BRC, AISE, ISO and EcoVadis. PCC Consumer Products Kosmet (based in Brzeg Dolny, Poland) has been operating on the market for over 20 years. The company has two production plants – in Poland (Brzeg Dolny) and in Belarus (Grodno) and a sales office in Russia (Moscow). Operations in Grodno and Moscow enable the company to benefit from the Customs Union of Belarus, Kazakhstan and Russia and allow it to achieve significant competitive advantages. Implemented, consistent strategy of continuous development allows PCC CP Kosmet to conquer new markets both in European countries, as well as in the Middle East and Africa. PCC CP Kosmet manufactures household chemistry products and Personal Care products. The company uses raw materials based on palm oil to make them. Despite the fact that the company received the RSPO MB certificate in 2019, no transactions based on certified raw materials have yet been completed. PCC CO Kosmet will start selling certified products in the MB variant in 2020. The company uses raw materials for the production of products mainly from palm oil and palm kernel oil (PKO). For 13 identified raw materials - 12 PKO raw materials are used. Raw materials used for the production of semi-finished products, such as: household chemicals - washing liquids, dishwashing liquids, washing liquids, liquid soaps, shower gels, bath liquids, professional chemicals, etc. The products are then poured into plastic packaging with a capacity of 250 ml to 5L and 10 kg. Sales of products. -purchase of raw material containing palm oil derivatives, -production of semi-finished products -packaging, -sales of products.

#### 2.1.1 In which markets does your company sell goods with palm oil and oil palm products?

Armenia ,Bosnia & Herzegovina ,Bulgaria ,China ,Czech Republic ,Estonia ,Germany ,Hungary ,Kazakhstan ,Kyrgyzstan ,Latvia ,Lithuania ,Moldova ,Poland ,Romania ,Russia ,Serbia ,Slovakia ,Slovenia ,Suriname

#### 2.2.5 Total volume of all palm oil and palm oil products (palm-content only) used in your company's own-brand products and in products produced by your company for third-party brands in the year:

Description	Tonnes
Total volume of crude/refined palm oil (tonnes)	10.0
Total volume of crude/refined palm kernel oil (tonnes)	479.0
Total volume of palm kernel expeller (tonnes)	0.0
Total volume of palm oil/palm kernel oil derivatives and fractions (tonnes)	0.0
Total	489.0

**2.2.6 Please estimate the percentage of derivatives and fractions (reported in Question CG.2.2.4) derived from palm oil or from palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.**

Description	Percentage
Palm oil-based derivatives and fractions	80.0
Palm kernel oil-based derivatives and fractions	20.0

**2.3 Volume of RSPO-certified palm oil and palm oil products used in your company's own brand products and in products produced by your company for third-party brands in the year (tonnes):**

Description	Crude/Refined Palm Oil (CSPO)	Crude/Refined Palm Kernel Oil (CSPKO)	Palm Kernel Expeller (CSPKE)	Certified Derivatives and Fractions
RSPO Credits from Mill / Crusher	0.0	0.0	0.0	0.0
RSPO Credits from Independent Smallholder	0.0	0.0	0.0	0.0
Mass Balance (MB)	0.0	0.0	0.0	0.0
Segregated (SG)	0.0	0.0	0.0	0.0
Identity Preserved (IP)	0.0	0.0	0.0	0.0
Total	0.0	0.0	0.0	0.0

**2.3.1 Please estimate the percentage of RSPO-certified derivatives and fractions (reported in Question CG.2.3) derived from RSPO-certified palm oil or from RSPO-certified palm kernel oil. The default split for volumes is assumed to be 80% palm oil-based derivatives and 20% palm kernel oil-based derivatives.**

Description	Percentage
Certified Palm oil-based derivatives and fractions	80.0
Certified Palm kernel oil-based derivatives and fractions	20.0

**2.4 According to the volume information you have provided in Question 2.2 and Question 2.3, your company's certified palm oil and palm oil products uptake is:**

0.00%

**2.4.1 If your company has not reached 100% usage of sustainable palm oil through the four supply chain models (RSPO Credits, MB, SG or IP), do you have any plans to cover the gap using RSPO Credits?**

No

**2.4.2 Please explain why you do not intend to cover the gap using RSPO Credits**

PCC CP Kosmet is just beginning its activity in the production of products based on certified palm oil and its derivatives. In 2020, the company successfully passed the first RSPO certification audit. As of today, we have not yet completed any sales transactions of products based on certified palm oil. The company will probably implement this step in 2021.

**2.5 Please estimate the regional distribution of your company's RSPO certified palm oil and palm oil-products usage (as declared in Question CG.2.3) in the following countries/regions:**

Countries/Regions	Percentage
Europe	0.0
North America	0.0
Malaysia	0.0
Indonesia	0.0
China	0.0
India	0.0
Latin America	0.0
Africa	0.0
Rest of World	0.0

### 3. TimeBound Plan

#### 3.1 Which year did your company achieve (or expects to achieve) the RSPO supply chain certification?

2019

#### 3.2 Which year did your company begin (or expects to begin) using RSPO-certified sustainable palm oil and palm oil products in own-brand products

2021

##### 3.2.1 If the previous target year for CG.3.2 has not been met, please explain why.

PCC CP Kosmet does not yet use certified palm oil and its derivatives in the production of own brands. This is planned for 2021.

#### 3.3 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from any supply chain option in own-brand products.

2025

##### 3.3.1 If the previous target year for CG.3.3 has not been met, please explain why.

At present, it is difficult to determine when PCC CP Kosmet will start production based on 100% certified palm oil and its derivatives. It depends on many factors, such as: market situation, availability of certified raw materials, raw material prices, consumer demand and other variables.

#### 3.4 Which year did your company begin (or expects to begin) using 100% RSPO-certified sustainable palm oil and palm oil products from physical supply chain options (Identity Preserved, Segregated and/or Mass Balance) in own-brand products.

2025

##### 3.4.1 If the previous target year for CG.3.4 has not been met, please explain why.

PCC CP Kosmet plans to introduce RSPO certified products in the MB variant to its commercial offer. Today, however, it is difficult for us to determine the start date for the production of our own brands of products based on raw materials 100% certified for RSPO MB. It depends on many factors, such as: market situation, availability of certified raw materials, raw material prices, consumer demand and other variables.

#### 3.5 If the TimeBound Plan commitments declared above do not cover all countries in which the member operates, please explain why

The sale of our own brands of our RSPO MB certified products depends primarily on consumer demand in various regions of the world. PCC CP Kosmet works not only locally, but also on other continents such as no. Asia (China). Sales to overseas markets depend on many factors, but the most important are the prices of raw materials and transport costs. By introducing RSPO MB products to the offer, we will obviously consider looking for alternative sources of raw materials. However, synergy in the PCC Group is important to us. In our structure we have access to certified ingredients for cosmetic and detergent formulations. In the first step, we plan to introduce products in the RSPO MB variant to the offer and sell them on the Polish and European market.

#### 3.6 Does your company use RSPO-certified sustainable palm oil and palm oil products in products manufactured on behalf of other companies?

No

##### 3.6.1 Does your company have a TimeBound Plan to only use RSPO-certified sustainable palm oil and palm oil products in the goods you manufacture on behalf of other companies?

Yes

##### 3.6.2 When do you expect all products manufactured on behalf of other companies to only contain RSPO-certified sustainable palm oil and palm oil products?

2025.0

**4. Trademark Use****4.1 Does your company use or plan to use the RSPO Trademark in own-brand products?**

Yes

**4.2 Please select the countries where your company uses or intends to use the Trademark**

Armenia ,Bosnia & Herzegovina ,China ,Czech Republic ,Estonia ,Germany ,Hungary ,Kazakhstan ,Latvia ,Lithuania ,Martinique ,Moldova ,Poland ,Romania ,Russia ,Serbia ,Slovakia ,Slovenia ,Suriname

**4.2.1 Which year did your company begin (or expects to begin) using the RSPO Trademark**

2020

## 5. Actions for Next Reporting Period

### 5.1 Please outline activities that your company will take in the coming year to promote the production or consumption of certified sustainable palm oil (CSPO)

-We will engage in a continuous enhancement process toward free and fair labor specific for palm oil industry. - We promote certification toward credible standards. - We develop certification in your area of responsibility and promote physical transformation. - We support upstream traceability to oil mill level and ultimately to plantation level for certified products to break the link between oil palm and deforestation. We will promote and disseminate the above values to our counterparties, investors and employees by organizing training and webinars. We will also develop a sustainable palm oil policy and promote its values to all our stakeholders. We support the dialogue initiated by the RSPO organization that develops, implements and promotes the basic and global standard of sustainable development of products made from palm oil. PCC PCC Group cooperates with RSPO in further improvement of mechanisms supporting sustainable production of palm oil and its processing in the entire supply chain. Our commitments : We support the idea of sustainable palm oil and its derivatives manufacture. These raw materials are used to produce chemical raw materials and ready to use products. They also must be carried out in a way that clearly exclude the uncontrolled exploitation of high natural value areas, such as the rainforests. Thereby, we also have an impact on respecting and supporting the rights of plantation workers and local communities. The cultivation of oil palms must be achieved in a manner consistent with the principles and criteria set out by the RSPO ("RSPO Principles & Criteria of Sustainable Palm Oil Production"). Our membership in the RSPO motivates us to act in accordance with RSPO P&C in terms of: -sustainable and controlled exploitation of areas for oil palm cultivation; -conservation of biological diversity; -sustainable palm oil production; -identification and tracking throughout supply chains; -reducing greenhouse gas emissions (GHGs); -respect for the human rights, the rights of local labour and their customs and cultures; -doing business in accordance to the actual laws and regulations applicable to all areas of activity. Cooperation with suppliers Since our products require certified palm oil raw materials, we pay a bigger special attention whether our business partners share values common to ours: -environmental and social responsibility, -traceability of raw materials in the supply chain, -partnership and cooperation and respect for the rights of local communities, -continuous improvement. PCC Group is willing to cooperate with all stakeholders among supply chains of palm oil and its derivatives, by committing them to continuous development of raw material traceability strategy in accordance with the Principles and Criteria of RSPO. We strive to integrate the RSPO values, membership in the organization and activities of suppliers within the Mass Balance (MB) variant, as one of the criteria of fatty alcohols suppliers' selection, evaluation and qualification. Fatty alcohols are processed derivatives of palm oil and are one of main raw materials in surfactant manufacturing. PCC Group ensures that policy Sustainable Production of Palm Oil and its Derivatives is understandable, announced and implemented at all levels of the organization, and covered by the RSPO System.

## 6. Shared Responsibility

*The Board of Governors of the Roundtable on Sustainable Palm Oil (RSPO) approved new Shared Responsibility rules on 31 October 2019, requiring all members to share sustainability requirements and obligations. Reporting of Shared Responsibility indicators will be done through several channels, including ACOP. As the implementation of Shared Responsibility reporting is still on-going and in development, the Shared Responsibility section in ACOP is not yet final and may change in future ACOP cycles. For more information on Shared Responsibility, please go to <https://rspo.org/news-and-events/news/what-are-the-new-shared-responsibility-rules> or email the ACOP team at [acop@rspo.org](mailto:acop@rspo.org)*

### Labour & Labour Rights

#### 6.1 Does your company have a publicly-available policy covering Labour & Labour Rights?

Yes

##### 6.1.1 Does the policy cover:

- ☒ No discrimination
- ☒ Wage and working conditions
- ☒ Freedom of association
- ☒ No child labour
- ☒ No harassment
- ☒ No forced or trafficked labour

#### 6.1.2 Has your company previously uploaded or linked its Labour & Labour Rights policy in previous ACOP reporting cycles?

No

### Ethical Conduct & Human Rights

#### 6.2 Does your company have a publicly-available Policy covering Ethical Conduct & Human Rights?

Yes

##### 6.2.1 Does the policy cover:

- ☐ Recruitment
- ☒ Contractors
- ☒ Sub-Contractors & Third-Party Contractors

#### 6.2.2 Has your company previously uploaded or linked its Ethical Conduct & Human Rights policy in previous ACOP reporting cycles?

No

### Land Use

#### 6.3 Does your company have a publicly-available Policy covering Land Use?

No



**Occupational Health & Safety****6.4 Does your company have a publicly-available Policy covering Occupational Health & Safety?**Yes

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**6.4.1 Has your company previously uploaded or linked its Occupational Health & Safety policy in previous ACOP reporting cycles?**No

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**Climate Change & Greenhouse Gas (GHG)****6.5 Does your company have a publicly-available policy covering Climate Change & Greenhouse Gas (GHG)?**No

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**Complaints & Grievances****6.6 Does your company have a Complaints & Grievances Mechanism?**Yes

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**6.6.1 Is your Complaints & Grievances mechanism in line with the RSPO's grievance mechanism? For details of the RSPO's grievance mechanism, please go to <https://askrspo.force.com/Complaint/s/>**Yes

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**Smallholders****6.7 Does your company support oil palm independent smallholder groups?**No

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**6.7.3 Do you have any future plans to support oil palm Independent Smallholders?**Yes

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## 7. Challenges

**7.1 What significant obstacles or challenges has your company encountered in the promotion of certified sustainable palm oil (CSPO)? What efforts has your company taken to address these obstacles or challenges?**

- ☒ Awareness of RSPO in the market
- ☒ Difficulties in the certification process
- ☐ Certification of smallholders
- ☐ Competition with non-RSPO members
- ☐ High costs in achieving or adhering to certification
- ☒ Human rights issues
- ☒ Insufficient demand for RSPO-certified palm oil
- ☐ Low usage of palm oil
- ☒ Reputation of palm oil in the market
- ☐ Reputation of RSPO in the market
- ☐ Supply issues
- ☒ Traceability issues
- ☐ No challenges faced
- ☐ Others

Others

-

**7.2 In addition to the actions already reported in this ACOP report, what other ways has your company supported the vision of the RSPO to transform markets to make sustainable palm oil the norm?**

- ☐ Engagement with business partners or consumers on the use of CSPO
- ☐ Engagement with government agencies
- ☒ Promotion of CSPO outside of RSPO venues such as trade workshops or industry associations
- ☒ Promotion of physical CSPO
- ☐ Providing funding or support for CSPO development efforts
- ☒ Research & Development support
- ☐ Stakeholder engagement
- ☐ No actions taken
- ☐ Others

Others

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**7.3 If your company has any other publicly-available reports or information regarding its palm oil-related policies and activities, please provide the links here**

<https://www.pcc.eu/en/about-pcc/sustainability-and-environmental-protection/>