

## Particulars

<b>Organisation Name</b>	Arla Foods a.m.b.a
<b>Corporate Website Address</b>	www.arla.com
<b>Primary Activity or Product</b>	Manufacturer
<b>Related Company(ies)</b>	None
<b>Country Operations</b>	Australia, Argentina, Bahrain, Bangladesh, Belgium, Brazil, Canada, China - People's Republic of, Denmark, Dominican Republic, Finland, France, Germany, Greece, Italy, Japan, Kuwait, Lebanon, Luxembourg, Mexico, Netherlands, Norway, Poland, Qatar, Russian Federation, Saudi Arabia, Spain, Sweden, United Arab Emirates, United Kingdom, USA
<b>Membership Number</b>	4-0314-12-000-00
<b>Membership Type</b>	Ordinary Members
<b>Membership Category</b>	Consumer Goods Manufacturers
<b>Primary Contacts</b>	Ulla Nilsson <b>Address:</b> Sønderhøj 14 Viby J Denmark 8260
<b>Person Reporting</b>	Ulla Nilsson

## Related Information

### Other information on palm oil:

2nd contact person: Kjell Lundén Pettersson, kjlun@arlafoods.com, +46 789 50 00

Annual sustainability report: Our Responsibility, to be found at [Click here to visit the URL](#)

Statement concerning palm oil, to be found at [Click here to visit the URL](#)

<b>Reporting Period</b>	01 January 2012 - 31 December 2012
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## Consumer Goods Manufacturers

### Operational Profile

#### 1. Main activities within manufacturing

- End-product manufacturer
- Manufacturing on behalf of other third party brands

### Operations and Certification Progress

#### 2. Do you have a system for calculating how much palm oil and palm oil products you use?

Yes

#### Total volume of all palm oil products used in the year in your own brand products:

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#### 3.1. Total volume of Crude Palm Oil used in the year:

13000

#### 3.2. Total volume of Palm Kernel Oil used in the year:

25

#### 3.3. Total volume of other Palm Oil Derivatives and Fractions used in the year:

1000

#### 3.4. Total volume of all palm oil and palm oil derived products you used in the year:

14025

#### 4. Volume of Crude Palm Oil used in the year in your own brand products that is RSPO-certified

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#### 4.1. Book & Claim

13000

#### 4.2. Mass Balance

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#### 4.3. Segregated

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#### 4.4. Identity Preserved

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#### 4.5. Total volume of Crude Palm Oil used that is RSPO-certified:

13000

**5. Volume of Palm Kernel Oil used in the year in your own brand products that is RSPO-certified:**

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**5.1. Book & Claim**

25

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**5.2. Mass Balance**

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**5.3. Segregated**

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**5.4. Identity Preserved**

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**5.5. Total volume of Palm Kernel Oil handled that is RSPO-certified:**

25

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**6. Volume of all other palm-based derivatives and fractions used in the year in your own brand products that is RSPO-certified:**

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**6.1. Book & Claim**

1000

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**6.2. Mass Balance**

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**6.3. Segregated**

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**6.4. Identity Preserved**

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**6.5. Total volume of palm-based derivatives and fractions used that is RSPO-certified:**

1000

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**7. What type of products do you use CSPO for?**

pizza topping, filled milk, spread

Besides the volumes above we also use CSPO in products manufactured for third parties, such as private label

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Q8 Below - we plan to ask (as in question) - when saving the text change to "do you ask" - and then the answer is no.

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**8. Do you ask your suppliers if the palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8?**

Yes

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**Suppliers report that palm oil supplied comes from growers who disclose their GHG emissions within the RSPO P&C 5.6 & 7.8**

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## Time-Bound Plan

**9. Date expected to/or started to use any RSPO certified oil palm products – own brand**

2011

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**10. Date expected to be using 100% RSPO certified oil palm products from any supply chain option– own brand**

2012

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**11. Date expected to be using 100% RSPO certified oil palm from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) - own brand products**

2015

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**12. Do your (own brand) commitments cover your companies' global use of palm oil?**

Yes

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**13. Does your company use palm oil in products you manufacture on behalf of other companies?**

Yes

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**14. Date expected to actively communicate to promote the use of certified sustainable palm oil in other manufacturers' brands that you sell.**

2015

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**15. Which countries that your organization operates in do the above commitments cover?**

Australia, Argentina, Bahrain, Bangladesh, Belgium, Brazil, Canada, China - People's Republic of, Denmark, Dominican Republic, Finland, France, Germany, Greece, Italy, Japan, Kuwait, Lebanon, Luxembourg, Mexico, Netherlands, Norway, Poland, Qatar, Russian Federation, Saudi Arabia, Spain, Sweden, United Arab Emirates, United Kingdom, USA

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**16. What are your interim milestones towards achieving RSPO certification commitment to your own-brands (year and progressive CSPO%) - please state annual targets/strategies.**

2011 Arla bought GreenPalm certificates corresponding to 90 %, 2012 100 % of the full volume used in all our branded products

We aim to use ingredients based on segregated certified palm oil by the end of 2015, which we will achieve by a year-on-year increase.

We have contractually bound 25 % of the volume planned to use in 2013, and 75 % of planned volume for 2014.

Delivery will start in Q 4 2013.

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## Actions for Next Reporting Period

### 17. Outline actions that will be taken in the coming year to promote sustainable palm oil.

We aim to use ingredients based on segregated certified palm oil by the end of 2015, which we will achieve by a year-on-year increase.

We have contractually bound 25 % of the volume planned to use in 2013, and 75 % of planned volume for 2014.

Delivery will start in Q 4 2013.

### 18. Do you publicly report the GHG emissions of your operations?

Yes

#### Public report of GHG emissions on operations

[M-GHG-Emissions-Report.pdf](#)

For administration purpose, attachment files are renamed automatically

## Reasons for Non-Disclosure of Information

### 19. If you have not disclosed any of the above information, please indicate the reasons why

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#### - Other reason:

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## Trademark Related

### 20. Do you use or plan to use the RSPO trademark on any of your products?

Yes

#### If yes, when will you start?

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### 21. Do you undertake or support any other projects related to sustainable palm oil that have not been captured in this report?

No

## Application of Principles & Criteria for all members sectors

### 22. Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C?

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement

#### - Water, land, energy and carbon footprints policy

[M-Policies-to-PNC-waterland.pdf](#)

For administration purpose, attachment files are renamed automatically

**- Land use rights policy**

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**- Ethical conduct and human rights policy**

[M-Policies-to-PNC-ethicalconducthr.pdf](#)

For administration purpose, attachment files are renamed automatically

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**- Labour rights policy**

[M-Policies-to-PNC-laborrights.pdf](#)

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**- Stakeholder engagement policy**

[M-Policies-to-PNC-stakeholderengagement.pdf](#)

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**23. What steps will your organization take to minimize its resource footprints?**

Arla has a comprehensive environmental strategy, and all business groups are working with the implementation and fulfilling of it. Several examples to be found at [Click here to visit the URL](#)

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**24. What steps will your organization take to realize ethical conduct using business-applicable regulations and industry practices?**

Arla has rules well regulated within the company by Arla Foods' Code of Conduct, realised in line organisation's ordinary work and mgmt, and by the supplier assessment procedures incl. code of conduct for suppliers

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**25. Has your company supported any community programmes on its own or through partnerships? How do you benchmark the impacts of these programmes?**

Arla is engaged in several different community programme, managed by the national or regional business units. Some of these are also reported in the annual CSR Report Our Responsibility, see also above

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**26. Are you sourcing 100% physical CSPO?**

No

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**26.1. Please details your organization's plan to cover sourced palm oil and palm kernel oil, which is not yet segregated or identity preserved, through Mass Balance. If you have not committed to sourcing 100% of palm products under the Mass Balance supply chain system until the goal of 100% segregated or identity preserved CSPO can be achieved, please explain why.**

We aim to use ingredients based on segregated certified palm oil by the end of 2015, which we will achieve by a year-on-year increase.

We have contractually bound 25 % of the volume planned to use in 2013, and 75 % of planned volume for 2014.  
Delivery will start in Q 4 2013.

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## Challenges

### 1. Significant economic, social or environmental obstacles

Question 2 below is not easily answered by Yes or No

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### 2. How would you qualify RSPO standards as compared to other parallel standards?

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#### Cost Effective:

Yes

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#### Robust:

Yes

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#### Simpler to Comply to:

Yes

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### 3. How has your organization supported the vision of RSPO to transform markets?

By working in alignment with our statement, Code of Conduct and commitments. By only buying palm oil based products from RSPO members, By transfer to certified palm oil, By describing our actions at web, CSR report etc

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