

## RSPO PRINCIPLES & CRITERIA PUBLIC SUMMARY REPORT

# AGRÍCOLA TORNABE S.A. de C.V. GRUPO JAREMAR

Atlántida, Honduras

## CERTIFICATIONS

**Lead Auditor: Ingrid Ayub** 

Surveillance Audit n°1 report. 27/06/2016

#### IBD CERTIFICAÇÕES LTDA

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#### **SCOPE OF THE CERTIFICATION AUDIT**

#### 1.1 **Normative references**

The Palm Oil Mill and the supply base was audited against the following documents:

RSPO International Principles and Criteria (April, 2013 version) 

National Interpretation (approved version XX/20XX)

Local indicators developed by IBD (approved version XX/20XX)

Supply Chain Certification Standard (2014 version) Module E

New Planting Procedures (November, 2015 version)

1.2 Company and Contact Details					
Company name	Agrícola Tornabe S.A. de C.V.				
Business address	Comunidad San Alejo, Km 15, Tela Atlántida. Honduras.				
Scope	Production and sales of Crude Palm Oil (CPO) and Palm Kernel (PK).				
Products	CPO and PK				
Contact person	Gilberto Burgos				
Telephone	504-24290001/09				
E-mail	gburgos@jaremar.com				
Web site					
Other certifications held	ISO 9000, ISO 14000, BASK, ISCC				
1.3 RSPO Membership Details					
RSPO membership number	1-0105-11-000-00				
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RSPO membership number	1-0105-11-000-00
Parent company as	Grupo Jaremar
applicable	

#### 1.4 Audit type

Date of previous audit	06 - 10/04/2015
Date of this audit	16 - 18 and 20/06/2016
Main or ASA (1 to 4)	ΔSΔ 1

Date of next surveillance audit

From 9 to 12 months from ASA 1 audit.

#### Location of the Palm Oil Mill 1.5

Palm Oil Mill (POM)		Mill Capacity	GPS Re	ference
Name	Location Address	MT/Hour	Longitude	Latitude
AGRICOLA TORNABE S.A.	Aldea San Alejo, Km.15, Tela, Atlántida	90	87°3520.51"	15°43′55.27″
de C.V.			W	N

#### **Palm Oil Mill Output and Approximate Tonnages Certified**

The 12 month output is the average over any 12 month period and the actual production for the 12 months from the date of certification will be included in the annual summary. These figures exclude any output product from non-certified suppliers.

For the 12 month period ending may 2016 the mill received 402 053. 69 mt of FFB.

- The estimate for the last 12 months is applicable to Annual Surveillance Audits and is the Projection for the next 12 months from the previous audit.
- The actual production for the last 12 months is the audited quantity since the last audit.
- The projection for the next 12 months is given by the company.

FFB received and processed by the mill for the 12 months prior to this audit:							tified	204,347.24
								197,705.75
	for last 12 Mo Certification					Projection	for next 12 (MB)	2 Months (MT)
СРО	PK	РКО	CPO/MB	PK/MB	PKO/MB	CPO/MB	PK/MB	PKO/MB
45.079	10.314	-	45.532	10.343	-	46.264	10.532	1

#### Notes

#### 1.7 **General Description of Supply Base**

#### Introduction to the company

The agricultural company Tornabe S.A. de C.V. (AGROTOR), palm oil mill, was founded in December 1994 as part of Jaremar Group in the physical facilities of the Palma de San Alejo Division, belonging then to the United Fruit Co., denominated at the beginning as Agroindustrial Bonito Oriental.

Currently, the palm oil mill Tornabe S.A. de CV (AGROTOR) is dedicated to the extraction and refining of oils derivated from African palms.

The Company AGROTOR S.A. is the pioneer company in the oil industry of Honduras and contributes with about 70% of all fats and oils processed by the companies of Jaremar Group in San Pedro Sula, who in turn, satisfy 65% of the market of fats in the country.

AGROTOR and the companies in its supply base are also certified in ISO 9001: 2008, ISO 14001: 2004 and ISCC and with the CSR seal and hence its commitment with the elaboration of products that satisfies customer specifications, compliance with applicable legal requirements, leadership in the promotion of renewable energy and commitment with continuous improvement.

#### Supply base

The supply base included in the ASA 1 audit is conformed by the farms owned by Jaremar Group and independent growers.

The owned farms corresponds to 19 farms located in the departments of Yoro, Puerto Cortés and Atlántida, Honduras and included in five social reasons:

- 1. Palmas De San Alejo S.A. de C.V. (San Alejo Farms: 1, 2, 3 and 4).
- 2. Agroindustrial Guaymas S.A. de C.V. (Farms: Kigoma, Ekona, Avros, Buena Vista and Paulaya).
- 3. Agroindustrial Mezapa S.A. de C.V. (Farms: Tacamiche, Copen and Guanacastales).
- 4. Agroindustrial Valle Aguan S.A. de C.V. (Farms: Cebú, Mindanao and Garabito).
- 5. Servicios Mecanizados S.A. de C.V. (Farms: Chorotega, Palomas, Canaima and Toloa).

The total productive palm area of the 19 farms is of 8033.65 ha which in the last 12 months delivered 204 347.24 Mt of fruit to the mill.

The company also receives conventional FFB from small, medium and large independent producers from the región, associated to "Unión de Palmeros del Litoral Atlántico" (UNPALA). UNPALA is a development NGO, promoted by Grupo Jaremar (Agrotor) as a mean to organize independent producers that sell FFB to Grupo Jaremar (Agrotor). The association has approximately 21,000 ha and are members of RSPO since February 3rd, 2015 (Membership No. 8-0157-15-000-00). Not all associated members delivers fruit to the mill as there are several mills in the área competing for the fruit of independent producers.

1.7.1 Location of the Supply	1.7.1 Location of the Supply Base									
Oil Palm Plantation (OPP)	Lasatian Addusas		GPS Reference							
Name	Location Address		Longitude	Latitude						
PALMAS DE SAN ALEJO S.A. de C.V.	San Alejo, Km. 15, Município de Tela	Finca 01	87°36'04.64"W	15°44'44.22"N						
	San Alejo, Km. 15,	Finca 02	87°36'57.39"W	15°43'50.17"N						
	Município de Tela	Finca 03	87°35'08.80"W	15°43'44.45"N						
		Finca 04	87°34'58.46"W	15°43'04.62"N						
AGROINDUSTRIAL GUAYMAS S.A. de C.V. (AGROGUAYMAS)	Fincas Kigoma, Ekona, Avros, Buena Vista y	Kigoma	87°48'57.48"W	15°30'50.38"N						
	Paulaya, Municipio de El Progreso,	Ekona	87°48'52.62"W	15°29'52.13"N						
	Departamento de Yoro, Honduras.	Avros	87°48'41.23"W	15°28'24.77"N						
	rioriduras.	Buena Vista	87°48'43.14"W	15°25'32.47"N						
		Paulaya	87°48'57.48"W	15°30'50.38"N						
AGROINDUSTRIAL VALLE AGUAN S.A. de C.V. (AGROAGUÁN)	Fincas Cebú y Mindanao, Municipio de	Cebú	15°34'27.67"N	87°42'41.59"W						
	El Negrito y Finca Garabito, Municipio de	Mindanao	87°40'15.64"W	15°34'09.76"N						
	El Progreso, Departamento de Yoro, Honduras.	Garabito	87°46'29.45"W	15°32'04.27"N						
AGROINDUSTRIAL MEZAPA S.A. de C.V. (AGROMEZA)	Fincas Copen y Tacamiche, Municipio	Tacamiche	87°53'34.93"W	15°28'49.92"N						
, , , ,	de La Lima y Fincas Guanacastales,	Copén	87°53'34.93"W	15°28'49.92"N						
	Municipios de Choloma y La Lima, Departamento de	Tibombo	87°47'53.07"W	15°35'09.34"N						

	Cortés, Honduras.					
SERVICIOS MECANIZADOS S.A.	Finca Toloa, Mui	nicinio	Chorotega	87°46'08.10	)"W	15°41'56.72"N
de C.V. (SERMISA)	de Tela, Departai	•				
		de Atlántida y Fincas		Palomas 87°45'27.0		15°41'05.07"N
	Canaima, Choroto Palomas, Municip		Canaima	87°46'19.30	Ω"\ <b>\</b> /	15°40'25.35"N
	El Progreso,	no de	Canaina	07 40 13.50	, vv	15 40 25.55 1
	Departamento de	Yoro,	Toloa	87°45'48.60	)"W	15°43'13.74"N
1.7.2 Statistics of the Supp	Honduras.		T	FFD dd		
1.7.2 Statistics of the Supp Name	Area of			Estimated	Planting	Cycle
Name	Total		oduction	Tonnes	Years	(Years)
Palmas San Alejo Finca 01	970,70		970,70	<b>FFB/Yr</b> 21.472,97	1979 -2014	29,57
Palmas San Alejo Finca 02	1.155,39	=	1.155,39	27.873,87	1977 - 2014	17,25
Palmas San Alejo Finca 03	986,23		986,23	20.159,95	1973 - 2013	3 25,29
Palmas San Alejo Finca 04	922,43		922,43	25.279,87	1979 - 2014	19,66
Kigoma		+				
Ekona						
Avros	645,35	645,35 645,35		17.211,31	1999 - 2002	16,51
AVIOS						
Buena vista						
Paulava	247,06	06 247.06		_	2014-2015	1,18
Paulaya	247,06	247,06		-	2014-2015	1,18
Cebu	216	216		5.212,65	1978 - 1979	37,85
Mindanao	114		114	2.937,07	1979 - 2004	1 36,23
Williadiao	114		114	2.337,07	1373 200-	30,23
Garabito	201		201	4.574,90	2001	16
Tacamiche	444,06		444,06	12.811,86	1997 - 1998	3 17,79
	,		,	ŕ		·
Copen	345		345	10.472,63	1999 - 2000	17,79
Tibombo	1.759,48	-	1.759,48	45.678,02	2002 -2008	12,53
Chorotega	270,24		270,24	6.472,99	1998 - 2010	16,08
					00:5	
Palomas	248,00		248,00	1.871,64	2012 - 2013	3,56
Canaima	181,49		181,49	3.739,55	1998	18
Toloa	509,49		509,49	1.894,59	1995 - 2014	1 2,45
TOTAL	9.215,92	9	9.215,92	207.663,87	-	-
1.7.3 Biodiversity (Total Cor	nservation & UC	/ Araz	for the rea	enective Supply	v Rases)	
Oil Palm Plantation				rvation & HCV		ares.
Name		serva		HCV		nments
	50,00 (150			0		ere identified.
Palmas San Alejo		200)				
<u> </u>				^	+	
Agromeza (Tacamiche)	2,50	e certifi	icado)	0	_	
<u> </u>	2,50 7.2 (Bosqu	e certifi (Bosqu		0 0 0	- - -	

Agroguaymas (Paulaya)	1,77	0	
Agroaguan (Mindanao, Rio Guaymón)	10,62	0	
TOTAL	172,09	0	

Considering the total Planted Area, Conservation and HCV areas, the **Total Certified Area corresponds to 9.388,01** ha.

#### 1.7.4 Calculation of the Number of Production Units (N) to Sample for the Mill

 $N = 0.8 \sqrt{Y}$ , where "Y" is the number of units, with the result always to be rounded "up" to the next whole integer. Where only a sample of the supply base is assessed, units not previously assessed, or assessed earlier in the certification program, are to be preferred over those more recently assessed.

For the Mill, how many units make up the production base?

Owned esta	tes (Y)	$N = 0.8\sqrt{Y}$		Smallholders (Z)	N = 0.8√Z
1	.9	$0.8\sqrt{19} = 3.48$	Eq. =4	0	0

#### Explanation as to the selection of estates sampled

For the sample of four farms to visit, priority was given to farms not visited during the certification audit performed in 2015, as a result, three new farms were selected: Guanacastales (Lupo Nuevo), Cebú and Buena Vista. The fourth farm selected was Palmas San Alejo, visited during the 2015 audit and it was selected due that it is the biggest managed unit and also the farm nearest the company main office building and mill.

Another criterion to select the farms on the sample was the belongingness to different anonymous societies (as seen in table 1.7.1 the 19 farms belong to 5 different anonymous societies).

Additionally, two extra farms (Paulaya and Ekono) were visited by the auditors as they were located on the way back to the main office building and provided the opportunity to performed some interviews to workers /farm managers.

The table below shows the oil palm plantations that were included in this audit, with the operations reviewed in the field, the number of sample sites within the plantation and the number of worker intervie. The farms ws.

Comments are added as applicable.

Oil palm plantation.	otation. Operation		No of Interviews	Comments.
Guanacastales (Lupo Nuevo)	. Harvest (FFB cutters, FFB transport	1	22	Non conformity
Agromeza. 01	and loose fruit pickers),			against 4.7.3 was
	agrochemical applications and		A	detected.
	management.		1	
Cebu	Harvest (loose fruit pickers)	2	19	Compliance with
				RSPO P&C was
				found.
Buena Vista	Harvest, management,	2	11	Compliance with
				RSPO P&C was
		A -		found.
Palmas San Alejo	Agrochemical application	1	7	Non conformity
		$\sim$ 1		against 4.7.3 was
				detected.
	Visitas adicional	es		
Paulaya	Management	1	1	Compliance with
				RSPO P&C was
				found.
Ekono	Agrochemical application	1	2	Compliance with
				RSPO P&C was
				found.

#### 1.7.5 Calculation of the Number of Sub Contractors to be sampled.

N = 0.8VY, where "Y" is the number of contractors, with the result always to be rounded "up" to the next whole integer. Where only a sample of the sub-contractors not previously assessed, or assessed earlier in the certification program, are to be preferred over those more recently assessed.

The table below shows the number of approved sub-contractors who may be contracted to be directly employed in the work of the certification unit. The number of sub-contractors actually contracted at the time of the audit is used to calculate the sample.

Num	ber	of	suk	о-со	ntr	acto	ors.
-----	-----	----	-----	------	-----	------	------

Mill and	workshops	Fa	rms
Approved:	32	Approved:	21
On site during audit: Y	22	On site during audit: <b>Y</b>	17
Number to audit: = 0.8vY	0.8√22=3.75 Eq.=4	Number to audit: = 0.8 <b>v</b> Y	0.8√17= 3.29 Eq. = 4

Names		Activity	Audited	Names	Activity	Audited
Tubal Caín		Metal mechanics	NO	Urlin Manzanares	Transportation of	NO
		construction		Maldonado	FFB to mill	
Nahún Sánchez		Metal mechanics	NO	Rene Cruz Valenzuela	Transportation of	NO
		construction			FFB to mill	
Anibal Castillo		Maintanana	NO	Luis Farranda Cruz Lara	Tuesca autotica of	NO
Anibai Castillo		Maintenance	NO	Luis Fernando Cruz Lazo	Transportation of FFB to mill	NO
					FFB to IIIIII	
Luis Rodríguez		Metal mechanics	YES	Ivis Rolando Marguez López	Transportation of	NO
<b>0</b>		construction		4	FFB to mill	
Construcciones Ref	ractarias	Refractary	NO	Marcelo Argueta Bonilla	Transportation of	NO
(Julio Martínez)		construction			FFB to mill	
			_			
Mecanizaciones Ac	osta	Industrial	NO	Jesús Gerardo Andrade	Transportation of	NO
		mechanics			FFB to mill	
INIDDO		Civil as a standation	NO	Lulia Cásan Osanta Aluana	Tuenes estation of	NO
INPRO		Civil construction	NO	Julio César Osorto Alvarez	Transportation of FFB to mill	NO
					Fro Willill	
Nelbis Maldonado		Instrument	NO	Wibert Garay Lobo	Transportation of	NO
		calibration	5	Thore during Lobo	FFB to mill	
		- Campiation				
Alfredo Espinal		Air Conditioning	NO	Emigidio López	Transportation of	NO
-1		maintenance		3 7,7	FFB to mill	•
SERMAPREC		Mechanical and	NO	Arnoldo Murillo Aguilera	Transportation of	NO
		generator			FFB to mill	
		services				
SEMI		Electrical services	NO	Oscar Velasquez Guardado	Transportation of	NO
					FFB to mill	
	,		.V.=0			
Roxana Lizette Gard		San Alejo	YES	José Reyno Ramirez Ayala	Transportation of	NO
(workers interviewe	ed)	Cafeteria			FFB to mill	
Servicios de Protec	rión v	Security Services	YES	José Alberto Tejada	Transportation of	NO
Seguridad BET EL. /	•	Security Services	113	Ramírez	FFB to mill	INO
SEPROSE				North CZ		- 4
J_1 1.03L		Transportation of	NO	Marvin Escalante Sánchez	Transportation of	YES
Florencio Cortés Ro	dríguez	FFB to mill		250diditte Sullette2	FFB to mill	
3. 2 Contes No		. =	- 3		42.00	
		Transportation of	NO	Juan Alberto Montoya	Transportation of	NO
José María López Ti	ejo	FFB to mill		Núñez	FFB to mill	
·						
		Transportation of	YES	Hector Adilio Sales	Transportation of	NO
Marvin David Escala	ante	FFB to mill		Guardado	FFB to mill	
	1./	Transportation of	NO	Secundino Medina	Transportation of	NO
Oscar Humberto Ve	elásquez	FFB to mill			FFB to mill	
Pogor Alovandar II	ornándaz	Transportation of	NO	Victor Manual Baz /Cantra	Transportation of	VEC
Roger Alexander H Gonzáles	ernandez	Transportation of FFB to mill	NO	Victor Manuel Paz (Centro	Transportation of FFB to mill	YES
COLIZAIGS		i FD tO IIIIII		de Acopio Lean)	I FO WIIIII	
		Transportation of	NO	Transportes Paz Berganzo	Transportation of	YES
Eduin Almendares		FFB to mill	110	Transportes Laz Delganzo	FFB to mill	123
Froilan	Armando	Transportation of	NO	Transportes Licona .Owner	Transportation of	YES
Almendares		FFB to mill		son was interviewed	FFB to mill	
		Transportation of	NO	Servicios de Protección y	Security services.	YES
		FFB to mill		Seguridad BET EL. /		
				SEPROSE. Company		
Iric Maritza Cabalan	0			representative and part of		
Iris Maritza Cabaler	-			workers were interviewed.		

Martir Norris	Transportation of FFB to mill	NO			
Bayron Fernell Garay	Transportation of FFB to mill	NO			
José de la Paz Padilla	Transportation of FFB to mill				
Martin Euceda (Transortes Licona). The driver who is the son of the owner was interviewed).	Transportation of FFB to mill	YES			
Leitzer Bibian Cruz Ventura	Transportation of FFB to mill	NO			
Santiago Zavala	Transportation of FFB to mill	NO			
Wilberto Euceda de León	Transportation of FFB to mill	NO			
Melvin Antonio García	Transportation of FFB to mill	NO			
Evelio Herrera Ferrera	Transportation of FFB to mill	NO			
Secundino Medina	Transportation of FFB to mill	NO			
Eduardo Vaquedano	Transportation of FFB to mill	NO			
Orlando Ramírez (driver was interviewed). Centro de Acopio Esparta.	Transportation of FFB to mill	YES			

Note: several service providers transport FFB from growers from the mill collection centers to the mill. As the model is MB the collection centers were not visited. It was verified at the mill entrance that the company has strict control in recording the origin and quantity of the company own fruit as well as the growers fruit.

#### **Explanation as to the selection of sub-contractors sampled:**

The selection of interviewed subcontractors was based on their presence at the mill at the time of the audit, in that way, the drivers of trucks bringing fruit to the mill were interviewed when they were waiting in line to enter to the mill (service providers driving their own trucks as well as drivers contracted by service providers were interviewed). Security guards were interviewed at their work place in farms, offices and mill and the security company representative was interviewed at the AGROTOR /TORNABE office where documents were reviewed to verify compliance with Honduras labour law and other other legal requirement. Providers delivering welding services/metalmechanics at the mill were asked to come to the mill office for interview.

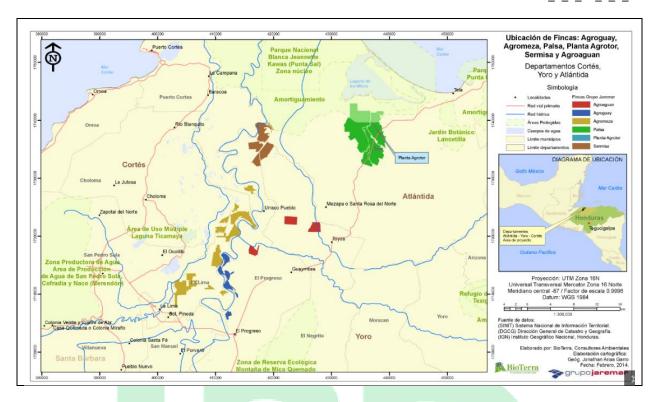
During documental review, contracts, permits, driver licenses, insurance and proof of compliance with legal requirements were found in order.

## 1.8 Progress of associated Smallholders or Out-growers towards Compliance with relevant Standards - should be in accordance to the 3 year implementation plan

Today, Jaremar is receiving fruits from independent growers from UNPALA.

#### 1.9 Location Map for this Certification Unit

Note: En verde se observa la localización de la extractor AGROTOR rodeada de las fincas Palmas San Alejo (Palsa), en color rojo se indica la localización de las fincas de Agroaguán S.A., en color azul se indica la localización de las fincas de Agroguay, en color Amarillo se indica la localización de las fincas de Agromeza y en color café se indica la localización de las fincas de Sermisa.



#### 2. PARTIAL CERTIFICATION

The rules for partial certification allow organizations that have a majority holding in and / or management control of more than one autonomous company growing oil palm to certify individual management units and / or subsidiary companies subject to certain rules.

2.1	2.1 Management Organization					
Item	Criteria	(Yes/No	Description (if applicable)			
2.1.1	Is the operation conducting a partial certification?	NO	There is no partial certification been conducted.			
2.2.2	Is any company of the group, member of the RSPO? Which one?	N/A	There is no partial certification been conducted.			
2.2.3	Is there a clear relationship between the companies, where one company has the majority ownership or the management control of others?	N/A	There is no partial certification been conducted.			
2.2.4	Is there a clear and achievable timebound plan prepared and in place?	N/A	There is no partial certification been conducted.			
2.2.5	Does the plan include all subsidiaries?	N/A	There is no partial certification been conducted.			

#### 2.2 Time-bound plan

Description: N/A
Initial: N/A
Alterations: N/A
Justifications: N/A
Acquisitions: N/A

#### 2.3 Progress made on the time-bound plan

Does not apply. No partial certification under conduction.

#### 2.4 Non-compliances on the partial certification rules

Does not apply.

#### 3. AUDIT PROCESS

#### 3.1 IBD - The Certification Body

IBD takes pride in being the largest certifier in Latin America and the only Brazilian certifier of organic products with accreditation through IFOAM (international market), ISO Guide 65 (European market regulation CE 889/07), Demeter (international market), USDA/NOP (North-American market), COR (Canadian market) and INMETRO/MAPA (Brazilian market), making its certificate global.

Located in Botucatu-SP, Brazil, IBD has been in operation since 1992. Initially focused exclusively on the certification of organic product, after 2004, IBD began including certification services in the social-environmental area through the EcoSocial, Integra, RSPO and UEBT (*Union for Ethical BioTrade*) programs. Today, IBD certifies

over 5,000 producers, covering an area of approximately 520 thousand hectares in cultivation and 3 million hectares under wild harvest management, throughout 16 countries.

For more information regarding IBD Certificações, access www.ibd.com.br. RSPO Membership  $N^{\circ}$ : 8-0090-08-000-00. RSPO accredited by ASI on November  $4^{th}$ , 2014, worldwide (accreditation code RSPO-ACC-020).

#### 3.2 Audit Team

Lead auditor	Ingrid Ayub
Audit team	Ana María Uribe (A.U.), Cuauhtémoc Cedillo (C.C.), Pedro Cerrate (P.C.)

#### 3.3 Audit Methodology

#### 3.3.1 Audit Agenda

Date	Time	Location	Program	Auditor(s)
16/06/2016	8:00-8:30 a.m.	Tornabe Mill office.	Opening meeting	I.A., C.C., P.C., A.U.
16/06/2016	8:30-9:00 a.m.	Tornabe Mill office.	Presentación por parte de la empresa	I.A., C.C., P.C., A.U.
16/06/2016	9:00 a.m 5.00 p.m.	Tornabe Mill office.	Inicio revisión documental y entrevistas principios 1 y 6 (C.C.), 4 (A.U.) y 7 y 8 (P.C.)	C.C., P.C., A.U. *
17/06/2016	7:00 a.m2:30 p.m.'	Visit to Buena Vista, Cebú, Guanacastales and San Alejo farms.	Evaluation of RSPO P&C on the field.	C.C., P.C., A.U.
17/06/2016		Mill, communities and mil office.	Inspection to mill, interview to service providers and stakeholdres. Documentary review and interviews of principles 2, 3 y 5.	I.A.
18/06/2016	8:00 a.m 1:00 p.m.	Tornabe Mill office.	Documental review.	I.A., C.C., A.U., P.C.
20/06/2017	8:45- 12:00a.m.	Tornabe Mill office	Visit to mill (A.U., P,C.). Documentary review and interviews (I.A. and C.C.)	I.A., C.C., P.C., A.U.
20/06/2017	1:00-2:45 p.m.	Tornabe Mill office	Preparation of closing meeting	I.A., C.C., P.C., A.U.
20/06/2017	2:45-4:30 p.m.	Tornabe Mill office	Clossing meeting	I.A., C.C., P.C., A.U.

\*Note: Ingrid Ayub performed the RSPO SCC audit the 16/06/2016 from 9 a.m. to 5 p.m. The schedule is in the AGROTOR SCC audit report.

#### 3.3.2 List of stakeholders consulted prior to and during the audit.

Name	Category
MILL WORKERS (N	Ոill and supply base)
Andrés Gonzales	Processes Manager
Ismael Fuentes	Statistics (Tornabe Mill)
Manuel Hernández	Production Manager (Tornabe Mill)
Manuel Flores	E trace responsible for Tornabé and Caicesa mills/ General
Manuel Flores	manager assistant
Suyapa Díaz	RSPO Certification Coordinator
Gilberto Burgos	Certifications Coordinator
Luis Alonso García	Agriculture Manager
Josué López	Scale fiscal
Roberto Mejía	Scale operator
César Urrea	Fruit quality control inspector
José Porfirio López	Fruit quality control Inspector assistant
Ramón Ordoñez	Laboratory responsible
Samuel Chaves	Laboratory analist
Herson Saldivar	Biogas plant responsible
Nestor Coto	Mill supervisor / health and safety
Leonardo Ortiz	Social Responsibilty responsible
Danny Alfredo Gabrie	General Manager
José Alfredo Gutiérrez	Security responsible for Agroindustrial divisón Jaremar
Jose Alliedo Gutierrez	Group.
Lensi Salinas	Human Resources Responsible
Selvin Lara	Payroll assistant
Geybi Cárdenas	Contralora for the consolidated group.
Mauricio Ortiz Mejía	Health and safety supervisor.
Darwin Edgardo Morales Hernández	Industrial mechanic / maintenance. Garifuna community

Г	T ,
	member.
Omar Orlando jimenez	Nurse at TORNABE clinic
Fernando Antonio Salas	Physician at TORNABE clinic
Marco Tulio Velásquez Zelaya	Manager of Agroguay
Margarito Jimenez Velasquez	Field supervisor at Buena Vista farm.
	rviewed at farms
David Morales	Manager of west division. Guanacastales, Finca Lupo Nuevo.
Juan Carlos Sevilla Martínez	Farm manager at Guanacastales Lupo Nuevo farm.
Eduar Noel López Vázquez	Harvest worker at Guanacastales Lupo Nuevo farm.
Junior Arnoldo Flores Mayorga	Harvest worker at Guanacastales Lupo Nuevo farm.
Abraham Hernández Banegas	Harvest worker at Guanacastales Lupo Nuevo farm.
Denis García Sánchez	Harvest worker at Guanacastales Lupo Nuevo farm.
Jarlin Rodríguez Núñez	Field activities supervisor at Guanacastales Lupo Nuevo Farm.
Henry Avilés	Agrochemicals applicator at Guanacastales Lupo Nuevo Farm.
Meunín López García	Agrochemicals applicator at Guanacastales Lupo Nuevo Farm.
Juan Carlos Barahona Betanzos	Agrochemicals applicator at Guanacastales Lupo Nuevo Farm.
José Baudilio Alvarado Gómez	Agrochemicals applicator at Guanacastales Lupo Nuevo Farm.
Sebastián Hernández	Agrochemicals applicator at Guanacastales Lupo Nuevo Farm.
Antonio García Ramírez	Agrochemicals applicator at Guanacastales Lupo Nuevo Farm.
Yesenia Canales Serrano	Loose fruit picker at Guanacastales Lupo Nuevo Farm.
Yolani Canales Sineón	Loose fruit picker at Guanacastales Lupo Nuevo Farm.
Carmelinda Hernández Rodríguez	Loose fruit picker at Guanacastales Lupo Nuevo Farm.
Christian Castro	Storage manager at Guanacastales Lupo Nuevo Farm.
Armando Ortega	ISO systems assistant at Guanacastales Lupo Nuevo Farm.
Levi Leyva Leyva	ISO systems assistant at Guanacastales Lupo Nuevo Farm.
Marco Tulio Velasquez Zelaya	Manager of Agroguay farms
Margarito Jimenez Velasquez	Supervisor of Buena Vista farm
Olman Castillo	Harvest worker at Buena Vista farm
Walter Mejilla	Harvest worker at Buena Vista farm
Daniel Gonzalez	Harvest worker at Buena Vista farm
Osmin Gámez	Harvest worker at Buena Vista farm
Marvin Zavala	Harvest worker at Buena Vista farm
Jony Molina	Harvest worker at Buena Vista farm
Joel Espinal	Harvest worker at Buena Vista farm
Eddin Alvarado	Transport of FFB with mule pulled cart. Buena Vista farm.
Pastor Alvarado	Transport of FFB with mule pulled cart. Buena Vista farm.
Ismael Flores	Storage manager at Buena Vista farm.
Justo Lemus	Harvest workers at Finca Ekona.
Jayson Flores	Harvest workers at Finca Ekona.
Erlin Marel Orellana Funez	Field activities supervisor at Paulaya farm.
Manuel Recino	Agrochemical applicator at Palsa farm
Joseaba Rodriguez	Agrochemical applicator at Palsa farm
Wilder cruz	Agrochemical applicator at Palsa farm
Arnold Alfaro	Agrochemical applicator at Palsa farm
Carlos Valerio	Agrochemical applicator at Palsa farm
Herly Cruz	Agrochemical applicator at Palsa farm
Rene Quintanilla	Agrochemical applicator at Palsa farm
Ever Vanegas	Loose fruit picker at finca Cebú
Nestor Antonio Aguilar	Loose fruit picker at finca Cebú

Evers Zelaya	Loose fruit picker at finca Cebú		
Carlos Daniel Padilla	Loose fruit picker at finca Cebú		
OscarDamian Lezama	Loose fruit picker at finca Cebú		
Denis Padilla	Loose fruit picker at finca Cebú		
Santiago Osorto	Loose fruit picker at finca Cebú		
Darwin Ochoa	Loose fruit picker at finca Cebú		
Denis Pinto	Loose fruit picker at finca Cebú		
Sergio Flórez	Loose fruit picker at finca Cebú		
	Loose fruit picker at finca Cebú		
	Loose fruit picker at finca Cebú		
Ramiro Isaguirre	Loose fruit picker at finca Cebú		
Osmas Martínez	Loose fruit picker at finca Cebú		
Policarpo Díaz	Loose fruit picker at finca Cebú		
Rene Martínez	Loose fruit picker at finca Cebú		
	Loose fruit picker at finca Cebú		
	Loose fruit picker at finca Cebú		
,	Loose fruit picker at finca Cebú		
Service pro	·		
	Driver for Victor Manuel Paz truck		
Axel Siael Paz Garbanzo	Truck owner and driver		
Selvin Euceda	Driver for Transportes Licona		
Giovanny Castro	Driver for Orlando Ramírez		
	Servicios de Protección y Seguridad BET EL.		
	Security worker Guard working for Servicios de Protección y		
	Seguridad BET EL. / SEPROSE. Paulaya farm.		
Oscar Ramon Dominguez  Security worker Guard working for Servicios de Prote			
	Seguridad BET EL. / SEPROSE. Paulaya farm		
Stakeholders consultation			
Marco Antonio Cruz	Presidente del Patronato de la Aldea Tibombo		
Carlos Yanes	Director. Centro Educativo 3 de Octubre San Alejo School. 3		
	de octubre community.		
Noemí Yadira Castañeda	Director. Centro Educativo Ladislao Enamorado. Zoilabé		
	community.		
	Sub Director. 1 st and 4 th grade. Centro Educativo Ladislao		
	Enamorado. Zoilabé community.		
	Teacher (6 th grade). Centro Educativo Ladislao Enamorado.		
	Zoilabé community.		
l l	Kindergarden Director Centro Educativo Ladislao		
	Enamorado. Zoilabé community.		
	Teacher (2 nd. grade). Centro Educativo Ladislao		
	Enamorado. Zoilabé community.		
	President of the Patronato de la Comunidad de Zoilabé.		
	Community.		
	Director. Colegio Florian Turcios, Cebú community.		
Sobeida Castellanos	Teacher. Colegio Florian Turcios, Cebú community.		
Jorge Alberto Rey	Teacher. Colegio Florian Turcios, Cebú community.  Representative of the water board of the Cebú community.  Interviewed at the Cebú farm office.		

#### 3.3.3 Outline of how stakeholders consultation was managed.

The stakeholders / community members were interviewed by one auditor in their communities of residence and place of work. The stakeholders were interviewed individually.

#### 3.3.4 Issues that arose during stakeholder consultation and company responses.

**Note:** only possitive comments regarding the company operation and company projection to communities were received. The company pays the salary of three teachers for a local public school, has installed internet at the school and always help with repairs on the electricity system and others.

The company has repair the building and constructed toilets at the local school. Always help with health fairs where community members can receive medical attention.

The company has contructed a community center.

Th company provided a car to transport a community member to the hospital to receive a long term therapy after he resulted paralytic as an assault victim. The community member did not have a work relationship with the company. Interviewed members have not heard any type of land conflict involving the company.

The company collaborates with the education of communities regarding environmental aspects. There are several environmental education projects as recycling.

#### 4. AUDIT FINDINGS

#### 4.1 Summary of findings.

#### Principle 1: Commitment to Transparency.

Summary for Principle 1:

Criterion 1.1: Oil Palm growers and millers provide adequate information to other stakeholders on environmental, social and legal issues relevant to RSPO criteria, in appropriate languages and forms to allow for effective participation decision making.

Findings:	Comments:	Compliance
The company maintains an updated list of	To ensure attention and constructive response to	YES
stakeholders with which it interacts. The list contains	stakeholders, the company has the Internal and	
contact details.	External Communications procedure (P - CIE,	
	Revision 13, dated 01/22/2016).	
The company has adequate and suficiente means		
and tools to inform and communicate with	Procedure P-CIE covers all elements required in 1.1.1	
stakeholders.	and contains an appropriate response time frame for	
	requests for information from interested parties.	
Public information is available as required by RSPO.		
and its dissemination and management is described		
in the Request and Delivery of Information		
procedure (P-SEI).		

Criterion 1.2: Management documents are publicly available except where this is prevented by commercial confidentiality or where disclosure of information would result in negative environmental or social outcomes.

Summary of the findings for 1.2:

Summary of the midnigs for 1.2.				
Findings:	Comments:	Compliance		
	Administrative company documents are available to	YES		
The company makes available to interested parties	the public, as required in 1.1.1.			
the following documents:	Access Ac			
	The Department of Human Resources is the area			
Titles of ownership / rights of use	responsible for channeling this information, located			
Safety and Occupational health plan	in different departments of the company. According			
<ul> <li>Plans and impact assessments relating to</li> </ul>	to Procedure P-CIE to receive the information			
environmental and social aspects	request, the available format for this purpose should			
<ul> <li>Documentation in High Conservation Value (HCV)</li> </ul>	be filled in, and the confidentiality agreement signed.			
áreas and plans for preventing and reducing	Commercial confidentiality restrictions apply or when	NI L		
pollution	disclosure of the information could derive in negative	N .5		
Details of claims and complaints	environmental or social consequences.			
Negotiation Procedures				
<ul> <li>Continuous improvement plans</li> </ul>				
<ul> <li>Public summary of the certification evaluation</li> </ul>				
report				
Human Rights Policy				

#### Criterion 1.3 Growers and millers commit to ethical conduct in all business operations and transactions.

Summary of the findings for 1.3:

, ,		
Findings:	Comments:	Compliance
, ,	It should be noted that the Jaremar Group has	YES
·	received significant recognition for its Corporate	
spread amongl workers, customers and	Social Responsibility (CSR) performance.	
stakeholders.		

#### Principle 2: Compliance with applicable laws and regulations.

Summary of Principle 2:

Criterion 2.1: There is compliance with all applicable local, national and ratified international laws and regulations

Summary of the findings for 2.1:

Findings:	Comments:	Compliance
The company was found to be in compliance with	Compliance with labour law	YES
relevant legal requierements. The legal minimum	The payments to the Instituto Hondureño de	
wage or above is paid to workers, workers are	Seguridad Social are made by social reason. A sample	
affiliated to the Instituto Hondureño de Seguridad	of payments for april 2016 were reviewed and found	

Compliance

YES

Social and workers receive all other legal established benefits as paid vacations, maternity leave, thirteen and fouthteen month payment, previous notice and dismissal payment.

Through a sample review, compliance of legal labour requirement by service providers was verified.

The existence of social responsibility and infrastructure and vehicle insurance was verified.

Operational permits for a sample of farms and the mill were found in compliance and municipal taxes payments were found up to date.

Regarding environmental aspects, the boiler emission analysis shows results within the accepted legal parameters.

There are documented and implemented procedure that gives the guidelines related with compliance of legal requirements.

in compliance

There is a copy of the updating of minimum wage establishing minimum wages for industry and agriculture depending on the number of workers the company has. All workers receive all least the corresponding minimum wage.

There are 3 shift of 8 hours each at the mill so the excess of extra hours corresponds to extraordinary activities due to urgent necessary repairs or others.

### Compliance with labour law by Tornabe Mill service providers

The company Servicios de Protección y Seguridad S de RL or Bet El provides security service for the Jaremar Group and for the Tornabe mill and its supply base. It provides 55 men that works on 8 hours shifts. The security company is BASK certified and counts with the next permits which are within the validity period: operational permit (N.549), payrolls to the IHSS, permits to carry guns and others.

## Criterion 2.2: The right to use the land can be demonstrated and is not legitimately contested by local communities with demonstrable rights

Summary of the findings for 2.2:

Findings:

Most of the land where the own FFB entering Tornabe mill comes, from were bought by the Jaremar group from the Tela Railroad Company Ltd. These farms are owned by different unoperative social reasons that own the land and lease it to the social reasons that own the farms were the supply base for the mill is produces.

The company also produces fruit on lease land. The company has a data base of lease contracts, where each contract has a validity period of two years. The contracts are signed by both parts and are within the validity period. The social reasons have the following numbers of lease contracts: Agromesa (7), Agroguayma (3), Agroaguan (5), Sermisa (6), Palsa (9) for a total of 30 lease contracts for the Tornabe S.A. mill supply base.

Boundaries are well marked by natural features as rivers or fences and are well maintained.

There have been no disputes as confirmed by interviewed stakeholders and company personnel.

Example of Purchase Deed. Deed N. 128. Granted by Tela Railroad Company LTD. In favour of AGROMESA dated dec. 28, 2002. With the folloeing lot areas: 40 ha 3639 m2, 126 ha 6573 m2, 1 ha 938 m2, 2 ha 8892 m2, 111 ha 6452. Total= 282.64. Registered on the property registration of San Pedro Sula Tomo 4414 Inscription N. 90.

CATIONS

### Criterion 2.3: Use of land for oil palm does not diminish the legal or customary rights of other users without their free, prior and informed consent.

Summary of the findings for 2.3:

,	, ,					
Findings:	Comments:	Compliance				
There have been no negotiated agreements as there	As indicated in the HCV studies performed at the	YES				
are no recognized legal, customary or user rights by	company farms, there are no HCVA identified. There					
third parties identified.	are no recognized legal, customary or user rights					
	identified.					

#### Principle 3: Commitment to long-term economic and financial viability.

Summary of Principle 3:

Criterion 3.1: There is an implemented management plan that aims to achieve long-term economic and financial viability.

Summary of the findings for 3.1:

Findings:	Comments:	Compliance
There is a business plan for División Agroindustrial	The agricultural projects are considered as an	YES

Grupo Jaremar that covers a period from 2016 to 2026. The plan considers the palm areas under production by company and farm. There are projections for ten years per farm and lot.

The business plan considers the quality of genetic material and the company has its own laboratory for seed production and three nurseries with plantings from 2014, 2015 and 2016 which accounts with 120.000 plants in inventory.

The business plan considers the projection of FFB production and the projection of Oil Extraction Rate which for Tornabe S.A. mill is the same one for every year covered in the business plan: 21.95 %.

Regarding the production cost there are three structures of cost: agricultural cost in function of the areas under production, harvest cost in function of the FFB production and extraction cost. Numbers are not presented due to confidentiality reasons.

The plan considers the projected price of CPO based on the CIF Rotherdam price.

There is an annual replanting programme considered in the business plan. It is considered as a minimum age for replanting the age of 29 years old but there are several lots under production with much older palm due that they have not diminished the production yields.

The reception of FFB is recorded and the origen and

investment in the first three years and on the fourth year the projects are capitalized.

The projection of FFB production for Tornabe Mill own supply base is the following:

2016: 276 131 MT of FFB

2017: 254 501 MT of FFB

2018: 273 556 MT of FFB

2019: 272 183 MT of FFB

2020: 266449 MT of FFB

For Tornabe mill own supply base there are the next projected replanting areas:

2016: 792 ha

2017: 463 ha

2018: 380 ha

2019: 412 ha

2010: 844 ha

Principle 4: Use of appropriate best practices by growers and mills.						
	Summary of Principle 4:					
	Criterion 4.1 Operating procedures are appropriately documented and consistently implemented and monitored.					
	Summary of the findings for 4.1:					
	Findings: Comments: Com					

Standard operating procedures (SOP) for the mill and Examples of procedures and codes: farms are properly documented. Weighting of fruit, code P-FR -EP The farm personnel are trained in the Standard 07/04/2016 Operating Procedures (SOPs) and count with Palm kernel procedure, code P-PP instructional manuals. 07/04/2016 The procedures and tasks to be performed are Reception of FFB, date 22/06/2016, available in a written manner and visible at the indicates the weight, number of FFB, and workplace. There is daily supervision and control on origen of fruit. the tasks performed supported by a program called TRANSFORMATE.

quantity of fruit can be followed.

Criterion 4.2: Practices maintain soil fertility at, or where possible improve soil fertility to, a level that ensures optimal and sustained yield

Summary of the findings for 4.2:

Findings:	Comments:	Compliance
The company has procedures for soil and leaf sampling and analysis and keeps records of fertilizers application.  There is a biomass generation program in place that considers prunning of palms, empty fruit bunches fiber and others as a source of organic matter and a water treatment system with water use for fertiirrigation.	Record of fertilizers application, code I –PF-CC-04, date 26/01/2016     Foliar sample procedure, code P-AF, date 01/01/2013     Annual prunning with dry matter consideration	YES

#### Criterion 4.3: Practices minimise and control erosion and degradation of soils.

Summary of the findings for 4.3

Summary of the findings for 4.3:						
Findings:	Comments:	Compliance				
The Company has performed maps with the different	As an example, Buena Vista farm soil texture maps	YES				
texture of soils. The maps are from 2012 and are	shows 80 % of franco soils and 20 % of franco					

Compliance

updated frequently by the Company personnel.	arcilloso soils.	
The Company uses a Google earth software tool to determine the percentage of slope.  There is a road maintanence program in place	There is a procedure for road maintenance, code P - TM, date 09/05/2015; with a yearly budget per farm.	
To avoid soil compactation, the Company use mule		
pulled carts to transport the FFB within the farm limits.	lability of confeed and array of water	
Criterion 4.4: Practices maintain the quality and avail Summary of the findings for 4.4:	lability of surface and ground water.	
Findings:	Comments:	Compliance
The company counts with a water program that comprises protection of water sources, water treatment and water consumption which includes the amount of water consumed per mt of FFB processed.	There are maps showing the water courses and wetland. The POME are use on fertirrigation and there are physic/chemical analysis available. There are yearly comparative analysis regarding the use of water per MT of FFB processed.	YES
	<ul> <li>Protocol for the respect of riparian zones, code O –PRT-07, date 01/08/2014</li> <li>On april 2016 the consumption of water per MT of FFB processed was of 1.63 m3.</li> </ul>	
	troduced species are effectively managed using appro	priate
integrated Pest Management (IPM) techniques Summary of the findings for 4.5:		
Findings:	Comments:	Compliance
The company counts with strategies for pest control, biological control and general considerations reagrding integrated pest management.  The IPM is a strategy that comprises a variety of methods for pest control, as physical, mechanical, chemical, biological, genetical and cultural.  The diferente methods are used on diferente stages: preventive, observational and application.	<ul> <li>Examples of procedures:</li> <li>Procedures: pest erradication with sawmills, code I –PF-CE-02.</li> <li>Pest erradication with shovel, code I –PF-CE-03</li> <li>Palm poisonning, code I – PF-CE 04</li> <li>Palm treatment, code I –PF CE -05</li> <li>Fly control (larva), code I- PF –CE 12</li> </ul>	YES
Crterion 4.6. Pesticides are used in ways that do not Summary of the findings for 4.6:	endanger health or the environment.	
Findings:	Comments:	Compliance
There is a plan for the reduction on the use of agrochemicals and there are detailed records of agrochemical applications. All workers that are in contact with agrochemicals have been trained in safe agrocemical management and the risks that the activity presents. There is evidence that the company performs medical and cholinesterase analysis to the workers that works with pesticides.  There is a matrix of environmental impacts which analyses each of the processes.  The company has an agreement with a company named Recycle for the collection of agrochemical empty containers.	<ul> <li>Agrochemical reduction plan, code O PL - 07</li> <li>Personnel counts with the proper PPE to performe the activities</li> <li>Last Recycle company empty container collection was done 06/07/2015</li> <li>Training records by Dr, Castro Días.</li> <li>Training records on Integrated Pest Management delivered by engeneer Exeli Arias.</li> <li>Training records on proper use of PPE delivered by Mauricio Mejia.</li> </ul>	YES
Summary of the findings for 4.7:	is documented, effectively communicated and implem	entea
Findings:	Comments:	Compliance
The company has a health and safety policy which identifies and controls the risks inherent in the developing of activities, ensuring that the worker has	Related documents, procedures and evidence:	YES / NO
	<ul> <li>Health and safety policy, code O –OP-03</li> </ul>	

all safe working conditions.

There is a joint working committee made up with equally number of workers and company representatives in charge of monitoring health and safety issues.

There are procedures to investigate work accidents and the Company has its own clinic to attend workers. Despite the above, a non conformity regarding safety aspects was established against criterion 4.7.3.

New non conformity 2016-01. It was observed at Palsa farm (Palmas San Alejo) and Nuevo Lupo (Guanacastales) that agrochemical applicators has been adequately trained and provided with PPE before going to the field. The transport of agrochemicals is not done in a safe manner from the agrochemical storage to the farm, as each worker carry the 20 liter container with agrochemical mixture in its own bycicle or motorcycle. The transport of agrochemicals from the storage to the field has been identified as a risky activity on the company risk matrix: Unsafe conditions: "CIO2 transport of agrochemical mixture to the application point. Grade: 21. High risk.

- The payment of workers affiliation to the IHSS was verified.
- Document: STSS -0530002 (19/10/ 2004) Reglamento general de medida preventivas de accidentes de trabajo y enfermedades profesionales.

Criterion 4.8: All staff, workers, smallholders and contractors are appropriately trained

Summary of the findings for 4.8:

Summary of the findings for 4.8	.8:						
Finding	gs:		Comments:				
The company has a training	ng program directed to	Training	records:				YES
workers which contains a matr	•	Training on th	eRSPO princ	iples and c	riteria,		
that are going to be delivered of	during the year.	-	date:10/09/15				
		•	Firefighting, d	elivered by Jo	se David		
			Medrano, date	e: 10/06/2016			

#### Principle 5: Environmental responsibility and conservation of natural resources and biodiversity.

Summary of Principle 5:

Criterion 5.1: Aspects of plantation and mill management that have environmental impacts are identified, and plans to mitigate the negative impacts and promote the positive ones are made, implemented and monitored, to demonstrate continuous improvement

Summary of the findings for 5.1:

Findings:	Comments:	Compliance
The company EIAs are made by social reason:	As an example, the PALSA EIA was reviewed: Ambitec	YES
Agrotor (mill), Palsa, Agromesa, Sermisa, Agroguay	S.A. consulting company that make the EIA s. DAC (	
and Agroaguan. Each social reason owns several	Diagnóstico Ambiental Cualitativo) It contains the	
farms.	matrix of activities by process and Matrix of	
As a result of the EIAs performed, Environmental	significance and description of environmental aspects	
Actions Plans were developed for all farms.	of the processes. Date may 2005. Environmental	
The company monitors the implementation of	License N. 006-2015, for the project AGRICOLA	
environmental action plans.	TORNABE S.A. de C.V. issued January 29 th, 2015	
	and valid until January 29 th. 2020. Expediente 2005-	
	A-197. Renovation.	

Criterion 5.2: The status of rare, threatened or endangered species and high conservation value habitats, if any, that exist in the plantation or that could be affected by plantation or mill management, shall be identified and their conservation taken into account in management plans and operations.

Summary of the findings for 5.2:

Summary of the mangs for Sizi						
Findings:	Comments:	Compliance				
At corporate level, an HCV study was performed by	It is important to note that eventhough no	YES				
BIOTERRA in march 2014, lead by RSPO approved	threatened and endangered species were identified					
assesors. The locations covered were the	in the HCV studies, after the studies were performed,					
departments of Atlantida, Cortés, Colón and Yoro.	Jaremar personnel have identified threatened					
The study concludes that there are no HCVA on any	species as Felis jaguarondi on one of the farms and					
of the Jaremar farms under study. The study	consequently implemented training and socializing					
concludes that there are no HCV 1 on the farms and	program for the protection of the species.					

Compliance

YES

that fauna species observed at farms are common species mainly of generalist habits with the presence of small reptiles , common birds and small mammals. Farms are immerse in a mosaic of agriculture and cattle farms and are impacted and disturbed areas.

There is a corporative technical report: Biodiversity assessment on palm oil plantations belonging to Grupo Jaremar, prepared by Alicia Medina , M Sc. Honduras, 2013 which was presented as na imput for the HCV study performed by BIOTERRA.

Additionally, there is a complete strategy to protect primates as some were refered as passing by the farms. The plan includes environmental education through talks to sensibilize the workers force and stakeholders about protection and conservation of specis. All service providers in the area are invited.

There are management plans which consider, between others, the placement of signs communicating prohibition to hunt, contaminate water or throw trash on farms, to coordinate with wildlife species the relocation of wild species found on farms, to actively participate in local programs regarding conservation.

There is a corporate plan for the conservation of endagered species in which training sesions for workers are included per farm and mill. The plan contains a statement indicating that disciplinary measures that will be applied to the workforce that mistreat, hunts, or capture the identified species within plantations.

## Criterion 5.3: Waste is reduced, recycled, re-used and disposed of in an environmentally and socially responsible manner. Summary of the findings for 5.3:

			gs:	Finding			
The wa	ment plan	anagem	aste Ma	grated Wa	Integ	There is an	
Grupo	oducts and	ste prod	s of was	all source	vhere	dated 2016 w	
Miguel	The waste	nted. T	docume	ified and	ident	pollution are	
(paper,	e use and	ed, re	, recycl	reduced	to be	is intended t	
pharma	d socially	/ and	mentally	environ	an	disposed in	
contain				r.	nanne	responsible m	
others)							
transpo							
materia							

**Comments:** aste management plan for división agrícola Jaremar, enero 2016, was elaborated by Lic. Ordoñez and considers all type of waste cardboard, plastic, veterinary aceuticals, burned oil, tires, agrochemical ners, spare parts, glass, hospital residues, and ) and aspects as storaging, recollection, ort, treatment and final disposition of ials as well as records keeping. For each residue the disposal measure is indicated. The plan also covers organic waste but this are treated in detail in the plan for the eficiente use of energy and fuel as this are manly utilize to produce energy. The leaves and other palm parts are left on the plantation lots to improve soil organic matter contente.

The plan has included the creation of a pet called Basurín to be used during environmental education activities at local schools. The pet is made of recycled material.

#### Criterion 5.4: Efficiency of energy use and use of renewable energy is maximised.

#### Summary of the findings for 5.4:

- 0-
There is a plan for the eficient use of energy and
fuels. The plan is a corporate plan for the
Agroindustry division of Grupo Jaremar and applies
to all mills and farms in the group. The plan covers
the agricultural use, industrial use and domestic use.

Findings:

Comments:
The plan has a section dedicated to use of alternative energy sources as biomass (fibers and shells) .

There ia a section dedicated to the production of Biogas under the responsibility of Energéticos Jaremar (ENERJA) through the treatment of the POME of Agrícola Tornabe and the capture of methane in three covered anaerobic lagoons. The biogas is use for the generation of electric energy and as a fuel for the operation of boilers.

Criterion 5.5: Use of fire for waste disposal and for preparing land for replanting is avoided except in specific situations, as identified in the ASEAN guidelines or other regional best practice

#### Summary of the findings for 5.5:

Findings:	Comments:	Compliance
The company has a policy that prohibits the use off	Policy 0-PRT -01. from may 1 st. 2013.	YES
ire for land preparation or waste treatment.		
Critarian F. C. Diana to radius nativities and amissi	ana inaludina araanhausa aasaa ara dayalanad immlam	antad and

Criterion 5.6: Plans to reduce pollution and emissions, including greenhouse gases, are developed, implemented and

Compliance

YES

monitored.						
Summai	Summary of the findings for 5.6:					
Findings:	Comments:	Compliance				
There is a program to follow the the carbon emissions in the company which contains measures, actions, responsible, frequency of ejecution and schedule.  The company reutilizes waste energetic materials, reduces the consumption of electric energy, has a maintanence program for machines and utilizes biodigestors to capture the methane generated at oxidation ponds. Emissions comply with national legislation and annual exams are performed. The last emissions quality evaluation was performed on may 2016.  The measures of the carbon emissions consider plantations, process and transport.	The company has been measuring its carbon emissions since 2012 with diferente methodologies finalizing with the ISCC methodology which leads to the certification of the company in march 2016 (Certificate N. EU-ISCC — CERT DE 137-20160013.) The company complies with the requirement of the RED and the certification system ISCC EU.	YES				

biodigestors to capture the methane generated at	, , , , , , , , , , , , , , , , , , ,	
oxidation ponds. Emissions comply with national		
legislation and annual exams are performed. The last		
emissions quality evaluation was performed on may		
2016.		
The measures of the carbon emissions consider		
plantations, process and transport.		
	rees and of individuals and communities affected by	y growers
and mills.		
Summary of Principle 6:		
	ent that have social impacts are identified in a participa	
	ote the positive ones are made, implemented and monit	ored, to
demonstrate continuous improvement		
Summary of the findings for 6.1:		
Findings:	Comments:	Compliance
A Social Impact Assessment was conducted by Enlaza	Through the study, impacts were identified in social,	YES
during 2013 with the objetive to identify the positive	environmental and economic aspects, such as:	
and negative impacts on stakeholders, generated by		
the operation and management of Jaremar Group.	Right of access and land use.	
Astisus also have been developed to minimize the	Economic conditions (eg remuneration) and work     (CICO) of the accordance of the conditions.	
Actions plans have been developed to minimize the	(SISO) of the employees.	
found negative impacts and enhance the positive ones. The plans are updated once a year.	<ul><li>Regional identity.</li><li>Social infrastructure (mainly related to health and</li></ul>	
ones. The plans are updated once a year.	education).	
The SIA was conducted with the participation of the	Local and regional food security.	
affected parties.	<ul> <li>Impacts on the environment (water, waste,</li> </ul>	
	endangered species, etc.)	
	Differential effects between men and women	
	Derived from the study plans were generated to	
	avoid or mitigate negative impacts and promote	
	positive ones.	
	munication and consultation between growers and/or n	nills, local
communities and other affected or interested parties		
Summary of the findings for 6.2:	0	0"
Findings:	Comments:	Compliance
	The individuals responsible for communication and	YES
extensively details the mechanisms for consultation	consultation with stakeholders in the company are well defined as well as the functions to be fillfilled.	
and communication between the company and	Interviews with stakeholders confirmed that they	
interested parties, as well as the recording of the	know who the persons are and which the	
communication, responsible, response time, tracking	mechanisms to communicate with the company are.	
and resolution.	, , , , , , , , , , , , , , , , , , ,	
The company has a FPIC approach that has been		
included in the communication procedure		
Criterion 6.3: There is a mutually agreed and docume	nted system for dealing with complaints and grievances,	which is
implemented and accepted by all parties		
Summary of the findings for 6.3:		
Findings:  The company has established the P-CIE procedure	Comments: According to interviews performed to workers, it was	Compliance YES /NO

that includes mechanisms to receive and address complaints and claims from internal and external stakeholders, which are accepted and use by stakeholders.

Priorities and response times to complaints and claims are well defined and are appropriate for proper resolution.

There are records of communication between the company and interested parties including records of responses and actions taken as a result of an inquire or complaint. Despite the above, a non conformity against this criterion was raised due that there are no records of monitoring and resolution of compliants regarding ndependent producers.

#### New non conformity 2016-002

There are no records of the follow up measures neither the resolution of complaints established by independente growers evidenced that workers are well aware of the mechanisms to establish a complaint, grievance or claim, even against their immediate boss or supervisor.

Criterion 6.4: Any negotiations concerning compensation for loss of legal or customary rights are dealt with through a documented system that enables indigenous peoples, local communities and other stake holders to express their views through their own representative institutions

Summary of the findings for 6.4:

Findings:	Comments:	Compliance
Eventhough the company has not affected	The company conducts its operations on lands that	YES
customary rights it has developed the procedures	has no historical or current controversy regarding its	
and / or protocolos to identify the legal and	legal property. In fact, in the land acquisition	
customary rights and to identify, where appropriate,	procedure (P-CO, 01/05/13 Revision 03) the following	
people with rights to compensation. The procedures	aspect is mentioned: b) We do not buy lands that are	
for identifying such rights include participation of	within national parks or buffer zones, or lands that	
company officials and stakeholders.	are ethnic assets or affect cultural heritage or where	
	customary rights disputes exist.	
Given that there is no claim or legal dispute from		
communities or ethnic groups on company-owned		
land, the only customary rights that have been		
identified and mapped in conjunction with		
communities and stakeholders are the ones defining		
roads, power lines and water supply sources which		ni C
are, anyway, defined by the Honduran government		

Criterion 6.5: Pay and conditions for employees and for employees of contractors always meet at least legal or industry minimum standards and are sufficient to provide decent living wages.

Summary of the findings for 6.5:

Findings:	Comments:	Compliance
The company has signed working contracts (signed	Most of the workers come from 17 communities near	YES
by both parts) with permanent and transitory	the grounds of the company, so their houses are	
workesrs which can be for 6 months or 11 months	located in those communities. Workers have access	
and twenty-five days. The payment and working	to basic services (potable water, electricity) in their	
conditions are established in the contract and the	communities where there are health centers, schools	
contracts are writte in Spanish (the local language).	and churches and have access to transportation,	
	soccer fields and green areas for recreation.	
Through documental review and interviews It was		
evidenced that company pays its workers an amount	At the mill there is a dining room that provides	
greater or equal to the legal minimum wage	adequate food to workers during working hours	
established by law.	(including night).	
Documentation of pay and conditions are available.		
Labour laws, union agreements and direct contracts		
of employment detailing payments and conditions of		
employment (e.g. working hours, deductions,		
overtime, sickness, holiday entitlement, maternity		
leave, reasons for dismissal, period of notice, etc.)		
are available in spanish.		

Criterion 6.6: The employer respects the right of all personnel to form and join trade unions of their choice and to bargain collectively. Where the right to freedom of association and collective bargaining are restricted under law, the employer facilitates parallel means of independent and free association and bargaining for all such personnel

Summary of the findings for 6.6:

Findings:	Comments:	Compliance
The company recorgnizes, in its policies, the right of freedom of association.	The document called Joint Committee of Workers (I-SSO-04, Revision 02, dated 06/06/2016) describes	YES
Employees have the right to freely organize in order to bargain working conditions. At the company there is a joint comission conformed by workers and company representatives which is valid for two years and is supported by the Ministry of Labour to address issues in the area of occupational health and safety. The commission also deals with labour	the manner in which the commission operates.	
There is evidence of the monthly meetings of the joint commission, as it is established by Honduran regulations.		

Criterion 6.7: Children are not employed or exploited. Work by children is acceptable on family farms, under adult supervision, and when not interfering with education programmes. Children are not exposed to hazardous working conditions.

Summary of the findings for 6.7:

Sammary of the infames for size						
Findings:	Comments:	Compliance				
According to interviews with interested parties and	At the mill external and internal walls there are	YES				
employees, minors (below 18 years young) are no	informative boards indicating that it is forbidden to					
hired.	hire minors.					
The social responsibility policy establishes the						
company compromise to not recruit minors. The						
policy is widely visible in the different areas of the						
company.						
Field visits and interviews evidenced that minors						
below 18 years of age are not hired.						

Criterion 6.8: Any form of discrimination based on race, caste, national origin, religion, disability, gender, sexual orientation, union membership, political affiliation, or age, is prohibited.

Summary of the findings for 6.8:

Findings:	Comments:	Compliance
A policy which includes equal opportunities for all	Interviews with workers of ethnic groups or some	YES
employees have been documented.	evidente disability evidenced that no discrimination	
	was practiced against them during hiring or during	
During interviews and review of policies it was	their work.	
evidenced that employees and groups including local		
communities and women have not been		
discriminated.		
Description to lection his ing and promotion are		
Recruitment selection, hiring and promotion are		
based on skills, capabilities, qualities, and medical fitness necessary for the jobs available.		
Titless fiecessary for the jobs available.		
As part of the Social Responsibility Policy, the		
company states: no discrimination based on race,		
caste, national origin, religion, disability, gender,		
sexual orientation, political affiliation or age.		
	and all ather forms of violence against warmen and to are	

Criterion 6.9: A policy to prevent sexual harassment and all other forms of violence against women and to protect their reproductive rights is developed and applied.

Summary of the findings for 6.9:

Findings:	Comments:	Compliance
The company has established a policy that prohibits	There is a proposal awaiting approval from senior	YES

Compliance

YES

Compliance

YES

any form of sexual harassment, labor or violence.
This policy is contained in the Social Responsibility
Policy. The Commitment to the Code of Ethical
Conduct signed by each worker is based on the
abovementioned policies.

The company has also established a protocol for the
treatment of complaints of harassment (labour and
sexual) to adequately address complaints.

There is a gender committee and interviews with
female and male workers in offices and farms
confirmed that no cases of sexual harassment have

management to guide the activities that the gender committee should undertake. The goal is to implement the ctivities starting on july 2016.

The company has a specific complaints mechanism that respects the anonymity, when required.

#### Criterion 6.10: Growers and mills deal fairly and transparently with smallholders and other local businesses.

Summary	of the	findings	for	3 1 O ·
Summary	OI IIIC	HIHUHIES	וטו נ	). TU.

occurred in the company.

rinaings:						
The interviews show that independent producers						
clearly understand the terms of the sale of fruit and						
consider it fair, legal and transparent. They said						
payments of fruit delivered to the mill are made in a						
timely manner, even noted that they are paid on the						
same day if required.						

The price of the fruit is determined by the international price of crude palm oil in Rottherdam (CIF Rottherdam); in the contract that the company subscribes fruit vendor is clearly stated to be paid per metric ton at least 14% of the price of crude palm oil Rottherdam CIF. This price can increase if fruit production is low, as it has happened during the month of June 2016.

Comments:

Competition between mills in Honduras at the time of this analysis (end of june 2016) has increased the prices per tonne of fruit.

It was found that on the scales and fruit collection centers the company report through posters the fruit price paid on average to the previous month and the current price of fruit. The company has also implemented a very efficient communication mechanism that informs via cell messages the fruit prices as well as other information of interest to producers.

The company provides historical information on prices if required.

#### Criterion 6.11: Growers and mills contribute to local sustainable development wherever appropriate.

Summary of the findings for 6.11:

rillulligs.											
The n	eeds	and	prio	rities	for	local	deve	elopn	nen	it have	Г
been	ide	entifi	ed	in	co	nsulta	ation	wi	th	local	
comm	nuniti	es.									

The actions are framed in the three pillars of Jaremar Group for Corporate Social Responsibility: Education, Welfare and Environment.

According to information provided by Human Resources, approximately 80% of permanent and temporary employees of the company are from surrounding communities. The growth of the company is demanding more labor force and therefore involve greater job creation for local communities.

Comments:

The company contributes with education paying for extra teachers at public shools, provides material to students and collaborates with building repairs. The company also participate in housing projects, promote health fairs attended by medical teams and support potable water projects. Regarding environment, the company has agreements with foundations (Prolansate and FUCSA) and works with recycling projects in communities.

#### Criterion 6.12: No forms of forced or trafficked labour are used.

Summary of the findings for 6.12:

Sammary of the infamigs for 6.121						
Findings:	Comments:	Compliance				
During the audit and interviews with personnel from	The policy on social responsibility (O-PO-02 code,	YES				
AGROTOR /Tornabe (mill and farms) it was	Revision 3 dated 10.20.2015) as part of respect for					
evidenced that no forms of forced or trafficked	human rights enunciated: No forced labor.					
labour are used.						
	Interviews with field workers of the company show					
There was no evidence of contract substitution along	that forced labor is not given nor any form of					
the audit process.	coercion, threat or violence exerted to force the					

	worker to perform a job.	
No evidence of migrant workers was found.		
Criterion 6.13: Growers and millers respect human rig	yhts.	
Summary of the findings for 6.13:		
Findings:	Comments:	Compliance
A policy to respect human rights has been documented and communicated to all levels of the workforce and operations.  Interviews with workers at the mill and farms evidenced that workers feel that their human rights are fully respected.	The policy has been widely comunicated to all levels of the workforce and operations, and also to stakeholders.	YES

#### Principle 7: Responsible development of new plantings.

Summary of the findings for principle 7:

Criterion 7.1: A comprehensive and participatory social and environmental impact assessment is undertaken prior to establishing new plantings or operations, or expanding existing ones, and the results incorporated into planning, management and operations

Summary of the findings for 7.1:

Findings:	Comments:	Complianc e
The Agroguay - Paulaya farm is the farm where new	There are records of the attendance list to the	YES
plantings are present in the company. There is an	public consultations developed by ENLAZA,	
Environmental Impact Assessment made by the company	where it is evidenced that community leaders,	
Ambitec, S.A. with SERNA registration number RE-004-2002,	FFB suppliers, firefighters, teachers, employees,	
dated on May 2012 an update it for Paulaya in February	NGOs and representatives of environmental	
2014.	government entities attended.	
	As a result of the studies, an identification and	
A Social Impact Assessment, was made by the company	assessment matrix for the environmental aspects	
ENLAZA for each of the organizations on September 2013.	per activity previous to planting was developed	
The study included a public consultation on April 2013	(Revision: 11, Date: April, 7 2016 Code P-AA.	
conduct by ENLAZA.	Also a stakeholders management plan was	
	developed which is updated every year in base of	
There are not outgrower involved in the development.	SEIA in order to mitigate the impacts and	
	promote the positive aspects. The last updating	
	was performed in January, 2016.	
	The company has a budget for the social projects	
	which was updated on January, 22 2016.	

## Criterion 7.2: Soil surveys and topographic information are used for site planning in the establishment of new plantings, and the results are incorporated into plans and operations

Summary of the findings for 7.2

Summary of the infulligs for 7.2.		
Findings:	Comments:	Complianc
<b>3</b>		е
A soil characterization study was conducted in Paulaya by	The study was made exploratory till semi	
MSc. Julio Herrera on March 2014. The study area was used	detailed level, making soil descriptions with a	YES
to plant sugar cane.	density of 20 hectares (1/0.20km2) average,	
A topographic study was included in the soil study and it	equal to 6.25Has/0.25cm2. In addition, they	
was determined that the area is formed by alluvial soil, and	collected 25 composed samples in the first 30cm	
in general the topography is flat with some cases of slightly	in 32 lots	
wavy formation.		
The planting procedure establishes the planting of oil palms	The information obtained in field and laboratory,	
only in suitable soils.	allowed the identification of 6 basic soil units	
only in suitable sons.	defined by their textural stratigraphy and 2 basic	
	mapping units.	
	The 67.9% of the study soils are clay loam and	
	the remaining 32.1% is composed of silty clay.	
Criterian 7.2. November dinas November 2005 have not		

Criterion 7.3: New plantings since November 2005 have not replaced primary forest or any area containing one or more high Conservation Values

Fig. alice area	Comment	Complian
Findings:	Comments:	e
The farms that were use for new plantations were dedicated to sugar cane production in the past and no primary forest have been destroyed after 2015.  A High Conservation Value (HCV) study including the land use chance analysis was made on March 2014, by BIOTERRA, where they describe that there are not HCVs in the area where the new plantings were going to be planted.  The company has an Environmental Management Plant made by BSc. Miguel Angel Ordoñez, Revision 02, May 2016, where it is included a conservation plan for riversides and trees around the new planting areas project.	The company followed all new planting procedures previous to plant oil palm on farms previously use to produce other agricultural products.	YES
Cuitavian 7.4: Estavais alantina anatam tamain and las a	was waited and francis as its are availed	
Criterion 7.4: Extensive plantings on steep terrain, and/or or Summary of the findings for 7.4:	i marginal and fragile soils, are avoided.	
Findings:	Comments:	Complian
		е
In general, no peat soils were detected in the area, and palms are planted just in suitable soils. Land use capacity maps, soil maps and maps of land suitability for oil palm where developed for each of the farms where there are new plantings.  Criterion 7.5: No new plantings are established on local peowith through a documented system that enables indigenous		
	, ,	
•		
Summary of the findings for 7.5:	Comments	Complia
their own representative institutions Summary of the findings for 7.5: Findings:	Comments:	Complia:
Findings:  There are no legal, customary or user rights identified in the new plantings area. Eventhough the proposed area shows no presence of indigenous communities affected by the development of new plantations a CLPI process was performed with the representatives of the local community.	In the HCV study made by BIOTERRA, it is determined that there is no evidence of indigenous communities in the area. On January 29, 2014 a public consultation was made and they also have a meeting with WFF to know more about the neighbours of Paulaya. According to the Social Impact Assessment, it was determined by census that the neighbour communities are constituted as follows: Colonia 4 de Marzo has a population of 217 people, Colonia La Democracia has 399 people, Colonia Omonita located at 500m has 206 people.	YES
Findings:  There are no legal, customary or user rights identified in the new plantings area. Eventhough the proposed area shows no presence of indigenous communities affected by the development of new plantations a CLPI process was performed with the representatives of the local community.  7.6 Local people are compensated for any agreed land acqui	In the HCV study made by BIOTERRA, it is determined that there is no evidence of indigenous communities in the area. On January 29, 2014 a public consultation was made and they also have a meeting with WFF to know more about the neighbours of Paulaya. According to the Social Impact Assessment, it was determined by census that the neighbour communities are constituted as follows: Colonia 4 de Marzo has a population of 217 people, Colonia La Democracia has 399 people, Colonia Omonita located at 500m has 206 people.	YES
Findings:  There are no legal, customary or user rights identified in the new plantings area. Eventhough the proposed area shows no presence of indigenous communities affected by the development of new plantations a CLPI process was performed with the representatives of the local community.	In the HCV study made by BIOTERRA, it is determined that there is no evidence of indigenous communities in the area. On January 29, 2014 a public consultation was made and they also have a meeting with WFF to know more about the neighbours of Paulaya. According to the Social Impact Assessment, it was determined by census that the neighbour communities are constituted as follows: Colonia 4 de Marzo has a population of 217 people, Colonia La Democracia has 399 people, Colonia Omonita located at 500m has 206 people.	YES

YES

Complianc

YES

Most of the land where the own FFB entering Tornabe mill comes from were bought by the Jaremar group from the Tela Railroad Company Ltd. These farms are owned by different unoperative social reasons that own the land and lease it to the social reasons that own the farms were the supply base for the mill is produces.

The company also produces FFB on lease land and there is a data base of lease contracts, where each contract has a validity period of two years. The contracts are signed by both parts and are within the validity period. The social reasons have the following numbers of lease contracts: Agromesa (7), Agroguayma (3), Agroaguan (5), Sermisa (6), Palsa (9) for a total of 30 lease contracts for the Tornabe S.A. mill supply base.

Eventhough the company produce FFB on their own property land and lease land, and that there is no evidence of conflicts for land or lost of rights by local people, the company has developed a series of procedures to guide the adquisition of land.

They also have a Land Acquisition Procedure, Revision 04, September 01, 2014, code P-CO and a Customary Rights Protocol, Revision 06, May 09, 2015, code O-PRT-11 that evidence the steps to follow the negotiations and compensation in case of disputes and establishes a system for calculating and distributing a fair and legal compensation.

They also have a Conflict Resolution Protocol, Revision 01, March 01, 2016, Code O-PRT-16.

Criterion 7.7: Use of fire in the preparation of new plantings is avoided other than in specific situations as identified in the ASEAN guidelines or other regional best practices

Summary of the findings for 7.7:

Findings:	Comments:	Complianc e
There is no use of fire in the preparation of new plantings	They don't use fire in the preparation of new plantings	YES

#### Criterion 7.8: New plantation developments are designed to minimise net greenhouse gas emissions.

Summary of the findings for 7.8:

	Findings:		Comments:
Agroguay – Paulay	a has a preventi	ve maintenance program	Agroguay - Paulaya make t
in order to reduc	e the emission	and they also have a	footprint assessment on 2012
monitoring program	m for GHG.		2050 methodology.

There is a Greenhouse Gas Assessments in conformity with ISCC Directive 2009/28/EC of the EUROPEAN PARLIAMENT and of THE COUNCIL of 23 April 2009. It was elaborate by Andres Gonzalez using 2015 as base year. Report issue in January 2016.

The company is ISCC certified since march 2016.

make the first carbon on 2012, using the PAS

Greenhouse Gas Assessments, Elaboratee by SNV, PAS 2050 methodology. Jaremar Group. 2012

Greenhouse Gas Assessments. Elaborated by Andres Gonzalez, PAS 2050 methodology. Jaremar Group. 2013

On January 19, 2016, they make a new assessment using the ISCC methodology in order to get certify with this standard. The program contains measures, actions, responsible, frequency of execution. Thye company get the Certificate N. EU-ISCC-CERT-DE-137-20160010, valid from 30/03/2016 to 29/03/2017. Complies with the requirement of the RED and the certification system ISCC EU.

#### Principle 8: Commitment to continual improvement in key areas of activity.

Summary of the findings for principle 8:

Criterion 8.1: Growers and millers regularly monitor and review their activities and develop and implement action plans that allow demonstrable continual improvement in key operations

Summary of the findings for 8.1:

Findings:	Comments:	Complia
		nce
The company has a corporate Continuous Improvement Plan (Code O-PL-03) where they set indicators for each area of the process in order to	They have a Measure Indicator Document, Revision 35, Code O-IM, date 22/03/2016. They also have a tool for the Measure, Analysis and Improvement for the	YES
improve every year the quality and sustainability of the company.	Environmental Impacts and waste reduction, Code P-MA, Revision 13, date 12/10/2015.	
	The Company has a corporate plan to reduce de use of	

pesticides, Code O-PL-07 (07/01/2016) with the objective to minimize the use of pesticides until elimination.  There is a Corporate Internal Audit Program in place, Revision 05, date 07/04/2016, which establishes the steps, date, auditors and standard for the audits. They made an Internal Audit for RSPO P&C based in the Honduras National Interpretation, date October 15-16, 2016 and there is a Corrective Action plan for each no conformity, Revision 03, date 21/10/2016.
--

RSPO Supply Chain Certification			
Supply Chain Module		E - Mass Balance	
Findings:		Comments:	Compliance
Description		Comments	Compilative
The mill receives and processes FFB its own 19 RSPO certified farms as uncertified independent growers farm separation on time or space for the certified and uncertified fruit reason certified under the Mass Balance mod	well as from ns. There is no processing of why the mill is lel.	The AGROTOR /TORNABE mill sells part of the oil to CAICESA mill, another mill owned by the Jaremar group, as CAICESA is the one that export oil. AGROTOR has a palm kernel crusher but the PKO is covered by a SCC certificate.  There is control of the quantity of CPO and PK	YES
The company keeps daily records of t certified fruit and non certified fruit mill as well as the quantity of MT of produced.	entering the	produced every day, which is then summarized on a weekly and monthly basis.  The company has estimated the production of CPO and PK for the next twelve months, as follows:	
The mill has the e trace Sub Licens issued on 03-02-2016. Type: mil. Cert 47 023 MT of CPO and 10 724 of PK. P Balance. The mill keeps updated rec trace platform.	ified Volume : Program: Mass	- CPO = 46 264 metric tons (MB) - PK = 10 532 metric tons (MB)  The reported amount of oil corresponds only to the volume of oil that is possible to produce from the volume of RSPO certified fruit received and processed at the mill with the mill corresponding OER.	
Documented Procedures			
There are documented procedures a ensure the correct implementation Balance supply chain model. And head of process and manufacturesponsible person for the implement RSPO standards in the mill and desound knowledge of the proced followed.	of the Mass rés Gonzáles, uring, is the ntation of the monstrated a dures to be	It was found that the procedures are fully implemented and that the personnel have sound knowledge of the RSPO standard and how to perform the activities required.	YES
There are documented procedures in explains what type of information registered at the FFB reception point a person in charge of statistics that ke the daily volumes of certified and non entering the mill and the correspond certified oil produced.	n has to be s and there is eps control of certified fruit		
Purchasing and goods in			VE 2
The company receives certified fruit a certified fruit. The origin of fruit is rescale at the mill reception point. Only of fruit coming in from the Jaremar g farms are classified and recorded as c independent growers that delivers frare not certified yet.	corded on the y the volumes group certified ertified as the uit to the mill	There are daily controls reporting the amount of certified fruit and uncertified fruit entering to the mill.	YES
Overproduction has not occurred yet	but the mil is		

FFB received and processed.	There is a daily control on the quantity of certified and uncertified FFB received and certified and uncertified volumes of products produced at the mill.	YES
There are daily records of certified and uncertified FFB received and processed.	uncertified FFB received and certified and uncertified	YES
There are daily records of certified and uncertified FFB received and processed.	uncertified FFB received and certified and uncertified	YES
FFB received and processed.	uncertified FFB received and certified and uncertified	YES
	volumes of products produced at the mill.	
opuated sales records of certified and uncertified		
products (CPO and PK) are available.	There are statistics for volumes of RSPO certified CPO	
	and PK which are updated daily and reviewed once a	
	month by the upper management. The statistics includes the inicial inventory of certified FFB entering	
•	the mill, volume of FFB processed at the mill and final	
·	inventory of certified FFB at the mill.	
remains in the country for internal consumption.	Regarding the RSPO certified CPO, the statistics	
THE FR IS SOID to CAICLSA, another Illin on the	includes the initial inventory of RSPO CPO, the daily	
Jaremar Group which is the mill in charge of	volume of RSPO CPO produced, different types of	
exporting oil.	sales or transfers of RSPO CPO, total sell of RSPO CPO,	
	total volume of RSPO CPO transferred, final inventory	
	of RSPO CPO at the different locations managed by	
	AGROTOR, and total final inventory. The same	
	statistics are maintained for PK.	
	There are also daily records of the production	
	parameters as CPO extraction rate and PK extraction	
	rate (the last one not intended to be considered in the SCC module E).	
	SCC module E).	
	Every month a production balance report is	
	generated and it is reviewed by the upper	
	management and contemplates the amount of	
	certified and uncertified FFB received and certified and uncertified CPO and PK produced	
	and sold.	
Processing		
	The only process run at the mill is the extraction of	YES
	CPO from oil palm FFB. The CPO and PK are sold to a	
	refinery owned by the same group (Jaremar Group)	
	and part of the PK / PKO is sold to CAICESA (another	
	mill of the Jaremar Group which is in charge of	
Claims & Trademark use	exports).	12.1
	No unapproved claims by the company were	YES
	detected.	11.5

#### 4.2 Non conformity register.

This section gives an over view of new or revised non-conformities raised during this assessment and of action taken to close out non-conformities raised during the previous assessments.

Major non-conformities raised during a main assessment will prevent the certification body from making a positive certification decision for the concerned units/products.

The NC number is comprised of 2 parts to include the year in which the NC is raised as well as a sequential number.

4.2.1 Verification of previous assessment non-compliances		
Non-compliance 2015-01		
Date raised	10/04/2015	
Major or Minor	Minor (it was erroneously categorized as minor when it is a major non conformity).	
Reference of standard	4.7.2	
Standard requirement	All operations where health and safety is an issue shall be risk assessed, and procedures and actions shall be documented and implemented to address the identified issues. All precautions attached to products shall be properly observed and applied to the workers.	

Evidence of non complianace	"The organization determined as a method for identifying risk analysis job. However, this method does not guarantee the assessment of the risks to which workers are exposed in each of its activities; therefore it has not been contemplated the situations that may endanger the lives of workers. Documented and implemented plans for action identified activities are evident, but in the field potentially dangerous activities that were not covered were observed." 2015 audit report.	
Correction at this audit	Full	There is a matrix that identifies all activities where there is risk for workers. Health and risk are evaluated on the matrix and there is mention of the PPE to be use in order to prevent damage.  There is the revision record of the procedure to identify and evaluate risk (P- GR rev. 02) reviewed the 12/05/2015.

4.2.2 Verification of previous assessment non-compliances	
Non-compliance	2015-02
Date raised	10/04/2015
Major or Minor	Minor (it was erroneously categorized as minor when it is a major non conformity).
Reference of standard	5.2.2
Standard requirement	Where rare, threatened or endangered (RTE) species, or HCVs, are present or are affected by plantation or mill operations, appropriate measures that are expected to maintain and/or enhance them shall be implemented through a management plan.
Evidence of non complianace	"It was evidenced that on the report of wildlife species at risk (Report of Technical Assessment of Biodiversity in the Palm Oil Mills of the Jaremar Group – 2013, Page 81), that the bird species known as Electron carinatum is identified as Vulnerable (VU) by the UICN. Nonetheless, there is no management plan." 2015 audit report.
Correction at this audit	A corporative plan for the conservation of the species electron <i>carinatum</i> was documented and implemented. The conservation plan included the printing and delivering of informative brochures about vulnerable and endangered species as well as the socialization with workers of the conservation plan for species. There are several records that show the implementation of the plan actions.

4.2.3 New non-compliances raised at this audit	
NC number	01-2016
Date raised	16/junio/2016
Major or Minor	Major
Reference of standard	4.7.3
Standard requirement	All workers involved in the operation shall be adequately trained in safe working practices (see Criterion 4.8). Adequate and appropriate protective equipment shall be available to all workers at the place of work to cover all potentially hazardous operations, such as pesticide application, machine operations, and land preparation, harvesting and, if it is used, burning.
Evidence of non-compliance	It was observed at Palsa farm (Palmas San Alejo) and Nuevo Lupo (Guanacastales) that agrochemical applicators has been adequately trained and provided with PPE before going to the field. The transport of agrochemicals is not done in a safe manner from the agrochemical storage to the farm, as each worker carry the 20 liter container with agrochemical mixture in its own bycicle or motorcycle.  The transport of agrochemicals from the storage to the field has been identified as a risky activity on the company risk matrix:  Unsafe conditions: "CIO2 transport of agrochemical mixture to the application point. Grade: 21. High risk.
Date of closing:	20/06/2016.  Corrective actions:  To include in the transport of agrochemicals protocol and work instructives related with agrochemical transportation that all activities involved with the transportation of agrochemicals should include the proper and required equipment and materials.

4.2.4 New non-compliances	raised at this audit
NC number	02-2016
Date raised	20/06/2016
Major or Minor	Mayor
Reference of standard	6.3.2
Standard requirement	6.3. There is a mutually agreed and documented system for dealing with complaints and grievances, which is implemented and accepted by all affected parties.  Documentation of both the process by which a dispute was resolved and the outcome shall Be available. 6.3.2 Documentación tanto de los procesos por los cuales se resolvió una disputa, como de su resultado debe estar disponible.
Evidence of non-compliance	There are no records of the follow up measures neither the resolution of complaints established by independente growers.
Date of closing:	28/06/2016. Corrective actions: To Include in the process of internal and external communication the monitoring mechanism for the complaints from independent producers To implement a format for tracking complaints To replace the complaints books for mailboxes in all the collection centers. To review the complaints at the weekly meeting with Independent Producers in order to provide solutions to those complaints which solution are within the management department. or for its referral to the vice president of agroindustry operations according to their criticality.  Monthly review of complaints from independent producers in the management review meeting for its recording in the meeting minutes and follow-up actions To post on the bulletin boards placed at collection centers the outcome of complaints. To check the effectiveness of the planned actions.

4.2.3 Observations	
Date raised	20/06/2016
Reference of Standard	6.8.1, 6.8.2, 6.8.3

Despite the presence of Garifuna indigenous communities in the immediate environment of the company (El Triunfo de la Cruz, Tornabé y San Juan), the presence of only two workers of this ethnic group was detected at the AGROTOR mill. While it has been found that there is no discrimination in the company of any kind, it would be important and inclusive to inform about job opportunities, at the time, to these communities.

4.3 Lead Auditor Recommendations for the RSPO Principles & Criteria certification.	
Grant/ Renewal/ Extension*	
Maintenance*	
Suspension	
Refuse / Withdrawal Certificate	
* Grant / Renewal / Extension / Maintenance, in the case of open Minor nonconformities, assumes that the	

nonconformities will be cleared as agreed

OBS: The final decision whether the company will be granted with the RSPO P&C certification or not, shall rely upon the certification body, after reviewing the audit documentation and taking in account the lead auditor's recommendation.

#### 4.4 Comments for next audit.

None.

#### 1. FORMAL SIGNING OF AUDIT FINDINGS

5.1 Acknowledgment of internal responsibility by the Client.
I the undersigned, being the most senior relevant management representative of the operation seeking or holding certification, agree with the contents and audit findings as presented in this document.

#### I also confirm:

- · Acceptance of liability in execution of the instructions given.
- That this company was made aware that the findings of the audit team are tentative; pending review and decision making by the duly designated representatives of IBD.

That during the closing meeting all agenda items were covered by the lead auditor.

Name	Gilberto Antonio Burgos	
Position	Coordinador Líder de Sistemas de Gestión	
Signature	1301	
5.2 Signing by the Lead Auditor.		
	he lead auditor, confirm that this report is an accurate record of the findings and of her confirm that the summary of the findings as presented are a true representation of audit team.	
Name	Ingrid Ayub	
Position	Lead Auditor	
Signature	Lusno by	
Date	20/06/2'16	

6. Major non-compliances follow-up actions (exclusive use of IBD decision maker)				
Verif	ication of effectiveness by:			
	Follow-up on-site audit: On-site review and evaluation of the introduction, implementation and effectiveness of non-compliance(s) correction and corresponding corrective actions.			
	Desktop audit: Document assessment of root cause analysis and evidence of corrections and corrective actions submitted to the certification body.			