

RSPO

Roundtable on
Sustainable Palm Oil

ACOP SECTORAL REPORT

ACOP

Annual Communications Of Progress

— **SECTORAL REPORT** —

2016/2017



Retailers

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Particulars

About Your Organisation

1.1 Name of your organization

ALDI Einkauf GmbH & Co. oHG

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0078-15-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Belgium, Denmark, France, Germany, Luxembourg, Netherlands, Poland, Portugal, Spain

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Belgium, Denmark, France, Germany, Luxembourg, Netherlands, Poland, Portugal, Spain

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

23951.06 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

2526.55 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

6174.01 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

32651.62 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim				
2.6.2	Mass Balance	11599.04	1071.98		2522.58
2.6.3	Segregated	11331.62	1372.19		3557.96
2.6.4	Identity Preserved	98.09	0.13		
2.6.5	Total volume	23028.75	2444.30		6080.54

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) 97%
North America --%
South America --%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2015

Comment:

The RSPO membership was obtained in 2015. A large number of our own brand products had been RSPO-certified before 2015.

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2018

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2018

3.4 In which markets where you operate, do these commitments cover?

Belgium, Denmark, France, Germany, Luxembourg, Netherlands, Poland, Portugal, Spain

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start

In some ALDI countries the RSPO Trademark is being used for selected own brand products.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We will support a palm oil production project in Ivory Coast that is aimed at capacity building for local smallholders.

Further we will continue to raise awareness for the use of CSPO in our global operations, i.e. dialogues with suppliers, business partners and other relevant stakeholders. We will review our internal processes to further increase the amount of CSPO used in our products. We will seek solutions to increase the availability of derivatives/fractions from physical supply chains. We only deem physical supply chains sustainable, which is why we only set targets for the use of palm oil from physical supply chains. The palm oil volumes reported cover all food products in the above mentioned countries. Our global 2018 goal covers CPO, PKO and derivatives/fractions except those, which are not yet available as MB, SEG or IP on the market.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other: Questions 2.5.3 and 2.7 do not apply.

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

In 2016 we have reviewed and updated our International Palm Oil Purchasing Policy and informed our suppliers about the content. Also during our annual supplier survey we are discussing palm oil related questions with our suppliers. This way we facilitate the uptake of RSPO certified sustainable palm oil and the progress on our targets. This is especially relevant for the non-food sector, where the availability of CSPO from physical supply chains is not yet fully achieved. Our International Palm Oil Purchasing Policy can be downloaded in English, German and relevant national languages (Spanish, French, Danish, Polish, Dutch, Portugese; for country websites visit www.aldi.com).

In addition to our Palm Oil Purchasing Policy our Corporate Responsibility (CR) Policy also fosters the contents of the RSPO P&C as raised under question 7.1. The CR Policy clarifies our understanding of responsibility in five fields of action in which we can make a difference: employee appreciation, supply chain responsibility, resource conservation, social commitment and dialogue promotion. We have formulated specific CR goals for these fields of action and strategically incorporated them into our company. The operational implementation of the ALDI CR Policy is based on the ALDI CR Agenda. It specifies detailed objectives, measures and implementation levels for each field of action. Our CR Policy applies to all above mentioned ALDI countries (see question 2.1). Our purchasing policies require the use of sustainability standards for our products, e.g. FSC and PEFC for wood and paper or MSC and ASC for fish. They also include various further requirements that are directed at improving the sustainability of our products. Besides improving the sustainability of our products, we are also constantly monitoring the efficiency of our business operations, such as our waste and energy management or our logistics. Our company is also a member of the FTA/BSCI.

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

Yes

Uploaded files:
[M-GHG-Public-Report.pdf](#)

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:
[R-GHG-Retailer-Emissions-Report.pdf](#)

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

9.2 If no, do you have any future plans to support independent smallholders?

Yes

9.3 If yes, when do you plan to start your support for independent smallholders

2017

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Due to the complexity of the supply chain, especially in the non-food sector, our direct influence is partly limited as is the availability of derivatives/fractions from physical supply chain options. For small suppliers or suppliers only using small amounts of palm oil it can mean a burden to get RSPO-certified. Depending on the challenges encountered, we are either trying to foster a long-term development towards 100% CSPO or seeking practical solutions through exchange with relevant stakeholders in order to mitigate all of the above mentioned challenges.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

As described above, we are in constant dialogue with our suppliers and other relevant stakeholders. With our suppliers we discuss the targets of our Purchasing Policy or RSPO related issues. Together we are exploring the best ways to transform markets according to RSPO's vision. All stakeholders are a valuable source of information to us, without whom the improvement of our sustainable supply chains would not be possible.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: www.aldi-nord.de/verantwortung.html

Particulars

About Your Organisation

1.1 Name of your organization

ALDI International Services GmbH & Co. oHG

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0041-11-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Australia, Austria, Germany, Hungary, Ireland, Slovenia, Switzerland, United Kingdom, United States

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Australia, Austria, Germany, Hungary, Ireland, Slovenia, Switzerland, United Kingdom, United States

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

37116.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

4402.00 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

8076.00 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

49594.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim				
2.6.2	Mass Balance	30423.00	4299.00		5617.00
2.6.3	Segregated	6465.00	103.00		2457.00
2.6.4	Identity Preserved	228.00			
2.6.5	Total volume	37116.00	4402.00		8074.00

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia 14%
Europe (incl. Russia) 71%
North America 15%
South America --%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2011

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2015

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2015

3.4 In which markets where you operate, do these commitments cover?

Australia, Austria, Germany, Ireland, Switzerland, United Kingdom

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start

We use the RSPO Trademark on products, on which we consider it to be appreciated by the consumer.

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

In order to promote the use of sustainable palm along the supply chain, we will further strengthen the communication on our palm goals and their importance. In addition, we will train our suppliers and business partners via dialogue and conferences in order to increase the availability of MB, SG and IP-certified derivatives and fractions. Further, we will continue to be an active member of the RSPO's Retailers Palm Oil Group.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Other: The information and palm volumes reported cover all food products from ALDI SOUTH operations in Australia, Austria, Germany, Ireland, Switzerland and UK, as food is our main business.

We have achieved our 2015 goal to source all PO, PKO and D&F contained in our food products from physical supply chains.

Exceptions are granted for some fractions which are not yet available in MB, SG or IP-certified form on the market (e.g. aromes).

By the end of 2018, our food products in the United States, Slovenia and Hungary together with all of our non-food products worldwide will also contain PO and PKO sourced exclusively from RSPO-certified physical supply chains.

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
No file was uploaded
Related link: cr.aldisouthgroup.com/en/cr-principles/environment/
- Ethical conduct and human rights
No file was uploaded
Related link: cr.aldisouthgroup.com/fileadmin/fm-dam/CR_Report/Downloads/ALDI_Social_Standards_in_Production_English.pdf
- Labour rights
No file was uploaded
Related link: cr.aldisouthgroup.com/fileadmin/fm-dam/CR_Report/Downloads/ALDI_Social_Standards_in_Production_English.pdf
- Stakeholder engagement
No file was uploaded
Related link: cr.aldisouthgroup.com/en/cr-principles/supply-chain/
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

We have actively shared RSPO information on certification, challenges and solutions with our suppliers in order to achieve our international palm goal.

We have conducted supplier and ingredient-supplier surveys at global level in order to obtain concrete information about the availability of derivatives and fractions from physical supply chains and the challenges linked to their procurement. In this context, we have raised awareness on palm-related sustainability. We summarised the survey results and shared these with our suppliers.

To support transition to physical supply chains, we have compiled information on the availability of palm-based derivatives and fractions for our non-food products from physical supply chains in close coordination with representatives from the chemical industry and passed this information on to our suppliers.

All information is available in English and German.

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

Yes

Uploaded files:

No files were uploaded

Link to Website

cr.aldisouthgroup.com/en/cr-report/environment/goal-2020-aldi-souths-climate-strategy/

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

cr.aldisouthgroup.com/en/cr-report/environment/goal-2020-aldi-souths-climate-strategy/

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

Yes

9.2 If yes, how are you supporting them?

We at ALDI SOUTH believe that market transformation is not possible without smallholder inclusion, as they produce a significant share of the palm globally traded. Especially Independent Smallholders play a central role in this context and require particular support. With regards to the supply chain, ALDI SOUTH as a retailer is very far removed from plantations - especially from smallholders. Nevertheless, ALDI SOUTH has developed an approach to include smallholders. This approach is based on three pillars: • We have purchased 400 Independent Smallholder Credits (PO and PKO) for this year via the RSPO PalmTrace platform in order to value smallholders' work. • Collaboration with the RSPO on the topic (Smallholder WG, input for different approaches and initiatives). • Support of a smallholder project, focussing on additional criteria.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We have been working with various supply chain actors to meet our 2015 food goal. In each country where we operate, we engage with business partners, certification bodies and other key stakeholders in order to support market transformation towards 100% certified sustainable palm. However, the complexity of the supply chain, especially for derivatives and fractions in non-food products, leads to low availability of MB/SG/IP-certified derivatives and fractions. In addition, the origin of some derivatives is not always clear due to mixed feedstocks (e.g. palm-based or coconut-based). Another challenge is achieving a balance between effort and impact for the transition of the smallest quantities. Some manufacturers only use small amounts of palm oil and therefore it is a burden for them to obtain the audits required for RSPO certification (CoC). On behalf of the RSPO, we would highly appreciate a (more) pragmatic approach and clear guidance in order to tackle the main challenges with regards to derivatives and fractions in non-food products and smallholders. In addition, a stronger RSPO presence the US market and a greater level of market information on this would be beneficial for global market transformation. We are in close exchange with actors of the supply chain and experts for all of these topics in order to mitigate these obstacles.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Beyond smallholder engagement and the pro-active exchange with the RSPO, our suppliers and their raw material suppliers, we are an active member of the Retailer Palm Oil Traceability Coalition (RPOTC). As a group of leading retailers, the RPOTC collaborates to obtain greater transparency of information relating to the sustainability performance of our global supply chains in order to incentivise faster progress towards a sustainable palm oil industry. With this objective, RPOTC engages with major palm oil companies in our supply chains in order to obtain information on a number of topics including: - The scope of their policies - The themes addressed in these policies (such as deforestation, peat, smallholder engagement, sustainable agriculture, etc.) - Their progress and quality of implementation against their policies. - Specific assessment criteria which go beyond RSPO requirements in order to improve sustainability of palm supply chains.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: cr.aldisouthgroup.com/en/cr-report/supply-chain/

Particulars

About Your Organisation

1.1 Name of your organization

Axfood AB

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0026-10-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Sweden

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Sweden

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

3.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

3.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim				
2.6.2	Mass Balance				
2.6.3	Segregated				
2.6.4	Identity Preserved				
2.6.5	Total volume				

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- Africa --%
- Australasia --%
- Europe (incl. Russia) --%
- North America --%
- South America --%
- Middle East --%
- China --%
- India --%
- Indonesia 50%
- Malaysia 50%
- Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2017

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2018

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2019

3.4 In which markets where you operate, do these commitments cover?

Sweden

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

Certified palm oil is one of all our sustainability goals .

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Unknown

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - No file was uploaded
 - Related link: <http://www.axfood.se/en/Sustainability/>
 - Labour rights
 - Stakeholder engagement
 - None of the above
-

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

No

Please explain why

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Some of our suppliers wants to discuss the price when we demand them to use RSPO certified palm oil, but very few.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

none

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <http://www.axfood.se/en/Sustainability/>

Particulars

About Your Organisation

1.1 Name of your organization

Bofrost* Dienstleistungs GmbH & Co. KG

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0075-14-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Germany

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

No

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Germany

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

195.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

195.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim				
2.6.2	Mass Balance	186.00			
2.6.3	Segregated	9.00			
2.6.4	Identity Preserved				
2.6.5	Total volume	195.00			

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) 100%
North America --%
South America --%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2014

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2016

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2016

3.4 In which markets where you operate, do these commitments cover?

Germany

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

We plan to reduce the palm oil content in our products for the coming year where possible and reasonable.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Unknown

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

The product development at bofrost* is based on international quality requirements. This requirements restrict the use of palm oil as much as possible and reasonably practicable. Where it is not possible to dispense with its use, the oils come from verified sustainable sources (e.g. RSPO). Minimum requirement: RSPO Mass Balance.
It is available in German, English, French, Dutch, Spanish and Italian.

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

Yes

Uploaded files:

No files were uploaded

8.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

--

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

--

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded
-

Particulars

About Your Organisation

1.1 Name of your organization

Boots UK Limited

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0005-06-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Ireland, United Kingdom

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Ireland, United Kingdom

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

174.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

81.00 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

1003.00 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

1258.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	51.00	21.00		813.00
2.6.2	Mass Balance	86.00	58.00		182.00
2.6.3	Segregated	37.00	2.00		8.00
2.6.4	Identity Preserved				
2.6.5	Total volume	174.00	81.00		1003.00

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) 95%
North America 5%
South America --%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2010

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2010

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2014

3.4 In which markets where you operate, do these commitments cover?

Ireland, United Kingdom

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

- i) Improve data collection and monitoring to ensure our technical standards and sourcing strategy for CSPO is embedded across the supply chain.
- ii) Continue to work with relevant product and ingredient suppliers to increase use of supply chain CSPO used in derivative based ingredients
- iii) Continue to work with suppliers to increase the amount of physical supply chain CSPO including derivatives used

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Unknown

Application of Principles & Criteria for all members sectors**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
No file was uploaded
Related link: http://www.boots-uk.com/Corporate_Social_Responsibility/media/App_Media/BUKCSR2013/Home/pdf/Boots_Code_of_Conduct.pdf
- Labour rights
No file was uploaded
Related link: http://www.boots-uk.com/Corporate_Social_Responsibility/media/App_Media/BUKCSR2013/Home/pdf/Boots_Code_of_Conduct.pdf
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

- i) Technical Standards issued to suppliers for the use of palm oil in Boots products
- 2) Advice and guidance on the use of sustainable palm oil on our supplier portal
- 3) Direct Supplier engagement
Communication in local languages via local sourcing offices

7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

Yes

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

No

Please explain why

We are in the process of setting plans to assess supply chain GHG emissions data is currently incomplete

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Most of our palm oil / PKO usage is in the form of derivatives or ingredients using palm oil / PKO as a starting material. Individual ingredient purchases are many but small therefore this involves significant effort within the supply chain to facilitate the move to CSPO to meet our commitments. In addition availability of derivatives based on supply chain certified palm oil is still patchy although improving

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

i) By raising awareness with our supply chain particularly in areas such as SE Asia. ii) By including in discussions with related initiatives such as the UK Circular Economy Task Force linked to UK Government Resource Security Action Plan iii) By participation in related initiatives to support the market for Certified sustainable palm oil iv) Boots is a member of the Retail Palm Oil Transparency Coalition (RPOTC) which identifies and engages with major palm oil companies to gain greater transparency of the sustainability performance of our global palm oil supply chains. As a group of leading retailers, the RPOTC collaborates to obtain greater transparency of information relating to the sustainability performance of our global supply chains in order to incentivize faster progress towards a sustainable palm oil industry

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: http://www.boots-uk.com/Corporate_Social_Responsibility/

Particulars

About Your Organisation

1.1 Name of your organization

C.I.V. Superunie B.A.

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0036-11-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Netherlands

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Netherlands

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

7357.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

7357.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	367.00			
2.6.2	Mass Balance	5517.00			
2.6.3	Segregated	1471.00			
2.6.4	Identity Preserved				
2.6.5	Total volume	7355.00			

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa 5%
Australasia --%
Europe (incl. Russia) --%
North America --%
South America --%
Middle East --%
China --%
India --%
Indonesia 40%
Malaysia 55%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2012

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2015

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

3.4 In which markets where you operate, do these commitments cover?

Netherlands

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

We will urge suppliers to move towards Segregated RSPO.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
 - No file was uploaded
 - Related link: <https://www.superunie.nl/app/uploads/2015/12/Superunie-Code-of-conduct-EN-September-2016.pdf>
- Labour rights
 - No file was uploaded
 - Related link: <https://www.superunie.nl/app/uploads/2015/12/Superunie-Code-of-conduct-EN-September-2016.pdf>
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

We have frequent communication with our suppliers (in language depending on their country) on the use of sustainable palmoil and the need to move away from Book and Claim towards actual certified palm oil.

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

No

Please explain why

Not feasible at the moment

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

None, the road is paved by now.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Our buyers discuss the importance of SG RSPO with suppliers and our ambitions in this. We include our progress in palm oil in our yearly CSR report

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <https://www.superunie.nl/superunie/duurzame-handel/>

Particulars

About Your Organisation

1.1 Name of your organization

Carrefour

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0016-06-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Argentina, Belgium, Brazil, China, France, Italy, Poland, Romania, Spain, Taiwan

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Argentina, Belgium, Brazil, China, France, Italy, Poland, Romania, Spain, Taiwan

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

12334.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

12334.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	4334.00			
2.6.2	Mass Balance	6096.00			
2.6.3	Segregated	1904.00			
2.6.4	Identity Preserved				
2.6.5	Total volume	12334.00			

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) 95%
North America --%
South America 4%
Middle East --%
China 1%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2010

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2015

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

3.4 In which markets where you operate, do these commitments cover?

Argentina, Belgium, Brazil, China, France, Italy, Poland, Romania, Spain, Taiwan

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to startfor example: - End-product manufacturer - Ingredient manufacturer - Food Goods: Ice Cream Margarine Instant Noodles
Manufacturer - Home & Personal Care Goods Detergents Soap Tablets Personal Care - Own-brand**Actions for Next Reporting Period****5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Carrefour achieved 2 important targets in 2015 and will pursue its action plans toward a more responsible offer. We aim to increase the part of physical traceable supply chains in our global volumes and progressively eliminate the use of GreenPalm certificates. Trends 2017 vs 2016 are: Segregated: +5 %, Mass Balance: +9%, Book&Claim -17% .

We also plan identify key actors in our supply chain, and use it as a tool to reach sustainability. Carrefour value dialogue with upstream actors of the supply chain, and we will continue to dialogue in order to implement our sustainable sourcing criteria and operate the transformation of the market.

In 2015, Carrefour delivered 50 products respecting its sustainable sourcing criteria and plan to develop these volumes in 2017 in collaboration with our key suppliers.

We will also continue to dialogue with our stakeholders by organizing a new roundtable (NGO, suppliers, scientist, national brand) to report and create innovation.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Please find more information in our annual report accessible on our website.

You will find below presentation of our code of professional conduct, ethics committees and social and ethical charter for suppliers.

Carrefour Code of Professional Conduct :

This Code provides a simple, consistent joint frame of reference that sets out the Group's values and commitments, set out in a dedicated document featuring 10 principles that are applicable to all employees: strictly comply with the law, contribute to a safe, healthy working environment, make a commitment to diversity and working conditions that respect everyone's needs, protect the business's assets and resources, guarantee the confidentiality of the business's data, avoid conflicts of interest, reject any form of corruption, develop fair and transparent commercial practices, ensure reliable and accurate reporting and be an ambassador for Carrefour. Its goal is to formalise both a framework within which the Carrefour Group can carry out its business activities and ethical rules according to which all Group employees must perform their professional activities on a daily basis. All Carrefour Group employees commit themselves to abiding by the Code and the principles it sets out with regard to actions and behaviour. Executive directors are responsible for disseminating the Code and ensuring its implementation within their area of responsibility. Several aids have been developed and disseminated within the Group as part of the roll-out of the Code of Professional Conduct, including e-learning, a booklet, posters, an implementation kit for managers and an area on Carrefour intranet.

Group Ethics Committee:

The Group Ethics Committee functions as the body responsible for overseeing and assessing application of the principles set out in the Carrefour Code of Professional Conduct. It is chaired by the Chief Human Resources and Organisation Officer. Other members include the Secretary General, the Group Legal director, the Executive director for Convenience Stores and Promocash and the Risks and Compliance director. This committee ensures the dissemination and understanding of and compliance with the Code of Professional Conduct throughout the Group. It reviews and issues opinions on all ethical matters related to the way in which Carrefour's activities are managed. It monitors the proper functioning of the Country Ethics Committees and alert systems, while guaranteeing the necessary conditions for their independence. The Group has set up an Ethics Committee in each country in which it operates in order to ensure a coherent, consistent approach across the business. The Country Ethics Committees are the local bodies in charge of monitoring compliance with the Group's Code of Professional Conduct's principles. The Country Ethics Committees rely on professional misconduct/malpractice alert systems set up in most Group countries, in accordance with local regulations. These systems operate both internally and externally to inform the Country Ethics Committee of any behaviour or situation that runs counter to Carrefour's ethical principles. If such a situation does arise, the Ethics Committee launches a detailed investigation and a remedial action plan.

Social and ethical charter for Carrefour product suppliers:

Carrefour has elaborated a Social and Ethical Charter, which is appended to contracts signed by Carrefour's ownbrand product suppliers. In its Social and Ethical Charter, express Carrefour's commitment to retail that complies with ethical standards and operates within the law and respects human rights, in line with the principles of the United Nations Global Compact and Carrefour Code of Professional Conduct. By signing the Charter, suppliers commit to operating strictly within the law, undertaking not to impede competition law in any way, avoiding conflict-of-interest situations, disallowing any form of corruption and guaranteeing confidentiality. In terms of employment rights, suppliers must undertake to comply with seven fundamental principles: 1. Prohibiting forced or compulsory labour; 2. Prohibiting child labour; 3. Respecting freedom of association and recognising the right to collective bargaining; 4. Prohibiting any form of discrimination, harassment or physical or psychological violence; 5. Guaranteeing that necessary health and safety measures are taken; 6. Offering workers decent salaries, benefits and working conditions; 7. Guaranteeing working hours in line with international standards.

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

Yes

Uploaded files:

No files were uploaded

Link to Website

<http://www.carrefour.com/content/annual-reports>

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

<http://www.carrefour.com/content/annual-reports>

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Carrefour considers that RSPO is one of the most credible collective initiative towards sustainable palm oil today and it is in best position to make sustainable palm oil the norm globally. However, we are convinced that RSPO must seek for improvement in order to fulfill its vision as other initiatives like the POIG. Carrefour encourages the RSPO NEXT proposition and hopes that the solutions of implementation will be easy and economic. We believe that RSPO members shall work to ensure RSPO Next standard as soon as possible. We also believe that simplification is possible to develop accessibility of RSPO to small and medium companies. For instance, equivalence should be developed between supply chain certification and other existing certification guarantying traceability.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Carrefour is working at different levels and with various stakeholders in order to contribute to RSPO vision, from supply chain actors to NGOs. Carrefour has been active as an Executive Board member of RSPO from 2009 to 2013. Carrefour wants to contribute to RSPO efficiency and robustness and fully share its vision to make sustainable palm oil the norm. Through collective collaboration, Carrefour contributes to set a global standard and ensure better production globally. Carrefour has been involved in many of the RSPO's activity such as commenting the RSPO Communication and Claim Standard and supporting the RSPO NEXT proposal. In June 2014, Carrefour published its Sustainable Palm Oil sourcing Policy, where is asserted Carrefour commitment to source 100% RSPO palm oil in its private label product, with an objective of physically segregated RSPO certified palm oil when market maturity allows it. In 2015, Carrefour achieved its commitment to use 100% sustainable palm oil among its own brand products. Carrefour also support the RSPO voluntary criteria. To demonstrate feasibility on the short term, Carrefour proved the feasibility of this Policy on the short term with 50 products. Regarding other branded goods, Carrefour is working through various channels in order to encourage other actors joining this effort. As an example, Carrefour is member of the CGF and active participant to its environmental sustainability steering committee. Carrefour is communicating on its progress towards sustainable palm oil to its various stakeholders and organized in 2015 a round table with NGO, suppliers, National Brands and scientist to share progress. Finally, Carrefour is contributing to make sustainable palm oil the norm by collaborating with smallholders. Indeed their involvement in sustainable palm oil production is crucial to adopt new practices. In 2012, Carrefour foundation has been collaborating with WWF Indonesia in order to help a group of independant smallholder to achieve RSPO certification. This certification has been achieved in 2013: it is the first independent smallholders certification in Indonesia.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <http://www.carrefour.com/content/annual-reports>

Particulars

About Your Organisation

1.1 Name of your organization

Compass Group PLC

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0033-10-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
 Retail
 Food service providers
 Own-brand
 Third party brands
 Biofuels

 Other:

Compass Group PLC is a world leading food and support services company. It is important to note that we do not manufacture any products or have any own label products and do not purchase palm oil directly. This means that whilst we can help to influence the product specifications that we purchase from suppliers, we do not have direct control of their composition / ingredients sourcing. That said, we recognise that we have a responsibility to work with our suppliers to ensure that the palm oil used in our kitchens and in the manufacturing of the products we buy is Certified Sustainable Palm Oil (CSPO).

Palm oil used back of house in our kitchens:

The main products that we use containing palm oil are used to prepare food in our kitchens. Although not Compass Group 'own brand', for the purposes of our palm oil strategy, all palm oil, and palm oil based products used back of house (i.e. in our kitchens to prepare food) will be captured and reported under our 'own brand' commitments.

Palm oil in other manufacturers' brands that we source:

Many of the products Compass Group source from other manufacturers either directly contain palm oil, or palm oil products were used in the manufacturing process. These products will be captured and reported under our commitments for 'third party brands'.

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Applies Globally

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

1500.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

1500.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim				
2.6.2	Mass Balance				
2.6.3	Segregated				
2.6.4	Identity Preserved				
2.6.5	Total volume				

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
 Australasia --%
 Europe (incl. Russia) --%
 North America --%
 South America --%
 Middle East --%
 China --%
 India --%
 Indonesia --%
 Malaysia --%
 Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2017

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2017

Comment:

Any palm oil being used back of house (i.e. in our kitchens) which is currently uncertified, will be certified using Book & Claim via PalmTrace.

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2022

Comment:

Compass Group have committed to 100% sustainable palm oil from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) by 2022 for all palm oil that is used in our kitchens to prepare food (i.e. treated as own brand).

3.4 In which markets where you operate, do these commitments cover?

Applies Globally

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**'Own brand' sustainable palm oil**

- Achieve 100% RSPO for products we include as 'own brand' in the 2017 calendar year
- Contribute to building a physical flow of RSPO-certified sustainable palm oil through the supply chain via. supplier engagement
- Purchase RSPO PalmTrace credits (Book & Claim) to cover uncertified Palm Oil

Promote the use of certified sustainable palm oil in other manufacturers' brands

Compass Group has several KPIs in place to promote CSPO use along its supply chain and continues to make steady progress towards achieving our commitments surrounding the sustainable procurement of palm oil.

- By 2018, we aim to approve all in-scope suppliers dealing with our North America and European markets (covering 85% of our global revenue) through our Compass Palm Oil Supplier Questionnaire. We commit to having full transparency on products with palm oil, its quantities, and the identification of the split of sustainable and non-sustainable palm oil including the supply chain method in place. We are passionate about increasing visibility, and in 2016 successfully implemented data capture systems in the UK to record the classification of palm oil contained in purchased products and the specific RSPO supply chain method used to certify. These data capture systems will be rolled out across our other major markets on an on-going basis.
- Based on the data collected Compass group will look to set incremental targets towards CSPO in other manufacturer's products
- Compass Group will continue to raise awareness among suppliers and work with them toward the sustainable sourcing of palm oil

Raise internal awareness

- Continue to raise awareness internally and promote employee engagement on responsible sourcing of palm oil and palm oil products, through regular communications
- By the end of 2017, we will have provided a detailed palm oil policy brief/position statement to all of our global markets. This will help to increase awareness on environmental issues and specifically the impact of sourcing non sustainable palm oil and present Compass Group commitments to CSPO.

Buyer training

- Roll out buyer training on responsible sourcing highlighting the risks and opportunities associated with palm oil and palm oil products, and share best practice
- Monitor a KPI demonstrating the proportion of buyers trained in responsible sourcing and report back in the next ACOP

Publish a palm oil position statement

- This document will clearly set out our responsible sourcing commitments which specifically relate to the sourcing of palm oil and palm oil products.
- It will also provide an overview of our achievements to date and set out our action plan over the medium and long term.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Unknown

Application of Principles & Criteria for all members sectors**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
No file was uploaded
Related link:
www.compass-group.com/documents/ENVIRONMENTAL_POLICY_STATEMENT_December_2015.pdf
- Ethical conduct and human rights
No file was uploaded
Related link:
www.compass-group.com/documents/Compass_Group_Human_Rights_Policy_Statement.pdf
- Labour rights
No file was uploaded
Related link:
www.compass-group.com/documents/Modern_Slavery_Act_Statement_-_Agreed_16.05.16_FINAL.pdf
- Stakeholder engagement
No file was uploaded
Related link:
www.rspo.org/acop/2015/compass-group-plc/R-Policies-to-PNC-stakeholderengagement.pdf
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Compass Group regularly update our policies and standards which are circulated internally, with suppliers and/or published on our website.

Specific examples of information circulated past year include:

The Compass Group 2016 Corporate Responsibility report

This report is available for download on our website. Page 16 and 17 of this report set out our priorities in terms of responsible sourcing. Our responsible sourcing KPI's and targets can be seen on page 27.
www.compass-group.com/documents/Compass_CR16_Report_Final.pdf

The Compass Group deforestation factsheet

In 2016 Compass Group commissioned a specialist service provider to draft a deforestation fact sheet which was designed and used to communicate soy/palm/beef deforestation risks to our global businesses, with an initial focus on Latin America. Versions of this document will be shared globally in 2017.

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

Yes

Uploaded files:

No files were uploaded

Link to Website

www.compass-group.com/documents/Compass_CR16_Report_Final.pdf

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

www.compass-group.com/documents/Compass_CR16_Report_Final.pdf

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Compass group operates at around 50,000 client locations and has a complex multi-tiered supply chain through which it sources the ingredients required to service our clients. Within our supply chain we procure a wide range of commodities from raw ingredients to processed food and drink, but not palm oil directly. Due to such complexities and our widespread support of SME suppliers, we are on a 'journey' of improving the visibility of those products identified with a material level of palm oil content. We have developed data capture systems to gather information on the sustainability standards applied to the palm oil contained in purchased products, this has been successfully implemented in the UK. We plan to roll such systems out to other global markets - initially North America and Europe. As use of palm oil is limited within Compass, our ability to roll out such systems is dependent on other drivers. We continue to develop and roll out expansive IT systems in wider geographies although the rate of deployment has been a challenge. We have developed a range of sustainable procurement standards, along with training materials on the issues around palm oil. The process of implementation includes a requirement for each country to identify suppliers where risks may exist and to begin to challenge those suppliers to provide products containing sustainably sourced commodities. We actively support the more proactive of our suppliers who are opting for CSPO such as Unilever, and our European French fries suppliers (100% of the contracted volume we purchase is from RSPO members, with over 95% of the constituent palm oil being RSPO certified). The need for increased resources is another major hurdle in the use and/or promotion of CSPO. Especially in relation to our complex supply chains, increased administration burden could lead to a significant rise in costs. Although we are happy to devote more resources to promote and use CSPO, it should be noted that although Palm Oil containing products play a role in the Compass Group value chain, they do not constitute a significant proportion of revenue.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Compass Group has responded to the CDP Forests program and the WWF Palm Oil buyers scorecard for a number of years and will continue to do so in 2017.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: www.compass-group.co.uk/media/1222/cr_report_final_revision_low_res.pdf

Particulars

About Your Organisation

1.1 Name of your organization

Coop Sverige AB

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0053-12-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Sweden

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Sweden

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

800.60 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

146.40 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

947.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	164.78	116.72		
2.6.2	Mass Balance	99.75	24.29		
2.6.3	Segregated	523.27	5.42		
2.6.4	Identity Preserved	12.70			
2.6.5	Total volume	800.50	146.43		

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) 100%
North America --%
South America --%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2011

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2011

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2017

3.4 In which markets where you operate, do these commitments cover?

Sweden

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

Yes

3.5 If so, what year is it by?

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

In any communication on palm oil we inform and talk about RSPO certified palm oil.
2017 we launched a website for informations on palm oil in cooperation with the food and cosmetic industry in sweden.
hallbarpalmolja.se

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
 - Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
 - Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
 - Stakeholder engagement
Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)
 - None of the above
-

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

We are engaged in the SISPO project with the The Swedish Cosmetics, Detergents and Toiletries Association, other swedish retailers and industry information in www.hallbarpalmolja.se in english and swedish

Swedish retailers organistaion have publiced a policy on sustainable palmoil 2016. <http://www.svenskdagligvaruhandel.se/wp-content/uploads/Branschgemensamma-insatser.palmolja.pdf>

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://www.coop.se/contentassets/1f57d8d51cb9477a9ec8a01d5641479a/coop-arsrapport-ar-2016.pdf>

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://www.coop.se/contentassets/1f57d8d51cb9477a9ec8a01d5641479a/coop-arsrapport-ar-2016.pdf>

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

Yes

9.2 If yes, how are you supporting them?

Bying Smallholder certficate from UPOIC 2016

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Media and consumer are concerned about environmental and social issues on RSPO palm oil growers. We inform about the work of RSPO.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Yes through collaboration with other Swedish organisation with aim for better knowledge for small suppliers and consumers. New website hallbarpalmolja.se

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <https://www.coop.se/contentassets/1f57d8d51cb9477a9ec8a01d5641479a/coop-arsrapport-ar-2016.pdf>

Particulars

About Your Organisation

1.1 Name of your organization

Coop Switzerland

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0003-04-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Switzerland

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Switzerland

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

2527.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

84.00 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

2611.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	38.00	45.00		
2.6.2	Mass Balance	103.00	39.00		
2.6.3	Segregated	2382.00			
2.6.4	Identity Preserved	4.00			
2.6.5	Total volume	2527.00	84.00		

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) --%
North America --%
South America --%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2009

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2009

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2016

Comment:

Comment:

For own brand Food products we set following goals:

Palm oil and oil palm products according to the standards RSPO Identity Preserved or RSPO Segregated.

2016: 100%

2017: 100%

2018: 100%

2019: 100%

2020: 100%

Thus, we go further than most retailers as we do not accept RSPO Mass Balance.

For own brand Non Food products we set following goals:

Palm oil and oil palm products according to the standards RSPO Identity Preserved, RSPO Segregated or RSPO Mass Balance.

2016: 71%

2017: 73%

2018: 75%

2019: 78%

2020: 80%

We do accept Mass Balance in own brand Non Food products as some important derivatives are not available as RSPO Segregated. In addition, some derivatives are not even available in RSPO Mass Balance. We believe that goals should be SMART and thus realistic. Therefore, we set the goal at 80% by 2020 and not 100%.

3.4 In which markets where you operate, do these commitments cover?

Switzerland

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

Yes

3.5 If so, what year is it by?

2025

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

1. Revise the binding Coop guidelines for palm oil for all suppliers that deliver own brand products.
2. Plan to switch to palm oil and oil palm products in our own brand products complying with the requirements of POIG (Palm Oil Innovation Group) or RSPO Next.
3. Cooperation with Palm Oil Manufacturers and Importers in Switzerland, in order to make such a switch happen.
4. Ask suppliers of brand products to use only palm oil and oil palm products that comply with the standards RSPO Identity Preserved and RSPO Segregated.
5. Active involvement in the Retailers' Palm Oil Group and with RSPO.
6. Communication about the use of certified sustainable palm oil in the Coop Newspaper and on our webpage.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
No file was uploaded
Related link:
www.coop.ch/content/act/en/principles-and-topics/standards-and-guidelines/general-guidelines.html
- Ethical conduct and human rights
No file was uploaded
Related link:
www.coop.ch/content/act/en/principles-and-topics/standards-and-guidelines/general-guidelines.html
- Labour rights
No file was uploaded
Related link:
www.coop.ch/content/act/en/principles-and-topics/standards-and-guidelines/general-guidelines.html
- Stakeholder engagement
No file was uploaded
Related link:
www.coop.ch/content/act/en/principles-and-topics/standards-and-guidelines/general-guidelines.html
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

We have updated and published our binding guideline for the use of sustainable palm oil in our own brand products.

Available in German, French, Italian, Spanisch, English.

Link to the document in English:

http://www.coop.ch/content/dam/act/themen/standards%20und%20richtlinien/r_palmoel_e.pdf

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

Yes

Uploaded files:

No files were uploaded

Link to Website

www.coop.ch/content/act/en/principles-and-topics/main-topics/energy-and-climate.html

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

www.coop.ch/content/act/en/principles-and-topics/main-topics/energy-and-climate.html

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

Yes

9.2 If yes, how are you supporting them?

We have a broad assortment of Fairtrade certified products. These products are mainly produced by smallholders, who profit from the Fairtrade scheme and premium. Also we have direct collaborations with different cooperatives of smallholders worldwide and support them financially (e.g. development of a Fairtrade certified cashew supply chain from Benin)

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Transparency is an issue. As a retailer it is difficult to get back the whole supply chain to the plantation and have a completely transparent supply chain. Cooperation with Swiss Palm Oil Manufacturers and Importers proved to be a successful approach to address that issue. Still complexity remains high. It is also difficult to get derivatives and palm kernel oil as RSPO Mass Balance or Segregated as the market does not provide it, in particular for Non Food products. Another challenge is that there are many different initiatives, which should be in line with RSPO (POIG, Palm Oil Manifesto, etc.). We promote through the Retailers' Palm Oil Group that RSPO actively approaches new initiatives to find common solutions.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

1. Elaboration of Coop guidelines for palm oil for all suppliers that deliver own brand products. 2. Ambitious timebound plan to achieve 100% RSPO Identity Preserved or RSPO Segregated palm oil in our own brand Food products. 3. Ambitious timebound plan to switch to RSPO Mass Balance or higher in our own brand Non Food products. 4. Well organized yearly monitoring for suppliers. 5. Addressing suppliers of brand products stating that we expect them to switch to physically sustainable palm oil according to the criteria of RSPO. 6. Engagement with key stakeholder (WWF Greenpeace, etc.) and the Retailers' Palm Oil Group. 7. Reports in our Coop newspaper on RSPO certified sustainable palm oil.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: www.coop.ch/content/act/en/principles-and-topics/main-topics/agricultural-raw-materials/palm-oil.html

Particulars

About Your Organisation

1.1 Name of your organization

Costco Wholesale Corporation

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0084-16-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Under development

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	1772.31	167.88		
2.6.2	Mass Balance	5970.02	142.64		2873.40
2.6.3	Segregated	0.74			
2.6.4	Identity Preserved				
2.6.5	Total volume	7743.07	310.52		2873.40

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- Africa --%
- Australasia --%
- Europe (incl. Russia) --%
- North America --%
- South America --%
- Middle East --%
- China --%
- India --%
- Indonesia 25%
- Malaysia 70%
- Rest of Asia 5%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2015

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2021

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2021

3.4 In which markets where you operate, do these commitments cover?

Applies Globally

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

We have requested our Kirkland Signature suppliers that use palm oil, palm kernel oil and palm oil derivatives ("palm oil") in their products to sign our supplier commitment stating that they are committed to help us reach our goal of using all RSPO certified Palm Oil by 2021 or sooner. We will continue to work with our Kirkland Signature suppliers to help them transition to RSPO certified Palm Oil.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Other: For section 2.4, 2.5 and 2.7 we are reporting globally for our own brand Kirkland Signature. We have not collected data for other brands that we sell.

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
No file was uploaded
Related link: <https://www.costco.com/sustainability-buildings.html>
- Ethical conduct and human rights
No file was uploaded
Related link: <https://www.costco.com/sustainability-human-rights.html>
- Labour rights
No file was uploaded
Related link: <https://www.costco.com/sustainability-human-rights.html>
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

We have implemented our Palm Oil Policy 2015 which is currently available in English.

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://www.costco.com/sustainability-buildings.html>

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://www.costco.com/sustainability-environment.html>

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

Yes

9.2 If yes, how are you supporting them?

Costco is partnering with IDH Sustainable Trade Initiative, Winrock International and Cargill on a 14-month project to develop a draft Protocol for Oil Palm Independent Smallholders for Sustainable and Responsible Management of Peat Areas. In 2016, Winrock led a series of meetings and workshops with smallholders, government representatives, researchers, NGOs and other stakeholders to develop a draft Protocol that sets forth a step-by-step program to manage peatlands in a sustainable manner, increase market access and reduce greenhouse gas emissions. The draft Protocol was field-tested with collectors, palm mills and farmers in Siak regency, Riau Province, Indonesia. With their input the draft Protocol was further revised and then presented at a national seminar for additional feedback and dissemination of information. The Protocol's next step is to be shared with other organizations to promote implementation and alignment. The goal is to make it available to all stakeholders to serve as a sustainable guideline for smallholders to preserve peat areas.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Costco is requiring our suppliers to use CSPO for our own brand Kirkland Signature.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <https://www.costco.com/sustainability-environment.html>

Particulars

About Your Organisation

1.1 Name of your organization

CVS Health Corporation

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0087-16-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

United States

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

No

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

United States

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim				
2.6.2	Mass Balance				
2.6.3	Segregated				
2.6.4	Identity Preserved				
2.6.5	Total volume				

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- Africa --%
- Australasia --%
- Europe (incl. Russia) --%
- North America --%
- South America --%
- Middle East --%
- China --%
- India --%
- Indonesia --%
- Malaysia --%
- Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2017

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2020

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

3.4 In which markets where you operate, do these commitments cover?

United States

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

Yes

3.5 If so, what year is it by?

2020

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start

CVS may require its suppliers to apply the RSPO trademark seal to our own brand within any retail category or clearly define on label that "this product was produced using sustainable palm oil".

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

In May of 2017; CVS announced its Palm Policy publicly in its annual 2016 Corporate Social Responsible (CSR) Report

<https://cvshealth.com/sites/default/files/cvs-pharmacy-store-brands-responsible-palm-oil-sourcing-policy.pdf>

Q3 2017 - Notify suppliers of CVS's Palm Policy and expectations to transition CVS Store Brand items to sustainable palm oil by the 2020 deadline

Q4 2017 - Require all new a CVS Store Brand items to contain sustainably sourced palm oil.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other: As a retailer, we have not collected total volume or % by country of palm oil within our supply chain. We do know how many existing Store Brand products on our shelves contain sustainable and non sustainable palm as we drive to 100% sustainable palm in 2020.

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
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Related link: <https://cvshealth.com/documents/climate-change-policy-statement.pdf>
- Ethical conduct and human rights
No file was uploaded
Related link: <https://cvshealth.com/sites/default/files/cvs-health-human-rights-policy.pdf>
- Labour rights
No file was uploaded
Related link: http://www.cvssuppliers.com/sites/suppliers.sub.cvsc.addventures.com/files/Vendor Code of Conduct_0.pdf; <https://cvshealth.com/sites/default/files/cvs-health-human-rights-policy.pdf>; <https://cvshealth.com/sites/default/files/cvs-health-code-of-conduct.pdf>
- Stakeholder engagement
No file was uploaded
Related link: <https://cvshealth.com/sites/default/files/2016-gri-index-csr-report.pdf>
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

All CVS sustainability initiatives and progress are communicated via the annual CSR Report

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://cvshealth.com/sites/default/files/2016-csr-report.pdf#page=55>

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://cvshealth.com/sites/default/files/2016-gri-index-csr-report.pdf>

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

N/A

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

CVS is reaching out to all its suppliers that manufacture CVS brand products and informing them of its expectations to meet the 2020 goal.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <https://cvshealth.com/sites/default/files/cvs-pharmacy-store-brands-responsible-palm-oil-sourcing-policy.pdf>

Particulars

About Your Organisation

1.1 Name of your organization

DAVIS TRADING COMPANY LIMITED

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0060-14-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

New Zealand

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

New Zealand

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

346.16 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

2621.03 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

2967.19 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim				
2.6.2	Mass Balance				
2.6.3	Segregated				
2.6.4	Identity Preserved				
2.6.5	Total volume				

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- Africa --%
- Australasia --%
- Europe (incl. Russia) --%
- North America --%
- South America --%
- Middle East --%
- China --%
- India --%
- Indonesia 60%
- Malaysia 40%
- Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2007

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2007

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2007

3.4 In which markets where you operate, do these commitments cover?

New Zealand

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

We will continue to monitor the products purchased to ensure RSPO compliance through specification management and our supplier monitoring program.

For locally sourced products, we will continue to push our suppliers to support RSPO certified palm oil in their branded products.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Unknown

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
No file was uploaded
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
 - None of the above
-

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

We only import RSPO certified products- this will continue under the RSPO scope.

We will continue to monitor the products purchased to ensure RSPO compliance through specification management and our supplier monitoring program.

For locally sourced products, we will continue to push our suppliers to support RSPO certified palm oil in their branded products.

We comply with NZ Regulations regarding ethical conduct and labour rights.

7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

No

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

No

Please explain why

We are monitoring our Carbon Dioxide emissions in relation to our transport operations. We are not producers of RSPO products, only distributors.

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

None to be reported

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Our board of directors are committed to only sourcing 100% RSPO certified palm oil products. We only import 100% RSPO certified products under our Tradewinds brand. For locally sourced products, we continue to push suppliers to commit to using sustainable palm oil and consideration of alternate supply will be taken if the supplier is not willing to show compliance.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded
-

Particulars

About Your Organisation

1.1 Name of your organization

EDEKA ZENTRALE AG & Co. KG

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0054-12-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Germany

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Germany

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

6484.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

453.00 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

4831.00 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

11768.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim				2932.00
2.6.2	Mass Balance	70.00	79.00		1258.00
2.6.3	Segregated	6414.00	374.00		641.00
2.6.4	Identity Preserved				
2.6.5	Total volume	6484.00	453.00		4831.00

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- Africa --%
- Australasia --%
- Europe (incl. Russia) 100%
- North America --%
- South America --%
- Middle East --%
- China --%
- India --%
- Indonesia --%
- Malaysia --%
- Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2012

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2014

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2017

3.4 In which markets where you operate, do these commitments cover?

Germany

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start

Margarine, Cookies, sweets

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

Using sustainable palm oil is a prerequisite of EDEKA's own brand products containing palm oil. It is one of the committed aims we agreed upon with our Partner for Sustainability, the WWF. To meet this requirement, our individual product specifications have been adapted, allowing our suppliers only to use sustainable palm oil.

Furthermore, EDEKA is a full member of the German Forum for Sustainable Palm Oil (FONAP). EDEKA's aim is to achieve as soon as possible 100% segregated palm oil in our private label products. Therefore we are currently engaged in an FONAP working group to develop feasible goals in a step-by-step approach. This includes the inclusion of additional requirements, which are as follows:

- No illegal FFBs
- Disclosure of GHG gas emissions
- No peat-land and HCV land-use change
- No use of critical pesticides e.g. WHO class 1 a & b

Furthermore we want to start a smallholder Project within our Membership in FONAP.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
 Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
 Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
 Related link: http://www.edeka-verbund.de/Unternehmen/en/gesellschaftliche_verantwortung/sortiment/qualitaetsstandards/qualitaetsstandards
- Labour rights
 Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
 Related link: http://www.edeka-verbund.de/Unternehmen/en/gesellschaftliche_verantwortung/sortiment/qualitaetsstandards/qualitaetsstandards
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

We included our Goals in our product requirements, which we always send to our suppliers and other important stakeholders. They are available in English and German.

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

Yes

Uploaded files:

No files were uploaded

8.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

EDEKA is a cooperatively structured group, owned by more than 4,000 independent retailers. Therefore we are not the owners of the data on GHG emissions and have no authorization to publish information on this. Our assessment of GHG emissions is for internal use only to help us identify business units that are characterized by high GHG emissions and to reduce their impact.

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

Yes

9.3 If yes, when do you plan to start your support for independent smallholders

2017

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

-- We have encountered an enormous complexity of the global supply chain of palm oil. EDEKA and the WWF, as Partners for Sustainability, are working towards making palm oil production as environmentally and socially compatible as possible. Furthermore, we are constantly working with our suppliers to help them find sources of sustainable palm oil in case they face difficulties obtaining sustainable palm oil sources for our own brand products.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are a member of FONAP in Germany. Within our Membership we work on the upcoming Review of the RSPO P&C's in 2018. Our aim is to improve the Standard and develop RSPO into more sustainability.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded
-

Particulars

About Your Organisation

1.1 Name of your organization

Etablissements Fr. Colruyt - Etablissements Fr. Colruyt

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0063-14-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Belgium, France, Luxembourg

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Belgium, France, Luxembourg

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

5663.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

534.00 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

6197.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	869.00	410.00		
2.6.2	Mass Balance	2446.00	90.00		
2.6.3	Segregated	2347.00	34.00		
2.6.4	Identity Preserved				
2.6.5	Total volume	5662.00	534.00		

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- Africa --%
- Australasia --%
- Europe (incl. Russia) 100%
- North America --%
- South America --%
- Middle East --%
- China --%
- India --%
- Indonesia --%
- Malaysia --%
- Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2013

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2014

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2018

Comment:

By the end of 2018

3.4 In which markets where you operate, do these commitments cover?

Belgium, France, Luxembourg

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start

Already with trademark: spreads (e.g. chocolat spread) No concrete future plans for other product ranges.

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

We are working to achieve in priority 100% RSPO segregated crude palm oil in our products by the end of 2018. Therefore, we will take the following actions:

- Engaging our suppliers to the RSPO's vision of "making sustainable palm oil the norm" and making them aware of their role in the supply chain, so we can strive for a common goal. Making sure that all our suppliers are RSPO member and certified according the RSPO's standards.
 - Gaining more insight in the source of the primary product: we like to know the palm oil supplier/producer/mill and country of origin of the palm oil used in our private brand end products. We want to increase the transparency in our supply chains.
 - Stressing the importance of meeting our interim milestones and commitments towards sustainable palm oil among our buyers and quality managers for making sustainable palm oil the norm.
-

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
No file was uploaded
Related link: www.simplysustainable.com/en/environment/
- Ethical conduct and human rights
No file was uploaded
Related link: www.simplysustainable.com/en/people/working-conditions-at-our-suppliers/
- Labour rights
No file was uploaded
Related link: www.simplysustainable.com/en/stories/people/improving-working-conditions/
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

<https://www.simplysustainable.com/en/product/>
<https://www.colruytgroup.be/en/sustainable-entrepreneurship-0>

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

Yes

Uploaded files:

No files were uploaded

Link to Website

www.simplysustainable.com/en/stories/living-environment/co2/

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

www.simplysustainable.com/en/environment/mobility-cargo-transport-and-commuting

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

- As a retailer, the main obstacle is to have complete transparency in the supply chain, because of the complexity of the chain and the use of derivatives coming from different origins, etc., (traceability). - Some derivatives (palm kernel oil) are not yet available in CSPO MB or SG. Sometimes it is impossible to go faster than the industry. - If other clients of a supplier are not yet asking for certified palm oil, it can be more complicated for us to motivate the supplier to switch to RSPO - Different systems (RSPO, RSPO Next, POIG, etc.) and discussions between NGO's make the implementation more difficult. One system accepted by all the stakeholders will be more efficient and convenient, also for the consumers.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

/

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: www.colruytgroup.be/en/news/sustainable-palm-oil
www.colruytgroup.be/en/news/colruyt-group-opts-certified-sustainable-palm-oil-combat-against-deforestation
www.simplysustainable.com/en/stories/product/palm-oil/

Particulars

About Your Organisation

1.1 Name of your organization

Foodstuffs Own Brands Ltd

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0059-14-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

New Zealand

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Under development

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

New Zealand

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim				
2.6.2	Mass Balance				
2.6.3	Segregated				
2.6.4	Identity Preserved				
2.6.5	Total volume				

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- Africa --%
- Australasia --%
- Europe (incl. Russia) --%
- North America --%
- South America --%
- Middle East --%
- China --%
- India --%
- Indonesia --%
- Malaysia --%
- Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2014

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2017

Comment:

Food products only covered at present. Please see note below with regards to non-food products.

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2017

Comment:

Food products only covered at present. Please see note below with regards to non-food products.

3.4 In which markets where you operate, do these commitments cover?

New Zealand

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

Yes

3.5 If so, what year is it by?

2017

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start

Since 2016, we have used the trademark on products manufactured at sites which are fully RSPO-certified.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

- Any new suppliers, or suppliers of new or amended products will be questioned about any potential ingredients which contain palm oil or derivatives. Any palm oil in use must be from certified source (MB- or Segregated).
- By 2019, our goal is to have palm oil used in all non-food products to have RSPO certification.
- Continue to update information into our in-house data base for ease of use by staff and customer services.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Unknown

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

RSPO commitment documented on Foodstuffs website (in English).

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

No

Please explain why

We are a retailer, not a manufacturer.

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

At times a change to RSPO certified ingredients has meant a price increase.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Not applicable to our business

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <https://www.foodstuffs.co.nz/corporate-responsibility/environment/certification-and-sourcing/>

Particulars

About Your Organisation

1.1 Name of your organization

Groupe CASINO

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0035-11-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Brazil, Colombia, France

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Brazil, France

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

4174.02 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

347.38 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

1051.14 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

5572.54 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	147.19	72.62		79.40
2.6.2	Mass Balance	848.40	137.90		174.90
2.6.3	Segregated	1908.19	27.07		61.51
2.6.4	Identity Preserved				
2.6.5	Total volume	2903.78	237.59		315.81

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) 97%
North America --%
South America 3%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2010

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2015

Comment:

% of RSPO crude palm oil and kernel palm oil for products with brand "Casino" = 100%

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

Comment:

% of Segregated or Mass Balance (crude palm oil + kernel palm oil) in products with brand "Casino" = 97,9%

3.4 In which markets where you operate, do these commitments cover?

France

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

With the support of TFT, the Casino Group committed to:

- ensuring a transparent supply chain for the palm oil used in its private-label brands by first of all identifying the refiner or distributor so as ultimately to have better visibility of the whole supply chain, starting from the mill stage;
- using palm oil produced without causing any deforestation or exploitation, i.e., palm oil from plantations that adopt ecologically sound policies with regard to high conservation value forests, carbon-rich forests and peatlands, which also support the development of small producers and respect local communities and workers' rights;
- supporting responsible local producers in the producer countries in which the Group operates (Brazil, Colombia);
- sharing progress reports and information regarding actions and next steps to be taken.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
No file was uploaded
Related link:
<https://www.groupe-casino.fr/en/our-commitments-2/the-csr-continuous-improvement-programme/>
- Ethical conduct and human rights
No file was uploaded
Related link:
<https://www.groupe-casino.fr/en/our-commitments-2/the-csr-continuous-improvement-programme/>
- Labour rights
No file was uploaded
Related link:
<https://www.groupe-casino.fr/en/our-commitments-2/the-csr-continuous-improvement-programme/>
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

As early as 2015, the Group took several measures to involve private-label suppliers in its palm oil commitment, sending out letters informing them of the Group's policy and organising awareness raising seminars in Brazil. It also published a document entitled "Casino Group Palm Oil Procurement" to promote its policy among employees, and held several working meetings to engage the relevant teams at its different banners.

A web seminar (in French) was organised in September 2016 to present the results to the suppliers concerned in France and to encourage them to promote the policy with identified refiners.

The subsidiaries in Latin America are also committed to action on palm oil: in 2016, GPA called a meeting of ten manufacturers of private-label products using palm oil to obtain their commitment to control their supply chains.

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://www.groupe-casino.fr/en/our-commitments-2/the-csr-continuous-improvement-programme/>

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://www.groupe-casino.fr/en/our-commitments-2/the-csr-continuous-improvement-programme/>

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

Yes

9.2 If yes, how are you supporting them?

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The main obstacle is the difficulty to have the guarantee that the traceability is respected throughout the supply chain. The RSPO supply chain for palm oil derived products isn't enough developed. Actions should be led with raffiniers who are the point of entry in the European and French markets of the palm oil used downstream by the manufacturers of our own brand products. For this we asked our suppliers to obtain better visibility of our palm oil supply chain.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are working with TFT to have a clear vision of the supply chain until the mills. As early as 2015, the Group took several measures to involve private-label suppliers in its palm oil commitment, sending out letters informing them of the Group's policy. With the new RSPO Group Membership rule, please note the french market figures included this year the banners Leader Price and Monoprix. In south america market, please note our compagnies use mainly national palm oil producers.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded
-

Particulars

About Your Organisation

1.1 Name of your organization

IKEA

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0015-06-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Applies Globally

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

39143.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

39143.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	493.00	0.40		
2.6.2	Mass Balance				
2.6.3	Segregated	38650.00	5.40		
2.6.4	Identity Preserved				
2.6.5	Total volume	39143.00	5.80		

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- Africa --%
- Australasia --%
- Europe (incl. Russia) --%
- North America --%
- South America --%
- Middle East --%
- China --%
- India --%
- Indonesia --%
- Malaysia --%
- Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2011

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2017

Comment:

For IKEA home furnishing suppliers 100% implemented by 2015. For IKEA Food suppliers by August 2017.

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2017

Comment:

For IKEA home furnishing suppliers 100% implemented by 2015. For IKEA Food suppliers by August 2017.

3.4 In which markets where you operate, do these commitments cover?

Applies Globally

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

Yes

3.5 If so, what year is it by?

2017

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

Part of an requirement for our direct suppliers, stated in product specifications.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Other:

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
No file was uploaded
- Ethical conduct and human rights
No file was uploaded
- Labour rights
No file was uploaded
- Stakeholder engagement
No file was uploaded
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Specification(s) for our direct suppliers - in English. Can be translated by our local business teams.

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

Yes

Uploaded files:

No files were uploaded

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We are a member of RSPO T&T working Group. We have ongoing discussions with other members of RSPO. We describe our commitment to RSPO in our sustainability report. Collaboration with the UNDP. Mapping of mills and visits to plantations for deeper traceability knowledge.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are a member of RSPO T&T working Group. We have ongoing discussions with other members of RSPO. We describe our commitment to RSPO in our sustainability report. Collaboration with the UNDP. Mapping of mills and visits to plantations for deeper traceability knowledge.

3 Other information on palm oil (sustainability reports, policies, other public information)

- Uploaded files:
[palm oil IKEA statement.pdf](#)
-

Particulars

About Your Organisation

1.1 Name of your organization

Kaufland

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0052-12-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Germany

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Germany

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

2013.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

226.70 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

4421.93 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

6661.63 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim		1.60		2605.27
2.6.2	Mass Balance	64.30	58.20		831.36
2.6.3	Segregated	1947.00	166.90		985.30
2.6.4	Identity Preserved	1.70			
2.6.5	Total volume	2013.00	226.70		4421.93

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) --%
North America --%
South America --%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2012

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2014

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

3.4 In which markets where you operate, do these commitments cover?

Germany

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start

Food goods (e.g. Margarine)

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

- 1.) further promotion of sustainable palmoil in other countries of operation
- 2.) achieve FONAP milestones
- 3.) sensibilize non-own-brand suppliers
- 4.) active communication and awarness raising
- 5.) using RSPO Trademark on own brand products

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Other:

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
No file was uploaded
Related link: www.rspo.org/acop/2015/kaufland/R-Policies-to-PNC-laborrights.pdf
- Labour rights
No file was uploaded
Related link: www.rspo.org/acop/2015/kaufland/R-Policies-to-PNC-laborrights.pdf
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Code of Conduct for Business Partners (see p. 7.1, available in english and several other languages)

7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

No

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

No

Please explain why

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

Yes

9.2 If yes, how are you supporting them?

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: unternehmen.kaufland.de/mensch-und-umwelt/nachhaltige-sortimentsgestaltung.html#palmoel

Particulars

About Your Organisation

1.1 Name of your organization

Kesco Food Ltd

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0045-11-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Finland

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Finland

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

1145.90 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

1145.90 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	23.00			
2.6.2	Mass Balance	262.50			
2.6.3	Segregated	44.30			
2.6.4	Identity Preserved				
2.6.5	Total volume	329.80			

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) --%
North America --%
South America --%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2012

Comment:

Kesco Food Ltd has been a member since 2011 and first own-brand products containing CSPO were introduced in 2012.

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2017

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

Comment:

Kesko's policy of PO; Kesko recommends the use of certified sustainable palm oil to manufacturers of own-brand products. The objective is that all palm oil used in Pirkka, K-menu and Kespro's Menu products will be CSPO by the year 2020.

3.4 In which markets where you operate, do these commitments cover?

Finland

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Kesko will contact all own-brand suppliers and again encourage them to start using certified palm oil from physical supply chains.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
No file was uploaded
Related link: annualreport2016.kesko.fi/gri-report/responsibility-programme/environment/
- Ethical conduct and human rights
No file was uploaded
Related link: annualreport2016.kesko.fi/gri-report/responsibility-programme/responsible-purchasing-and-sustainable-selections/
- Labour rights
No file was uploaded
Related link: annualreport2016.kesko.fi/gri-report/responsibility-programme/working-community/
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

Yes

Uploaded files:

No files were uploaded

Link to Website

annualreport2016.kesko.fi/gri-report/gri-report-profile/gri-and-ungc-index

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

annualreport2016.kesko.fi/gri-report/disclosures/environmental-impacts/

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

No we have not.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: www.kesko.fi/en/company/responsibility/

Particulars

About Your Organisation

1.1 Name of your organization

Krispy Kreme Doughnut Corporation

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0073-14-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Applies Globally

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

19789.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

19789.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	18639.00			
2.6.2	Mass Balance	408.00			
2.6.3	Segregated	742.00			
2.6.4	Identity Preserved				
2.6.5	Total volume	19789.00			

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa 1%
Australasia 4%
Europe (incl. Russia) 6%
North America 78%
South America 1%
Middle East 4%
China --%
India 1%
Indonesia 1%
Malaysia 1%
Rest of Asia 3%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2014

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2015

Comment:

Use a combination of certificates, mass balance & segregated

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2030

Comment:

Completion date still to be determined for implementation globally as physical supply chain and consumer support allow. We have transitioned to 100% certified sustainable palm in the United Kingdom and 100% mass balance in Australia.

3.4 In which markets where you operate, do these commitments cover?

Applies Globally

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Continue to only buy from RSPO providers. Review our sustainable palm commitment on our web site and update as appropriate.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

We operate all facets of our business in accordance with each local, state, and country laws and regulations.

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

No

Please explain why

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

KKD operates all facets of its business in compliance with local, national, and international laws and regulations, and strives to operate in a sustainable way. Due to relatively small scale of our operations, KKD are fast followers on industry norms and trends, as the sweet treats we sell, and the price point at which we sell them, do not allow for much cost/pricing flexibility. As such, we tend to follow as cost stabilize.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We monitor our shortening suppliers progress reports towards meeting stated commitments.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: www.krispykreme.com/about/Contact-US

Particulars

About Your Organisation

1.1 Name of your organization

LACTALIS BEURRES & CREMES

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0057-13-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally, France

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

All brands sold

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Applies Globally, France

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

1529.70 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

579.90 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

1156.00 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

3265.60 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim				
2.6.2	Mass Balance				
2.6.3	Segregated				
2.6.4	Identity Preserved				
2.6.5	Total volume				

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) 100%
North America --%
South America --%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2013

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2014

3.4 In which markets where you operate, do these commitments cover?

Applies Globally, France

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

No action

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Confidential

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
 - None of the above
-

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

confidential

7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

No

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

No

Please explain why

Confidential

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Confidential, non communication

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Confidential, non communication

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: primevere.com

Particulars**About Your Organisation****1.1 Name of your organization**LACTALIS NUTRITION DIETETIQUE

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number3-0046-12-000-00

1.4 Membership categoryOrdinary

1.5 Membership sectorRetailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

France

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

No

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

France

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

3.60 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

3.60 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim				
2.6.2	Mass Balance				
2.6.3	Segregated	3.60			
2.6.4	Identity Preserved				
2.6.5	Total volume	3.60			

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) --%
North America --%
South America --%
Middle East --%
China --%
India --%
Indonesia 40%
Malaysia 50%
Rest of Asia 10%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2012

Comment:

since certification of LND

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2018

Comment:

certification previous in 2018 of site CRAON

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2018

Comment:

certification previous in 2018 of site CRAON

3.4 In which markets where you operate, do these commitments cover?

France

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

communication at ours subcontractors

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Confidential

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
 - None of the above
-

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

no communication

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

No

Please explain why

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

economic

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

not applicable and not communication about RSPO

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded
-

Particulars

About Your Organisation

1.1 Name of your organization

Lidl Stiftung & Co.KG

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0049-12-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Germany

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Under development

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Germany

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

12912.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

1297.00 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

3585.00 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

17794.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim				
2.6.2	Mass Balance	4744.00	789.00		1139.00
2.6.3	Segregated	8118.00	508.00		2446.00
2.6.4	Identity Preserved	50.00			
2.6.5	Total volume	12912.00	1297.00		3585.00

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) --%
North America --%
South America --%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2012

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2016

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

3.4 In which markets where you operate, do these commitments cover?

Germany

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start

We are starting to apply the label for all eatable own-brand products of Lidl Germany from supply chain model Segregation

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We are starting to apply the label for all eatable own-brand products of Lidl Germany from supply chain model Segregation.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
No file was uploaded
- Labour rights
No file was uploaded
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Eatable products

- End of 2016 100% certified Palm Oil on Mass Balance Basis
- End of 2017 100% certified Palm Oil on Segregation Basis

Uneatable products

- End of 2017 100% certified Palm Oil on Mass Balance Basis (if technically possible)

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

No

Please explain why

No System in place yet.

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

Yes

9.2 If yes, how are you supporting them?

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

<https://www.lidl.de/de/positionspapiere-fuer-nachhaltigen-handel-und-einkauf/s7374382>

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are in contact with relevant stakeholders to support the vision of RSPO to transform markets

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <https://www.lidl.de/de/positionspapiere-fuer-nachhaltigen-handel-und-einkauf/s7374382>

Particulars

About Your Organisation

1.1 Name of your organization

Loblaws Inc.

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0056-13-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Canada

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Canada

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

3740.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

620.00 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

158.00 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

4518.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	2924.00	444.00		158.00
2.6.2	Mass Balance	725.00	176.00		
2.6.3	Segregated	87.00			
2.6.4	Identity Preserved	4.00			
2.6.5	Total volume	3740.00	620.00		158.00

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- Africa --%
- Australasia --%
- Europe (incl. Russia) --%
- North America 100%
- South America --%
- Middle East --%
- China --%
- India --%
- Indonesia --%
- Malaysia --%
- Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2014

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2015

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2025

3.4 In which markets where you operate, do these commitments cover?

Canada

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We will continue to engage in discussions with key control brand suppliers not already using physical supply of certified sustainable palm oil (CSPO) to encourage them to develop time-bound plans to convert to physical supply of sustainable palm oil. We will also continue to track the increased use of CSPO in our control brand supply chain. Loblaw also participates in retailer industry associations working groups, that discuss ways in which retailers can support greater adoption of CSPO.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints

No file was uploaded

Related link: http://www.loblaw.ca/content/dam/lclcorp/pdfs/Responsibility/Loblaw%20Carbon%20Reduction%20Strategy_EN.pdf

- Ethical conduct and human rights

No file was uploaded

Related link: <http://www.loblaw.ca/en/responsibility/supplier-code-of-conduct.html>

- Labour rights

No file was uploaded

Related link: <http://www.loblaw.ca/en/responsibility/supplier-code-of-conduct.html>

- Stakeholder engagement

No file was uploaded

Related link: <http://www.loblaw.ca/content/dam/lclcorp/pdfs/Responsibility/Reports/CSRR/en/2016/Loblaw%202016%20Corporate>

- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

We have created a policy document (in French and English) that is shared with all of our control brand suppliers that outlines our sourcing requirements. We have also created a palm oil overview document that we share with all new control brand suppliers that use palm oil in the control brand products they produce. This document is available in English.

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

Yes

Uploaded files:

No files were uploaded

Link to Website

http://www.loblaw.ca/content/dam/lclcorp/pdfs/Responsibility/Loblaw%20Carbon%20Reduction%20Strategy_EN.pdf

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

http://www.loblaw.ca/content/dam/lclcorp/pdfs/Responsibility/Loblaw%20Carbon%20Reduction%20Strategy_EN.pdf

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Many of our suppliers use only very small quantities of palm oil ingredients where palm oil is a subcomponent of other ingredients that are directly purchased by our suppliers. It is often difficult for these suppliers to have significant influence over the sustainability of the palm oil used in these processes. We conduct a detailed inventory to account for even these very small quantities of ingredients and work with each supplier to implement the best approach to supporting sustainable palm oil, however we will continue to focus our efforts and discussions about physical CSPO with our largest key suppliers who represent the most significant quantities of palm ingredients in our supply chain.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Engagement with key stakeholders - Loblaw participates in retailer industry association working groups that discuss ways in which retailers can support greater adoption of CSPO. Business to business education - we engage and educate our suppliers about palm oil, our palm commitment and policy, and the work required to meet RSPO requirements.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <http://www.loblaw.ca/content/dam/lc/corp/pdfs/Responsibility/Reports/CSRR/en/2016/Loblaw%202016%20Corporate%20Social%20Responsibility%20Report.pdf>

Particulars

About Your Organisation

1.1 Name of your organization

Marks and Spencer plc

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0009-06-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally, United Kingdom

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Applies Globally, United Kingdom

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

2589.71 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

129.57 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

993.45 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

3712.73 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	137.58			250.54
2.6.2	Mass Balance	632.01	124.64		466.30
2.6.3	Segregated	1819.50	4.93		276.60
2.6.4	Identity Preserved	0.61			
2.6.5	Total volume	2589.70	129.57		993.44

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) --%
North America --%
South America --%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2009

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2009

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

3.4 In which markets where you operate, do these commitments cover?

Applies Globally, United Kingdom

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We will continue to specify CSPO for all M&S products

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
No file was uploaded
Related link: <https://corporate.marksandspencer.com/documents/plan-a-our-approach/mns-human-rights-report-june2016.pdf>
- Labour rights
No file was uploaded
Related link: <https://corporate.marksandspencer.com/documents/plan-a-our-approach/mns-human-rights-report-june2016.pdf>
- Stakeholder engagement
No file was uploaded
Related link: <https://corporate.marksandspencer.com/plan-a/our-approach/delivering-plan-a/leading-with-others-to-accelerate-change>
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?**GHG Emissions**

8.1 Are you currently assessing your operational GHG emissions?

Yes

Uploaded files:

[M-GHG-Public-Report.pdf](#)

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

[R-GHG-Retailer-Emissions-Report.pdf](#)

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Availability of CSPO in new markets, particularly where there is limited chain of custody and supply chain certification capacity.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

M&S represents the retail sector on the Board of RSPO. M&S is leading a review of Board Governance to maximise the capacity of the organisation to progress its goal of market transformation. M&S is Co-chair of the CGF Palm Oil Working Group, with the aim of harnessing business efforts towards our goal of excluding deforestation from palm oil supply chains. M&S engages with multiple stakeholders and participates in a range of related initiatives to support RSPO towards smallholder-inclusive sustainable palm oil production in all palm oil producing regions.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <https://corporate.marksandspencer.com/plan-a/our-approach/food-and-household/product-standards/raw-materials-commodities-and-ingredients/palm-oil>

Particulars

About Your Organisation

1.1 Name of your organization

McDonald's Corporation

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0044-11-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

All brands sold

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Applies Globally

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

99356.72 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

2525.74 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

10027.69 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

111910.15 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	81766.64			8184.25
2.6.2	Mass Balance	9298.68	2441.30		1272.74
2.6.3	Segregated	546.85			534.70
2.6.4	Identity Preserved				36.00
2.6.5	Total volume	91612.17	2441.30		10027.69

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa 3%
Australasia --%
Europe (incl. Russia) 6%
North America 12%
South America --%
Middle East 1%
China 39%
India 4%
Indonesia 3%
Malaysia 9%
Rest of Asia 23%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2012

Comment:

McDonald's does not produce branded products as would a retailer, but we began serving certified sustainable palm oil in our restaurants starting in 2012 after joining RSPO in 2011.

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2015

Comment:

In 2015, the Company nearly achieved its goal of having 100% of palm oil used for restaurant cooking or by McDonald's suppliers to par-fry chicken and potato products be RSPO-certified sustainable or covered by GreenPalm Book and Claim certificates, achieving a percentage of 99.7

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

Comment:

In 2016, McDonald's began the shift to purchases of RSPO certified sustainable palm oil by our suppliers from physical supply chains. We are proud to say that in 2016 our U.S. business (the largest market in our global business) achieved 100% coverage with RSPO mass balance certified palm oil, meaning that currently 100% of the palm oil used by suppliers as an ingredient in products sold to McDonald's restaurants in the U.S. is RSPO mass balance certified palm oil. In addition, our goal is for 100% of the restaurant cooking oil and the oil used to par-fry potato and chicken products, globally (which collectively account for our largest volume of palm oil usage) to be RSPO mass balance certified palm oil by the end of 2017, and fully segregated certified palm oil by 2020 in countries where such segregation is commercially possible.

3.4 In which markets where you operate, do these commitments cover?

Applies Globally

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

In 2017, McDonald's will engage in the following actions to promote the use of RSPO certified sustainable palm oil in our supply chain:

*Complete global oils RFP: In 2016, McDonald's began the first-ever global oils RFP for restaurant cooking oils, par-fry chicken oil and par-fry potato oil supply chain, among others. We integrated sustainability expectations (including but not limited to RSPO certification) for palm oil into our product specifications and evaluated RFP responses based on the supplier's ability to meet those sustainability expectations, equally weighted with commercial, quality systems and nutrition expectations.

*The approved supplier list that will result from the RFP process will be shared with other categories that use palm oil to help create strategies for execution of similar sustainability expectations in those categories.

*We will continue to use our data collection system to gather data from all global suppliers. Please note that the scope of our data collection currently captures globally managed products only, such as restaurant frying oil, oil used for par frying potatoes and chicken, and certain baked goods and sauces (liquid products). As such, our commitments solely apply in countries where globally managed products containing palm oil are served.

*McDonald's will participate in forums that promote the use of sustainable palm oil and industry transformation such as TFA2020 and the RSPO.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
No file was uploaded
- Ethical conduct and human rights
No file was uploaded
- Labour rights
No file was uploaded
- Stakeholder engagement
No file was uploaded
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

In 2016, McDonald's created our Global Sustainable Palm Oil Policy and our global oils product specification, both of which help outline our sustainability expectations and requirements for suppliers. These are currently available in English.

7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

No

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

Yes

Uploaded files:

No files were uploaded

Link to Website

<http://corporate.mcdonalds.com/mcd/sustainability/planet/climate-and-energy/mcdonald-s-enterprise-carbon-footprint.html>

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

<http://corporate.mcdonalds.com/mcd/sustainability/planet/climate-and-energy/mcdonald-s-enterprise-carbon-footprint.html>

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

Yes

9.2 If yes, how are you supporting them?

Supporting smallholders is one of the tenants of McDonald's Commitment on Forests. See the detailed commitment here: <http://corporate.mcdonalds.com/content/dam/AboutMcDonalds/2.0/pdfs/McDonaldsCommitmentOnForests.pdf> We are working with our suppliers to understand the best methods to support smallholders through both our commitment to sustainable palm oil and our work to uphold our Commitment on Forests.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

McDonald's has received feedback from a number of stakeholders on the level of rigor in the RSPO standard on issues of deforestation and human rights. Consistent with our Commitment on Forests, we believe these are important areas for us to address. To help achieve our objectives, we integrated criteria that go above and beyond the RSPO standard with respect to deforestation and human rights as a part of the aforementioned global oils RFP process. Specifically, to be an approved supplier to the McDonald's system, all palm oil producing companies in our supply chain for globally managed products must demonstrate that they meet McDonald's expectations on traceability, deforestation and human rights in addition to our expectations on RSPO certified sustainable palm oil.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

McDonald's believes in industry transformation and understands that this type of change cannot occur through the efforts of one company alone. McDonald's participates in forums to help advance the agenda on specific issues - for example, we have been an active member of the TFA2020 forum and in 2016-2017 presented our position at 3 Innovation Forum conferences focused on deforestation. We also engage directly with our supplier base, which includes companies across the globe, on sustainability topics and include such topics in global commercial discussions for our entire oil category.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <http://corporate.mcdonalds.com/mcd/sustainability/sourcing/priority-products/commitment-on-forests.html>

Particulars

About Your Organisation

1.1 Name of your organization

Metcash Trading Ltd

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0048-10-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Australia

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Australia

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

101.08 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

58.35 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

109.16 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

268.59 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim				
2.6.2	Mass Balance	89.02	33.89		184.56
2.6.3	Segregated	7.06	19.63		42.58
2.6.4	Identity Preserved				
2.6.5	Total volume	96.08	53.52		227.14

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia 40%
Europe (incl. Russia) --%
North America --%
South America --%
Middle East --%
China --%
India --%
Indonesia 30%
Malaysia 30%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2011

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2018

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2021

3.4 In which markets where you operate, do these commitments cover?

Australia

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Metcash communicates with suppliers of its branded products on an annual basis regarding progress towards 100% CSPO from physical supply chains and supports its own brand suppliers through guidance through the process of certification.

Through our key brand website, we promote the education of our consumers on the use of certified sustainable palm oil (<http://www.iga.com.au/sustainability/>).

We are currently reviewing our Approved Supplier Program to ensure that we continue to drive the message to our suppliers around the importance of the use of certified/sustainable palm oil and the commitment our business has made and we will continue to drive this messaging throughout our tendering process.

We will be undertaking Responsible Sourcing training once again with our buyers.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
No file was uploaded
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

We are currently undertaking a comprehensive review of our Responsible Sourcing policies and procedures and will be developing underpinning communications and training. One of the key topics as part of this program is RSPO and our commitment as a business to source CSPO.

7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

No

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

Yes

Uploaded files:

[M-GHG-Public-Report.pdf](#)

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

[R-GHG-Retailer-Emissions-Report.pdf](#)

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Supplier understanding and take up of CSPO, Metcash continue to work closely with its suppliers to educate and work with suppliers to move to CSPO.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We work with our retailers to help drive undertaking of CSPO and continue to communicate with our communities on CSPO via our IGA website.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded
-

Particulars

About Your Organisation

1.1 Name of your organization

METRO Group

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0038-11-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Austria, Belgium, Bulgaria, China, Croatia (Hrvatska), Czech Republic, France, Germany, Hungary, India, Italy, Japan, Kazakhstan, Moldova, Republic of, Netherlands, Pakistan, Poland, Portugal, Romania, Russian Federation, Serbia, Slovakia (Slovak Republic), Spain, Turkey, Ukraine

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

No

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Austria, Belgium, Bulgaria, China, Croatia (Hrvatska), Czech Republic, France, Germany, Hungary, India, Italy, Japan, Kazakhstan, Moldova, Republic of, Netherlands, Pakistan, Poland, Portugal, Romania, Russian Federation, Serbia, Slovakia (Slovak Republic), Spain, Turkey, Ukraine

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

8805.44 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

195.49 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

68.19 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

9069.12 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	1282.00			
2.6.2	Mass Balance	476.34	121.29		37.75
2.6.3	Segregated	4609.95	8.20		25.35
2.6.4	Identity Preserved				
2.6.5	Total volume	6368.29	129.49		63.10

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- Africa --%
- Australasia --%
- Europe (incl. Russia) --%
- North America --%
- South America --%
- Middle East --%
- China --%
- India --%
- Indonesia --%
- Malaysia --%
- Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2012

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2020

Comment:

METRO GROUP sales line Real already met the aim to use 100% RSPO certified Palmoil for all own brand food products by end of 2015.

METRO Cash & Carry is committed to only using palm oil from sustainable sources for its own-brand products by 2020. In this respect, the company is guided by the criteria of the Roundtable on Sustainable Palm Oil (RSPO).

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

3.4 In which markets where you operate, do these commitments cover?

Austria, Belgium, Bulgaria, China, Croatia (Hrvatska), Czech Republic, France, Germany, Hungary, India, Italy, Japan, Kazakhstan, Moldova, Republic of, Netherlands, Pakistan, Poland, Portugal, Romania, Russian Federation, Slovakia (Slovak Republic), Spain, Turkey, Ukraine

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start

We make use of the trademark for our own brand pure palm oil products in Poland and Croatia.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Sales lines METRO Cash & Carry and Real of METRO GROUP will continue with regard to their specific implementation plans, including exchange with suppliers and training of own staff.

As Real achieved its goal in 2015, it has now set itself a new target: the use of 100 per cent palm oil or palm kernel oil according to the "Identity Preserved" or "Segregation" supply chain models for own-brand food items by 2025. In addition, the range of own-brand detergents and cleaning agents and also cosmetics products is to be switched to sustainable palm oil.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Country units are provided with info packages, workspace about palm oil on the internal social network for best practice sharing.

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

Yes

Uploaded files:

No files were uploaded

Link to Website

<http://reports.metrogroup.de/2015-2016/corporate-responsibility-report/key-performance-indicators-and-goals/carbon-footprint.htm>

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

<http://reports.metrogroup.de/2015-2016/corporate-responsibility-report/key-performance-indicators-and-goals/carbon-footprint.html>

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We see pricing as an issue. In addition, suppliers are often not able to provide information on certified palm oil volume. Availability of certified palm oil is limited, especially for non-food and cosmetics. To resolve these obstacles METRO GROUP is addressing the issue of certified palm oil in its exchange with suppliers.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

no

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <http://reports.metrogroup.de/2015-2016/corporate-responsibility-report/sustainability-approaches-of-the-sales-lines/metro-cash-carry/assortment.html>

Particulars

About Your Organisation

1.1 Name of your organization

Rema 1000 Denmark A/S

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0040-11-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Denmark

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

All brands sold

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Denmark

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

1894.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

1894.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim				
2.6.2	Mass Balance				
2.6.3	Segregated	1294.00			
2.6.4	Identity Preserved				
2.6.5	Total volume	1294.00			

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) --%
North America --%
South America --%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2012

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2015

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2015

Comment:

Please note that we divide own-branded products in REMA 1000 products and other own-branded products.

We have already accomplished our goal for 100% RSPO certified palmoil from physical supply chains in REMA 1000 products.

We have the similar goal for the other own-branded products. The year i 2018.

3.4 In which markets where you operate, do these commitments cover?

Denmark

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

Yes

3.5 If so, what year is it by?

2012

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start

We intend to apply the Trademark on all REMA 1000 products that contain palmoil. First products will be in the shelves in 2017.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We will work towards our goal for 100% RSPO certified palmoil from physical supply chains in our other own-branded products in able to accomplish it no later than by the end of 2018.

We will start using the RSPO trademark on REMA 1000 products.

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Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Unknown

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
No file was uploaded
- Stakeholder engagement
No file was uploaded
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

We are continuously in dialogue with our suppliers about our demands for 100% RSPO certified palmoil from physical supply chains in own branded products.
Eg. through tender material and trading agreements.

Danish and English.

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

No

Please explain why

We are currently not in a position the access these data.

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We have encountered the risk of lack of 100% RSPO certified palmoil from physical supply chains in especially non food products that contains palmoil derivatives or fractions. Because the market is not able to provide it due to higher demands compared to the supply in the market. We are unsure how to work with the RSPO trademark on those products. We have asked our suppliers to contacts RSPO for guidance.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are reporting on progress through the Danish Retail initiative on the area. We have participated in a dialogue meeting together with other stakeholders (consumers, retailers, NGOs, suppliers) initiated by a young consumer that are worried about the impact that palmoil production has on the rainforrest.

3 Other information on palm oil (sustainability reports, policies, other public information)

- Uploaded files:
[REMA-1000-UK-report-.pdf](#)
-

Particulars

About Your Organisation

1.1 Name of your organization

Restaurant Brands International Inc.

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0090-16-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other:
Quick service restaurant company

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Applies Globally

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

21120.97 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

21120.97 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	13933.97			
2.6.2	Mass Balance				
2.6.3	Segregated	7187.00			
2.6.4	Identity Preserved				
2.6.5	Total volume	21120.97			

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- Africa --%
- Australasia --%
- Europe (incl. Russia) --%
- North America --%
- South America --%
- Middle East --%
- China --%
- India --%
- Indonesia --%
- Malaysia --%
- Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2014

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2014

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

3.4 In which markets where you operate, do these commitments cover?

Applies Globally

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

We will use our publicly-available 2016 Sustainability Report to disclose our membership in the RSPO, to reiterate our 2020 targets and to share our progress during 2016. In line with our Palm Oil Sourcing Policy, we will also continue working with our suppliers, with input from stakeholders and third party experts, to advance our approach toward meeting our goals.

In 2016, we became a founding member of CDP’s Supply Chain – Forests program. Through this program, in 2017 we are asking our vendors to disclose information in the context of palm oil as a forest risk commodity. Participation by our vendors in this program will allow us to identify opportunities for improvement within our palm oil supply chain.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Unknown

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
No file was uploaded
Related link:
www.rbi.com/Cache/1500094810.PDF?O=PDF&T=&Y=&D=&FID=1500094810&iid=4591210
- Ethical conduct and human rights
No file was uploaded
Related link:
www.rbi.com/Cache/1500094810.PDF?O=PDF&T=&Y=&D=&FID=1500094810&iid=4591210
- Labour rights
No file was uploaded
Related link:
www.rbi.com/Cache/1500094810.PDF?O=PDF&T=&Y=&D=&FID=1500094810&iid=4591210
- Stakeholder engagement
No file was uploaded
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

In 2016, we released the Restaurant Brands International Code of Business Ethics and Conduct for Vendors (the “Code”) to communicate our requirements and expectations with respect to business integrity, sustainability and working conditions. The Code outlines our expectations and provides direction to our commitments with respect to responsible sourcing practices. It directs vendors to our other policy documents and to our 2016 Sustainability Framework, in which we communicate our palm oil sourcing commitments.

This Code is currently available in English and French.

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

Yes

Uploaded files:

No files were uploaded

8.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

We are collecting data needed to calculate the GHG emissions of our corporate restaurants and facilities. We have publicly reported on the GHG emissions of parts of our business in the past, and intend to report on our corporate GHG emissions in the future.

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The most significant challenge we have faced is the availability of competitively priced physical supplies of CSPO. To ensure that we support the production of sustainable palm oil, we continue to require all of our palm oil suppliers to be members of the RSPO and to adhere to our Code of Business Ethics and Conduct for Vendors.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

In addition to requiring all of our suppliers to be members of the RSPO, we supported the production of CSPO through the purchase of GreenPalm certificates and by sourcing approximately one third of the palm oil in our supply chain from RSPO-certified segregated supply. Our 2016 Sustainability Framework restated our commitment that, by 2020, all palm oil sourced, as well as palm oil and palm kernel oil used as an ingredient in our branded products, will be from suppliers who can verify sustainable production.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: www.rbi.com/Palm-Oil-Sourcing-Policy/Index?keyGenPage=329759

Particulars

About Your Organisation

1.1 Name of your organization

REWE Group on behalf of REWE-Zentral-Aktiengesellschaft Köln

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0039-11-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Germany

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Germany

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

9593.03 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

576.08 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

3125.45 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

13294.56 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	1.70	0.05		1004.07
2.6.2	Mass Balance	252.24	134.07		633.57
2.6.3	Segregated	9317.45	441.96		1482.20
2.6.4	Identity Preserved	21.65			5.62
2.6.5	Total volume	9593.04	576.08		3125.46

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) 100%
North America --%
South America --%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2011

Comment:

Pure refined and unrefined palm oil:
Purchase 100 per cent segregated from 1 January 2016
Pure refined and unrefined palm kernel oil:
Purchase 100 per cent at least at mass balance from 1 January 2016
Purchase 100 per cent segregated from 1 January 2018
Fractions and derivatives (irrespective of whether palm oil or palm kernel oil based):
Purchase a minimum of 25 per cent at least at mass balance in 2016
Purchase a minimum of 50 per cent at least at mass balance in 2017
Purchase 100 per cent at least at mass balance in 2020

For the remaining shares of fractions and derivatives, which are not covered by the supply chain option mass balancing by the end of 2019, book & claim certificates will still have to be purchased by the store brand suppliers. In this stance, the supply chain option book & claim should only be considered a transitional solution and should not be used any longer from 2020 at the latest. The certificates still required until the end of 2019 should be purchased from selected, responsible palm oil producers in the context of so-called off-market deals, if possible. In addition, off-market deals serve to support independent small-scale farmers (I.S. certificates) who make an important contribution to a more sustainable palm oil cultivation.

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2013

Comment:

Pure refined and unrefined palm oil:
Purchase 100 per cent segregated from 1 January 2016
Pure refined and unrefined palm kernel oil:
Purchase 100 per cent at least at mass balance from 1 January 2016
Purchase 100 per cent segregated from 1 January 2018
Fractions and derivatives (irrespective of whether palm oil or palm kernel oil based):
Purchase a minimum of 25 per cent at least at mass balance in 2016
Purchase a minimum of 50 per cent at least at mass balance in 2017
Purchase 100 per cent at least at mass balance in 2020

For the remaining shares of fractions and derivatives, which are not covered by the supply chain option mass balancing by the end of 2019, book & claim certificates will still have to be purchased by the store brand suppliers. In this stance, the supply chain option book & claim should only be considered a transitional solution and should not be used any longer from 2020 at the latest. The certificates still required until the end of 2019 should be purchased from selected, responsible palm oil producers in the context of so-called off-market deals, if possible. In addition, off-market deals serve to support independent small-scale farmers (I.S. certificates) who make an important contribution to a more sustainable palm oil cultivation.

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

Comment:

Pure refined and unrefined palm oil:
Purchase 100 per cent segregated from 1 January 2016
Pure refined and unrefined palm kernel oil:
Purchase 100 per cent at least at mass balance from 1 January 2016
Purchase 100 per cent segregated from 1 January 2018
Fractions and derivatives (irrespective of whether palm oil or palm kernel oil based):
Purchase a minimum of 25 per cent at least at mass balance in 2016
Purchase a minimum of 50 per cent at least at mass balance in 2017
Purchase 100 per cent at least at mass balance in 2020

For the remaining shares of fractions and derivatives, which are not covered by the supply chain option mass balancing by the end of 2019, book & claim certificates will still have to be purchased by the store brand suppliers. In this stance, the supply chain option book & claim should only be considered a transitional solution and should not be used any longer from 2020 at the latest. The certificates still required until the end of 2019 should be purchased from selected, responsible palm oil producers in the context of so-called off-market deals, if possible. In addition, off-market deals serve to support independent small-scale farmers (I.S. certificates) who make an important contribution to a more sustainable palm oil cultivation.

3.4 In which markets where you operate, do these commitments cover?

Germany

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

- "REWE Group Guidelines for Palm Oil and Palm Kernel Oil Products"
- Member of the "Forum for Sustainable Palm Oil"

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Unknown

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

- "REWE Group Guidelines for Palm Oil and Palm Kernel Oil Products"
<https://www.rewe-group.com/de/nachhaltigkeit/gruene-produkte/leitlinien/>
german: https://www.rewe-group.com/dam/de/presse/leitlinien/palmoel-leitlinien/Palm-I_Leitlinie_Versand.
english: https://www.rewe-group.com/dam/de/presse/leitlinien/palmoel-leitlinien/Palm-I_Leitlinie_engl_Versand.
- Member of the "German Forum for Sustainable Palm Oil"
member: <http://www.forumpalmoel.org/unsere-mitglieder>
member of board: <http://www.forumpalmoel.org/das-fonap/strukturen-gremien>

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

Yes

Uploaded files:

No files were uploaded

Link to Website

<http://rewe-group-nachhaltigkeitsbericht.de/2014/en/gri-report/index.html#environmental>

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

<http://rewe-group-nachhaltigkeitsbericht.de/2014/en/gri-report/index.html#environmental>

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

Yes

9.3 If yes, when do you plan to start your support for independent smallholders

2019

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

For the store brands of REWE Group, the aim is to predominately use certified palm (kernel) oil products. The existing certification systems should be considered minimum standards and do not yet comply with the requirements of REWE Group and other stakeholders. Therefore, it is imperative to improve the systems in consideration of the additional criteria defined by the Forum Sustainable Palmoil. 1) No cultivation on peat lands and high carbon stock areas 2) Reduction of GHG emissions especially for plantations and mills 3) No use of harmful pesticides and Paraquat 4) No use of Fresh Fruit Bunches from unknown and illegal sources 5) Disclosure of GHG emissions It is absolutely necessary that these requirements become a part of the RSPO principles and criteria.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

- Implementation of our "REWE Group Guideline for Palm Oil and Palm Kernel Oil Products" to support the transformation from conventional to certified palm (kernel) oil - Member of the "Forum for Sustainable Palm Oil" - Intensive stakeholder dialogues with relevant partners along the supply chain to promote the development of a sustainable palm oil cultivation

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <http://rewe-group-nachhaltigkeitsbericht.de/2014/en/gri-report/index.html>

Particulars

About Your Organisation

1.1 Name of your organization

RODAN & FIELDS , LLC

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0091-17-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Australia, Canada, United States

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Australia, Canada, United States

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

103.26 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

103.26 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim				
2.6.2	Mass Balance				5.38
2.6.3	Segregated				
2.6.4	Identity Preserved				
2.6.5	Total volume				5.38

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- Africa --%
- Australasia 5%
- Europe (incl. Russia) --%
- North America 5%
- South America --%
- Middle East --%
- China --%
- India --%
- Indonesia --%
- Malaysia --%
- Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2017

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2031

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2031

3.4 In which markets where you operate, do these commitments cover?

Australia, Canada, United States

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

We will continue to support our downstream suppliers to utilize RSPO certified sources for palm derivatives. We would also like to participate in the Palm oil credits program for the following ACOP reporting year.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Confidential

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
No file was uploaded
Related link: <https://www.rodanandfields.com/Pages/california-supply-chains-act>
- Labour rights
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Our raw material codification process now specifies palm kernel oil derivatives RSPO status must be included with all new raw materials being added. This is supplied to our chemical vendors in English.

7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

No

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

No

Please explain why

It is in process, but not yet available.

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Based on our initial data primary derivatives of palm kernel oil are much easier to gain transparency to than the multiple layers associated with complex chemical mixtures. We have integrated RSPO certification as part of our new ingredient usage requirements.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We are meeting with our chemical suppliers of palm derivatives to understand areas for immediate opportunity, and longer term projects.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded
-

Particulars

About Your Organisation

1.1 Name of your organization

Royal Ahold Delhaize N.V

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0020-07-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Belgium, Czech Republic, Greece, Indonesia, Netherlands, Romania, Serbia, United States

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Belgium, Czech Republic, Greece, Indonesia, Netherlands, Romania, Serbia, United States

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

18592.15 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

1838.96 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

20431.11 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	8804.87	440.00		
2.6.2	Mass Balance	5311.39	856.59		
2.6.3	Segregated	4475.89	542.37		
2.6.4	Identity Preserved				
2.6.5	Total volume	18592.15	1838.96		

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
 Australasia --%
 Europe (incl. Russia) 100%
 North America 100%
 South America --%
 Middle East --%
 China --%
 India --%
 Indonesia 100%
 Malaysia --%
 Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2010

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2015

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2023

Comment:

Our 2020 commitment is: By 2020, 75% of the PO/PKO in our own brand products should be RSPO MB or SG. We have recently merged and have not set targets yet beyond 2020.

3.4 In which markets where you operate, do these commitments cover?

Applies Globally

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Ahold Delhaize Operating Companies require that all suppliers who use PO/PKO in our own brand products use RSPO MB or SG certified palm oil, and are RSPO Chain of Custody Certified themselves.

In general, AD is working towards increasing the amount of physically certified RSPO palm oil in its supply chains, while reducing the use of Book&Claim.

We will engage proactively with the RSPO to strengthen its Principles and Criteria, and to reduce risk in its assurance protocols.

We are part of the Retailers Palm Oil Group, which engages on these topics pre-competitively, and is represented on the RSPO Board of Governors.

Ahold Delhaize is a member of the Retail Palm Oil Transparency Coalition (RPOTC) which identifies and engages with major palm oil companies to gain greater transparency of the sustainability performance of our global palm oil supply chains. As a group of leading retailers, the RPOTC collaborates to obtain greater transparency of information relating to the sustainability performance of our global supply chains in order to incentivize faster progress towards a sustainable palm oil industry"

We are also an active member of the CGF Palm Oil Working Group.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
Uploaded file: [R-Policies-to-PNC-stakeholderengagement.pdf](#)
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

We have worked with Judith Murdoch to make a Czech Language guide for our Czech market.

Internally, we have also made certification guides in English for global use.

We would welcome additional materials in: Romanian, Serbian, Greek, Bahasa Indonesia (supply chain), Dutch (optional).

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

Yes

Uploaded files:

[M-GHG-Public-Report.pdf](#)

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

[R-GHG-Retailer-Emissions-Report.pdf](#)

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

Yes

9.2 If yes, how are you supporting them?

We purchased 450 Smallholder PO Greenpalm credits from Univanich-Plaipraya in Thailand.

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Very little availability of physically certified palm oil in countries like Eastern Europe and Indonesia. Barriers to compliance are high:
- Chain of Custody certification is expensive and cumbersome - No local (language) Chain of Custody auditors in many countries - No local Groups Managers in most countries. RSPO not adequately pitching/selling Group Certification as a good option. - No local (language) materials in many countries. - It is difficult to ask for or claim RSPO certified in Indonesia.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Ahold Delhaize Operating Companies require that all suppliers who use PO/PKO in our own brand products use RSPO MB or SG certified palm oil, and are RSPO Chain of Custody Certified themselves. This means that we reach out to every supplier using PO/PKO to start the journey towards compliance. In general, AD is working towards increasing the amount of physically certified RSPO palm oil in its supply chains, while reducing the use of Book&Claim. We will engage proactively with the RSPO to strengthen its Principles and Criteria, and to reduce risk in its assurance protocols. We are part of the Retailers Palm Oil Group, which engages on these topics pre-competitively, and is represented on the RSPO Board of Governors. Ahold Delhaize is a member of the Retail Palm Oil Transparency Coalition (RPOTC) which identifies and engages with major palm oil companies to gain greater transparency of the sustainability performance of our global palm oil supply chains. As a group of leading retailers, the RPOTC collaborates to obtain greater transparency of information relating to the sustainability performance of our global supply chains in order to incentivize faster progress towards a sustainable palm oil industry. We are also an active member of the CGF Palm Oil Working Group.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded
-

Particulars

About Your Organisation

1.1 Name of your organization

Sainsbury's Supermarket Ltd (J Sainsbury PLC)

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0010-06-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

United Kingdom

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

United Kingdom

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

10432.30 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

327.40 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

2296.70 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

13056.40 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	158.60	0.80		99.80
2.6.2	Mass Balance	3425.50	176.00		1898.50
2.6.3	Segregated	6848.20	150.60		298.40
2.6.4	Identity Preserved				
2.6.5	Total volume	10432.30	327.40		2296.70

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) 100%
North America --%
South America --%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2008

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2013

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2014

Comment:

Sainsbury's set a target to source all of its palm oil in its own brand products from certified sustainable sources (mass balance/segregated) by the end of 2014. By the end of 2014 95% of the palm used to manufacture our own brand products was certified sustainable (mass balance/segregated). By the end of 2016 98% was certified sustainable (mass balance/segregated). We are working to hard to ensure the remaining volume - where sustainable palm derivatives are available on the market - is converted in 2017.

3.4 In which markets where you operate, do these commitments cover?

Applies Globally, United Kingdom

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

We are working to ensure our remaining volume of palm oil which is not yet certified sustainable (as mass balance or segregated) is converted in 2017 where sustainable palm derivatives are available on the market. We will continue to work with our suppliers to source sustainable palm oil and continue to provide training and advice where necessary to ensure our suppliers know how to source certified palm oil and how to achieve chain of custody certification.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
No file was uploaded
- Ethical conduct and human rights
No file was uploaded
- Labour rights
No file was uploaded
- Stakeholder engagement
No file was uploaded
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Sainsbury's updated its technical policy on sourcing sustainable palm oil for its own brand suppliers in 2016. The technical policy includes guidance to suppliers on how to meet the requirements of the RSPO, how to source sustainable palm oil and how to obtain chain of custody certification. In addition, the guidance provides information on what palm oil derivatives are currently available on the market as certified sustainable. The policy is available in English.

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

Yes

Uploaded files:

No files were uploaded

Link to Website

http://www.j-sainsbury.co.uk/media/3169495/sainsburys_ar_2016_2005.pdf (page 60)

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

http://www.j-sainsbury.co.uk/media/3169495/sainsburys_ar_2016_2005.pdf (page 60)

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Some palm derivatives used particularly for non-food products are still not available on the market as certified sustainable - either as mass balance or segregated. We use these derivatives in small volumes in our products but this does mean that it is not currently possible to reach 100% mass balance/segregated CSPO. We have engaged directly with palm oil ingredient and palm derivative providers to understand what is available and shared this information with our suppliers. An additional challenge relates to suppliers in our supply chain obtaining RSPO chain of custody certification. The requirement for every company to be a RSPO member before they can obtain chain of custody certification acts as a barrier by causing additional delay and expense. We have actively trained our suppliers to ensure they understand the RSPO chain of custody requirements.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Sainsbury's is a member of the Retail Palm Oil Transparency Coalition (RPOTC) which identifies and engages with major palm oil companies. As a group of retailers, the RPOTC collaborates to obtain greater transparency of information relating to the sustainability performance of our global supply chains in order to incentivize faster progress towards a sustainable palm oil industry.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <http://www.j-sainsbury.co.uk/media/latest-stories/2016/0608-first-quarter-corporate-responsibility-society-update/>

Particulars

About Your Organisation

1.1 Name of your organization

SCAMARK SA

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0032-10-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

France

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

France

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

6272.29 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

6272.29 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim				
2.6.2	Mass Balance	4486.31	232.60		
2.6.3	Segregated	1767.62	59.96		
2.6.4	Identity Preserved	18.36			
2.6.5	Total volume	6272.29	292.56		

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) 100%
North America --%
South America --%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2010

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2015

Comment:

The little quantities of conventional palm oil declared in 2015 (26 tons) result from an administrative artefact and a delay in updating our specifications. The products were in fact already containing at least Book&Claim palm oil.

-There are also in 2015 111 tons of organic palm oil used in our products

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2016

Comment:

For the year 2016, we also use in our products 147.43 tons of palm oil which is organic palm oil. As seen with ACOP help service we didn't put this volume in question 2.5 and 2.6 since there is no place to enter organic palm oil.

Moreover, we notice you that it is impossible to enter the value of the total volume of palm kernel oil used in our products in your question 2.5.2 (if we do so it indicates us that we didn't have 100% of RSPO palm oil which is wrong since we only use Mass Balance, Identity preserved and segregated palm oil in our products since 2016). You can see in question 2.6 that the total volume of palm kernel oil in our product is equal to 292.56 tons. Therefore, our total amount of crude palm oil and palm kernel oil used in our products in 2016 is 6,712.28 tons.

We confirm you that we didn't use any Book & Claim palm oil or palm kernel oil since the end of the year 2015.

3.4 In which markets where you operate, do these commitments cover?

France

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

- Continue to promote and explain Scamark's policy to our suppliers and manufacturers
 - The requirements sent to our suppliers when asked for tenders contain explicit solicitations for RSPO certified palm oil from physical supply chains (it is written that we only authorize Mass Balance, Identity Preserved and Segregated palm oil)
 - Continue Scamark's purchasing staff's training on the RSPO
 - Renew TFT's audit of Scamark's system for calculating how much palm oil we use in our products to verify its reliability and efficiency on an annual basis
 - E.Leclerc and consecutively Scamark has taken a 'Zero deforestation' commitment.
 - We conducted a traceability survey with our main suppliers in the end of 2015 with TFT. The results have been communicated to our suppliers in the end of 2016. We traced the palm oil back to the first importer on the EU market. The goal was to check if the palm oil used in our products (which are also RSPO) is covered by a 'Zero deforestation' commitments. This survey helped us to identify the mains importers and analyze the sustainable politics concerning 'Zero deforestation' of those importers. We notice the results to our suppliers in order to make them aware of the situation.
 - We will conduct another traceability survey during 2017 with the NGO TFT.
-

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
Uploaded file: [R-Policies-to-PNC-waterland.pdf](#)
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

We had two approaches to inform and promote RSPO palm oil:

1) Internal: the sustainable development service of Scamark organizes frequently meeting to explain the stakes of palm oil and raise Scamark's buyers and quality engineers awareness of the importance of this subject. It is also an occasion to remind Scamark's buyers and Scamark's quality engineers that we accept palm oil in our products only if it is necessary (for physico-chemicals questions) and if we need to have, it is at minima Mass Balance Palm oil.

2) Scamark informs the suppliers who use palm oil about our requirement (at minima Mass Balance) if they want to work with us. We also, with the help of TFT, inform our suppliers of the reputation of the first palm oil importers and ask them to ask questions to them about their palm oil strategy, if they have 'no deforestation' commitment, etc. Scamark try to make its suppliers aware of their responsibilities on this subject and make them understand that we all have a role to play in sustainable palm oil.

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

No

Please explain why

It has been done for the headoffice activities

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Some NGOs, such as Greenpeace, still challenge and question CSPO's effectiveness, saying RSPO does not provide enough warranty of sustainability. Otherwise, we would have appreciated a personalized warning from RSPO when a major actor of the palm oil market such as IOI got a suspension of its RSPO certification since we are members from RSPO. This suspension may have consequences on the purchases of our suppliers and our policy/commitments towards sustainable palm oil.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

As said below, we communicate with our employees (quality engineers, buyers, etc.) about this subject and make them aware of the different issues with palm oil. We organize training to explain them the entire subject. We also organize meetings with our suppliers.

3 Other information on palm oil (sustainability reports, policies, other public information)

- Uploaded files:

[SCAMARK_sustainableðical_policy_french_2013.pdf](#)

Particulars

About Your Organisation

1.1 Name of your organization

Sobeys National Merchandising Group

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0076-14-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Canada

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Canada

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

850.43 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

249.88 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

76.27 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

1176.58 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	618.21	149.05		66.63
2.6.2	Mass Balance	121.75	83.16		6.89
2.6.3	Segregated	70.10	14.53		2.75
2.6.4	Identity Preserved	40.37	3.14		
2.6.5	Total volume	850.43	249.88		76.27

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) 5%
North America 2%
South America 5%
Middle East --%
China --%
India 1%
Indonesia 34%
Malaysia 47%
Rest of Asia 5%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2015

Comment:

Sobeys started tracking vendors palm oil status in 2015. We purchased book and claim credits to cover off all vendors that had not yet made the transition to CSPO at that time.

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2016

Comment:

Sobeys released its Palm Oil Sourcing Policy for vendors in January 2016. Sobeys expectation is that suppliers will have moved to CSPO for the products manufactured for Sobeys by December 31, 2016.

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2017

Comment:

The purchase of GreenPalm certificates is acceptable as an interim option to December 31, 2016. Suppliers must transition to physical trace CSPO no later than December 31, 2017.

3.4 In which markets where you operate, do these commitments cover?

Canada

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

This next year will be focused on supporting our vendors to transition to 100% physical trace RSPO certification as a large portion had purchased credits for the 2016 year.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
- Labour rights
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Sobeys palm oil policy was released to our vendors in January 2016. This palm oil policy was made public on our website in May 2017. The website is available in both English and French. <http://corporate.sobeys.com/focus/>

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

Yes

Uploaded files:

No files were uploaded

Link to Website

<http://corporate.sobeys.com/progress/>

8.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

We have switched our data collection to a new system that has taken some time to have confidence in. We hope to report publicly to the Carbon Disclosure Project this year.

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Many of our vendors have been compliant in the transition to CSPO, but most have opted for purchasing credits rather than physical trace RSPO. This may be a challenge in the next reporting year as we require 100% transition to physical trace RSPO.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Sobeys Sustainability team conducts regular updates to the business (internally) on the status of our transition. It is important to achieve internal buy-in as we progress in this space.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <http://corporate.sobeys.com/focus/>

Particulars

About Your Organisation

1.1 Name of your organization

SODEXO

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0042-11-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Applies Globally

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

1248.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

1248.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim				
2.6.2	Mass Balance				
2.6.3	Segregated				
2.6.4	Identity Preserved				
2.6.5	Total volume				

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- Africa --%
- Australasia --%
- Europe (incl. Russia) 100%
- North America --%
- South America --%
- Middle East --%
- China --%
- India --%
- Indonesia --%
- Malaysia --%
- Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2012

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2013

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2025

3.4 In which markets where you operate, do these commitments cover?

Applies Globally

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

In its 2013 reporting year, Sodexo already moved to 100% CSPO through the purchase of some physical CSPO, some GreenPalm certificates purchased by suppliers and GreenPalm certificates purchased by Sodexo.

Sodexo's objective is now to move to 100% RSPO certified oil palm from physical supply chains by 2025.

Sodexo is increasing this % each year.

2014: 17% physical CSPO

2015: 24% physical CSPO

2016: 31% physical CSPO

Objective for 2018: 45%

Objective for 2020: 60%

Objective for 2025: 100%

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other: Sodexo is a food service provider and not a retailer, we do not have any own brand products that contain palm oil. The main products that we use containing palm oil are used back of house in our clients' food service facilities.

Application of Principles & Criteria for all members sectors**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints

No file was uploaded

Related link:

<http://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/FY2016-Registration-Document-interactive.pdf>

- Ethical conduct and human rights

No file was uploaded

Related link:

<http://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/FY2016-Registration-Document-interactive.pdf>

- Labour rights

No file was uploaded

Related link:

<http://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/FY2016-Registration-Document-interactive.pdf>

- Stakeholder engagement

No file was uploaded

Related link:

<http://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/FY2016-Registration-Document-interactive.pdf>

None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Sodexo has several actions that it runs in parallel in order to facilitate the uptake of RSPO certified sustainable palm oil use along the supply chain.

Our Sustainable Palm Oil toolkit that Sodexo has developed internally for buyers is available in English.

Our Sustainable Palm Oil RFI is available in English

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

Yes

Uploaded files:

No files were uploaded

Link to Website

<http://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/FY2016-Registration-Document-interactive.pdf>

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

<http://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/FY2016-Registration-Document-interactive.pdf>

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We face an issue with the lack of available of physical CSPO in some markets. We continue to work with our suppliers to try to improve the availability of physical CSPO and in the meantime, we use Book and Claim to compensate.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Sodexo has a technical agreement with WWF. Sodexo has done some significant outreach to stakeholders including suppliers and has had a particular focus in the last year on Asia where several countries have been able to implement a physical CSPO supply chain.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <http://www.sodexo.com/files/live/sites/sdxcom-global/files/PDF/Finance/FY2016-Registration-Document-interactive.pdf>

Particulars

About Your Organisation

1.1 Name of your organization

SOK Corporation

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0037-11-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Estonia, Finland, Latvia, Lithuania, Russian Federation

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Estonia, Finland, Latvia, Lithuania, Russian Federation

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

1338.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

1338.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim				
2.6.2	Mass Balance				
2.6.3	Segregated				
2.6.4	Identity Preserved				
2.6.5	Total volume				

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) 99%
North America --%
South America --%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2011

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2017

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2021

3.4 In which markets where you operate, do these commitments cover?

Estonia, Finland, Latvia, Lithuania, Russian Federation

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

SOK Corporation promotes the use of sustainable palm oil according to the palm oil policy. The requirement of the use of certified palm oil is included in own brand product requirements and communicated to suppliers.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Unknown

Application of Principles & Criteria for all members sectors**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
No file was uploaded
Related link: <https://www.s-kanava.fi/web/s-ryhma/en/periaatteet-ja-linjaukset>
- Labour rights
No file was uploaded
Related link: <http://www.fta-intl.org/sites/default/files/BSC1%20COC%20version%202014.pdf>
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

N/A

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

Yes

Uploaded files:

No files were uploaded

Link to Website

<http://vuosikatsaus.s-ryhma.fi/en/resource-efficiency>

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

<http://vuosikatsaus.s-ryhma.fi/en/resource-efficiency>

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Suppliers (manufacturers and importers) might not be familiar with RSPO so step by step guidelines might be needed. Also definition of derivatives is unclear.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

IN 2016 SOK participated in the WWF palm oil survey, engaged with palm oil suppliers and gave interviews to journalists working on palm oil related articles. In addition we engage in business to business communication as well as consumer communication.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <http://vuosikatsaus.s-ryhma.fi/en>

Particulars

About Your Organisation

1.1 Name of your organization

Starbucks Corporation

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0086-16-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Austria, Brazil, Canada, China, France, Germany, Japan, Netherlands, Puerto Rico, Singapore, Switzerland, Thailand, United Kingdom, United States

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Austria, Brazil, Canada, China, France, Germany, Japan, Netherlands, Puerto Rico, Singapore, Switzerland, Thailand, United Kingdom, United States

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

765.33 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

467.87 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

532.84 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

1766.04 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	610.59	444.53		427.41
2.6.2	Mass Balance	79.01	21.95		92.06
2.6.3	Segregated	58.54	1.39		13.37
2.6.4	Identity Preserved	17.19			
2.6.5	Total volume	765.33	467.87		532.84

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) --%
North America --%
South America --%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2014

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2016

Comment:

Starbucks is not a direct purchaser of palm oil and uses a diminuous amount in each market. 2016 was the first year Starbucks used a third-party tool to gather information from suppliers. The resulting data has provided us with a better idea of where supplier engagement and education will be required to continually meet our palm oil goal. While the tool uncovered suppliers who do not purchase RSPO certified palm oil per our policy, we are covering the volume through RSPO Credits. Starbucks will be working with these suppliers to re-communicate the commitment and requirement, providing additional assistance where needed.

Much of the palm oil volume that was not RSPO certified was used in products made for our Japan market. As noted in the challenges section, requiring RSPO certification for the palm oil in locally produced food and beverage items in the Japan market is very challenging. We have set a plan to be compliant with company policy in our Japan market by 2018. To that end, the Starbucks Japan sourcing team, with help from the Starbucks Global Ethical Sourcing team, has been helping to lead the sector in raising awareness about palm oil issues and RSPO in that market.

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2018

3.4 In which markets where you operate, do these commitments cover?

Austria, Brazil, Canada, China, France, Germany, Japan, Netherlands, Puerto Rico, Singapore, Switzerland, Thailand, United Kingdom, United States

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Since Starbucks is not a direct purchaser, each reporting cycle Starbucks deepens our suppliers' awareness of our commitment to RSPO certified sustainable palm oil and palm oil products and the importance of this commitment. In 2017 we contracted a third-party provider to build a reporting platform to use with suppliers.

We are working through the significant challenges to achieving our goal in Japan due to different labeling requirements, lack of local awareness of the issues and lack of availability of the correct palm oil products in market. Starbucks local teams have been working diligently to educate suppliers, build awareness with other brands and NGOs starting to focus on palm oil within Japan, and creating actionable plans with suppliers to achieve a 2018 year end goal of 100% certified palm oil use in our products.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Confidential

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
No file was uploaded
Related link: https://www.scsglobalservices.com/files/program_documents/cafe_scr_genericv3.4_011516.pdf
- Ethical conduct and human rights
No file was uploaded
Related link: <https://globalassets.starbucks.com/assets/eecd184d6d2141d58966319744393d1f.pdf>
- Labour rights
No file was uploaded
Related link: <https://globalassets.starbucks.com/assets/1d7de46ff5f845d89c01a81bebdbb59.pdf>
- Stakeholder engagement
No file was uploaded
Related link: <https://globalassets.starbucks.com/assets/ada1f37e34954eb1883a6b32d3e8a430.pdf>
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Starbucks is working closely with suppliers in Japan to raise awareness about the issues in palm oil production and the importance of RSPO certification. As part of developing a palm oil reporting platform with a third-party, educational materials from RSPO and the Sustainable Sourcing Guide for Palm Oil Users published by Conservation International and WWF were incorporated into education sections of the tool. Starbucks sourcing managers were empowered to follow up directly with suppliers to ensure participation in the reporting process.

7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

Yes

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://www.starbucks.com/responsibility/environment/climate-change>

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://www.starbucks.com/responsibility/environment/climate-change>

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Starbucks is not a direct purchaser of palm oil and uses a diminimous amount in each market. All palm oil is purchased by our suppliers who bake, assemble or otherwise make products on our behalf. Rather than centralized recipes and control, we have a focus on market relevance, driven by local decision-making. We must individually communicate with and educate a vast, diverse and globally dispersed group of companies to ensure compliance with our palm oil policy. This is the first year we have used a third-party to facilitate reporting and it was very helpful but supplier awareness continues to be a challenge for a global organization with local production, especially in markets like Japan where consumer awareness and concern is very low. Starbucks volume of use is so low that we do not have much influence on suppliers and there are few other companies producing products locally with an RSPO certified palm oil requirement.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

As noted, Starbucks local sourcing team's engagement with suppliers and other businesses in Japan has significantly helped to build awareness there for palm oil issues and the importance of certification. In addition, Starbucks investment and time to help a third-party build a reporting platform for palm oil compliance will benefit the RSPO agenda.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <https://globalassets.starbucks.com/assets/0c1557af08a04ac1b45dd6bcc84c3c4b.pdf>

Particulars

About Your Organisation

1.1 Name of your organization

Target Corporation

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0085-16-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

United States

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

United States

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

532.47 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

240.84 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

2732.69 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

3506.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	195.27	7.73		656.30
2.6.2	Mass Balance				
2.6.3	Segregated				
2.6.4	Identity Preserved				
2.6.5	Total volume	195.27	7.73		656.30

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) --%
North America --%
South America --%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2015

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2018

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2026

3.4 In which markets where you operate, do these commitments cover?

United States

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Target has prioritized and customized our approach to each of our vendors based on product type, volume, direct/indirect sourcing of materials, and progress on sustainability. In 2017 we are prioritizing work that will increase physical certified volumes in our supply chain and continuing to build our vendor engagement programs.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Unknown

Application of Principles & Criteria for all members sectors**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
No file was uploaded
Related link: <https://corporate.target.com/corporate-responsibility/responsible-sourcing/social-compliance/standards-of-vendor-engagement>
- Ethical conduct and human rights
No file was uploaded
Related link: https://corporate.target.com/_media/TargetCorp/csr/pdf/Vendor-Conduct-Guide-4-18-16.pdf
- Labour rights
No file was uploaded
Related link: <https://corporate.target.com/corporate-responsibility/responsible-sourcing/social-compliance/labor-and-human-rights>
- Stakeholder engagement
No file was uploaded
Related link: <https://corporate.target.com/corporate-responsibility/responsible-sourcing/social-compliance/labor-and-human-rights>
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

- Conducted webinars for our vendors, in conjunction with our partners at Proforest, to raise awareness about the importance of Target's commitment and expectations, and what this means in practice;
- Shared tools, training materials, and guidance documents with our vendors to aid in the implementation of our commitment.

7.3 Your answers above indicate that you are not yet using 100% RSPO certified palm oil and oil palm products. Do you have plans to immediately cover the gap using Book & Claim?

No

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

Yes

Uploaded files:

No files were uploaded

Link to Website

https://corporate.target.com/_media/TargetCorp/csr/pdf/2015-Corporate-Social-Responsibility-Report.pdf

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

https://corporate.target.com/_media/TargetCorp/csr/pdf/2015-Corporate-Social-Responsibility-Report.pdf

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

Yes

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Target has prioritized and customized our approach to each of our vendors based on product type, volume, direct/indirect sourcing of materials, and progress on sustainability. In 2017 we are prioritizing work that will increase physical certified volumes in our supply chain and continuing to build our vendor engagement programs.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

In 2016 Target engaged its Owned Brand vendor base to:

- Determine volume of palm and palm kernel oil used in the Owned Brand products covered by its commitment;
- Determine percentage of palm oil supply that is certified, broken out by the different supply chain mechanisms;
- Evaluate our vendors' sustainability programs and claims, led by our partner, Proforest;
- Conduct webinars for our vendors, in conjunction with our partners Proforest, to raise awareness about the importance of Target's commitment and expectations, and what this means in practice;
- Collect traceability information about our supply chains. Target is one of the first retailers in the USA to embark upon supply chain traceability for palm oil, and this has involved awareness raising and training efforts with our vendors on how to trace back through their own supply chains and collect accurate traceability information;
- Share tools, training materials, and guidance documents to aid in the implementation of our commitment.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: https://corporate.target.com/_media/TargetCorp/csr/pdf/2015-Corporate-Social-Responsibility-Report.pdf

Particulars**About Your Organisation****1.1 Name of your organization**

Tesco Stores Ltd

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0012-06-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

United Kingdom

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

United Kingdom

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

16265.38 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

211.03 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

7928.70 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

24405.11 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	100.19	15.28		152.94
2.6.2	Mass Balance	4770.22	173.72		4208.74
2.6.3	Segregated	11394.98	22.03		3567.01
2.6.4	Identity Preserved				
2.6.5	Total volume	16265.39	211.03		7928.69

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- Africa --%
- Australasia --%
- Europe (incl. Russia) --%
- North America --%
- South America --%
- Middle East --%
- China --%
- India --%
- Indonesia --%
- Malaysia --%
- Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2007

Comment:

In 2007, we set our target to source 100% RSPO certified sustainable palm oil and oil palm products in our own brand products by 2015. This target was initially set to Segregated CSPO but in 2015 we amended this to also include Mass Balance CSPO (This was in line with the rest of the retail sector and in response to the continuing practical difficulties faced by those industries using complex palm derivatives to develop CSPO Segregated supply chains).

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2015

Comment:

In 2015, we achieved 100% RSPO certified sustainable palm oil and oil palm products from a combination of supply chain options: 93% physical (Segregated - 68%; Mass Balance 25%) remaining 7% Book & Claim. Please see our 2015 ACOP for more details.

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2017

Comment:

For the 2016 reporting period we are able to confirm the following:

- Our total footprint of palm oil and oil palm products is 24,405.11 tonnes;
- Of this 99% was from an RSPO certified physical supply chain (Segregated 61%; Mass Balance 38%);
- Approximately 0.5% was not from a physical certified supply chain but covered by Book & Claim (Green Palm) certificates for 2016;
- Approximately 0.5% was not from a physical certified supply chain and not covered by Book & Claim certificates for 2016.
- For our own brand food products alone which represents the majority of the palm oil used within our business, the percentage of palm oil from a physical certified supply chain source was 99.5% (Segregated 69.11%; Mass Balance 30.41%);

Actions:

- Continue to work with the small number of remaining suppliers still covering their palm oil requirements using Book and Claim to transition to a physical supply chain option. We recognise that these suppliers are predominantly from our non-food categories (i.e. Health & Beauty and Household products) and these are sectors where physical supply chains for complex derivatives continue to be more challenging to establish.
- Ensure the very small amount of palm oil not from a physical certified supply chain and not covered by Book & Claim certificates for 2016 is sourced in compliance with our policy by the end of 2017.

3.4 In which markets where you operate, do these commitments cover?

United Kingdom

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start

Tesco own brand bath soaps. For example: <https://www.tesco.com/groceries/product/details/?id=268047010>

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

In 2017 we will publish our updated approach to sustainable palm. This will confirm our continued commitment to RSPO certified sustainable palm oil in addition to other activities where we believe we can play a part in supporting broader industry transformation to zero-deforestation palm oil.

We will also be developing a roadmap for sustainable palm for the remainder of the Tesco Group.

Additionally, in 2017 we will continue to work in collaboration with others, including:

- Through the Retailer Palm Oil Transparency Coalition (RPOTC) which identifies and engages with major palm oil companies to gain greater transparency of the sustainability performance of our global palm oil supply chains.
- Through the Retail Palm Oil Group, provide support to the RSPO including input into the revision to the RSPO Principles and Criteria.
- Through the CGF Palm Oil Working Group including support for the recently initiated work stream to better understand and address emerging human rights concerns within the palm oil industry.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other: Regarding Q2.8, as a retailer with thousands of products containing palm oil and oil palm products from hundreds of different suppliers we do not have exact percentage figures regarding regions from which our RSPO CSPO is sourced.

Application of Principles & Criteria for all members sectors**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
No file was uploaded
Related link:
<https://www.tescopl.com/tesco-and-society/sourcing-great-products/reducing-our-impact-on-the-environment/>
- Ethical conduct and human rights
No file was uploaded
Related link:
<https://www.tescopl.com/tesco-and-society/reports-policies-and-disclosure/anti-bribery-policy/>
- Labour rights
No file was uploaded
Related link:
<https://www.tescopl.com/tesco-and-society/reports-policies-and-disclosure/our-ethical-trading-approach/>
- Stakeholder engagement
No file was uploaded
Related link: <https://www.tescopl.com/tesco-and-society/our-approach/partnerships/>
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Over 2016 we continued to implement our Sustainable Palm Oil Policy (language: English). This Policy supports our RSPO commitment by ensuring both existing and new suppliers meet our requirements for RSPO certified physical supply chain palm oil and oil palm products.

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://www.tescopl.com/tesco-and-society/sourcing-great-products/reducing-our-impact-on-the-environment/our-carbon-footprint/>

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://www.tescopl.com/tesco-and-society/sourcing-great-products/reducing-our-impact-on-the-environment/our-carbon-footprint/>

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

Yes

9.3 If yes, when do you plan to start your support for independent smallholders

2018

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

1. The administrative costs for chain of custody certification for our product suppliers, for small volumes of certified RSPO palm oil.
 2. Limited market availability of RSPO Next.
-

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

1. Active participation in the Retailer Palm Oil Group (RPOG): throughout 2016, as a member of the RPOG we participated in regular meetings to exchange knowledge and coordinate activities for more effective engagement with key stakeholders, including the RSPO, palm oil producers and NGOs in order provide strong leadership from the retail sector for sustainable palm oil.
 2. Development of the Retailer Palm Oil Transparency Coalition (RPOTC): In 2016, we co-developed the RPOTC which collaborates to obtain greater transparency of information relating to the sustainability performance of our global supply chains in order to incentivise faster progress towards a sustainable palm oil industry.
 3. The Consumer Goods Forum's (CGF) Palm Oil Working Group: In 2016, we participated in the CGF's Palm Oil Working Group which includes the development of work to support the delivery of both CGF's 2020 Zero-Net Deforestation Resolution and Forced Labour Resolutions across its CGF membership.
 4. On-going engagement with our supply chain and other stakeholders (such as investors, NGOs) in order to continuously improve, implement and promote our approach to sustainable palm oil.
 5. Contributing our knowledge and expertise as a large retailer with complex supply chains, to the development of innovative new models for sustainable palm, for example the landscape/jurisdictional approach
-

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <https://www.tescopl.com/tesco-and-society/reports-policies-and-disclosure/uk-palm-oil-policy/>

Particulars

About Your Organisation

1.1 Name of your organization

The Co-operative Group

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0004-05-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

United Kingdom

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

United Kingdom

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

3493.77 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

133.34 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

361.15 Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

444.53 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

4432.79 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	115.15	22.94	260.31	65.08
2.6.2	Mass Balance	1603.95	87.91	94.52	191.83
2.6.3	Segregated	1774.67	22.49	6.32	187.55
2.6.4	Identity Preserved				0.07
2.6.5	Total volume	3493.77	133.34	361.15	444.53

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- Africa --%
- Australasia --%
- Europe (incl. Russia) 100%
- North America --%
- South America --%
- Middle East --%
- China --%
- India --%
- Indonesia --%
- Malaysia --%
- Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2009

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2014

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

Comment:

Our aim remains that all own-brand products will be sustainable, and come from a segregated Certified Sustainable Palm Oil. In moving towards achieving this target, we will continue to reduce reliance on Book and Claim (Green palm) certification and to stipulate, as a minimum, segregated CPSO for all our own brand food and segregated or mass balanced CPSO for all our own-brand non-food requirements, where feasible.

We now have 90% of our palm oil use covered by physical supply and continue to work on converting the remaining 10% into physical

3.4 In which markets where you operate, do these commitments cover?

United Kingdom

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start

On our own brand soap only.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Issue revised Palm oil policy and continue to engage our supply chain in line with our time bound commitments to reduce reliance on Book and Claim (Green Palm) and increased usage of RSPO certified palm oil from physical supply chains.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
No file was uploaded
Related link: <https://www.co-operative.coop/ethics/sustainability-report>
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

We have shared RSPO best practice documents with suppliers in conferences.

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://www.co-operative.coop/our-ethics/sustainability-report>

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://www.co-operative.coop/our-ethics/sustainability-report>

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

There are challenges around derivatives being extremely expensive or just not available in the non food market. We are continuing to work with our suppliers on understanding and overcoming these issues.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Going beyond our sustainability report which is industry focused, we have written a blog which is focused on increasing customer understanding of palm oil <https://blog.coop.co.uk/2016/09/22/palm-oil-update/> We also participate in and are members of the Retail Palm Oil Group in Europe. We meet to discuss and find collective solutions in transforming the market.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <https://blog.coop.co.uk/2016/09/22/palm-oil-update/>

Particulars

About Your Organisation

1.1 Name of your organization

Thorntons Limited

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0068-14-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Consumer Goods Manufacturers

Operational Profile

1.1 Please state what your main activity(ies) is/are within manufacturing

- End-product manufacturer
- Manufacturing on behalf of other third party brands

Operations and Certification Progress

2.1.1 In the markets where you operate, in which do you manufacture goods with palm oil and oil palm products?

- United Kingdom

2.1.2 Do you have a system for calculating how much palm oil and oil palm products you use?

Yes

2.1.3 Does this system only cover your own-brand or all the brands you manufacture?

all-brand

2.1.4 In the markets where you operate, in which do you calculate how much palm oil and oil palm product there is, in the goods you manufacture?

- United Kingdom

2.2.1 Total volume of Crude and Refined Palm Oil used in the year (Tonnes)

354

2.2.2 Total volume of Crude and Refined Palm Kernel Oil used in the year (Tonnes)

340

2.2.3 Total volume of Palm Kernel Expeller used in the year (Tonnes)

--

2.2.4 Total volume of other palm-based Derivatives and Fractions used in the year (Tonnes)

--

2.2.5 Total volume of all palm oil and oil palm products used in the year (Tonnes)

694

2.3 Volume of palm oil and oil palm products used in the year in your own brand products that are RSPO-certified (in tonnes):

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.3.1 Book & Claim	-	-	-	-
2.3.2 Mass Balance	330.00	296.00	-	-
2.3.3 Segregated	24.00	44.00	-	-
2.3.4 Identity Preserved	-	-	-	-
2.3.5 Total volume	354.00	340.00	-	-

2.4 Volume of RSPO certified sustainable palm oil and oil palm products sold to other RSPO certified companies (in tonnes)

Description	Crude and Refined Palm Oil	Crude and Refined Palm Kernel Oil	Palm Kernel Expeller	Other palm-based derivatives and fractions
2.4.1 Book & Claim	-	-	-	-
2.4.2 Mass Balance	-	-	-	-
2.4.3 Segregated	-	-	-	-
2.4.4 Identity Preserved	-	-	-	-
2.4.5 Total volume	-	-	-	-

2.5 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume used by your company in the following regions:

2.5.1 Africa	--
2.5.2 Australasia	--
2.5.3 China	--
2.5.4 Europe	100%
2.5.5 India	--
2.5.6 North America	--
2.5.7 South America	--
2.5.8 Indonesia	--
2.5.9 Malaysia	--
2.5.10 Middle East	--
2.5.11 Rest of Asia	--

Time-Bound Plan

3.1 Date of first supply chain certification (planned or achieved)

2014

3.2 Date expected to/or started to use any RSPO certified sustainable palm oil and oil palm products in your own brand products

2014

3.3 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2015

3.4 Date expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2015

3.5 In which markets where you operate do these commitments cover?

United Kingdom

3.6 Does your company use RSPO certified sustainable palm oil and oil palm products in goods you manufacture on behalf of other companies?

Yes

3.7 Does your company have a Time-Bound Plan to only use RSPO certified sustainable palm oil and oil palm products in the goods you manufacture on behalf of other companies brands?

Yes

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand of products?

No

Please explain why

We are primarily known for gifting and the current consumer research suggest that certification trademarks on the packaging make the product less giftworthy

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

We will continue to source certified material to the SG model

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Data Unknown

- Others:

--

Application of Principles & Criteria for all members sectors

7.1 Related to your sourcing, do you have (a) policy/ies, that are in line with the RSPO P&C such as:

- Water, land, energy and carbon footprints
- Land Use Rights
- Ethical conduct and human rights
 - Uploaded file: [M-Policies-to-PNC-ethicalconducthr.pdf](#)
 - For administration purpose, attachment files are renamed automatically
- Labour rights
 - Uploaded file: [M-Policies-to-PNC-laborrights.pdf](#)
 - For administration purpose, attachment files are renamed automatically
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organization provided in the past year to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Uploaded files: --

GHG Emissions

8.1 Are you currently assessing the GHG emissions from your operations?

Yes

Report file: [M-GHG-Emissions-Report.pdf](#)

8.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

Confidential

Support for Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

Do you have any future plans to support independent smallholders?

No

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

United Kingdom

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

All brands sold

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

United Kingdom

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

354.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

340.00 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

694.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim				
2.6.2	Mass Balance	330.00	296.00		
2.6.3	Segregated	24.00	44.00		
2.6.4	Identity Preserved				
2.6.5	Total volume	354.00	340.00		

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- Africa --%
- Australasia --%
- Europe (incl. Russia) 100%
- North America --%
- South America --%
- Middle East --%
- China --%
- India --%
- Indonesia --%
- Malaysia --%
- Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2014

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2015

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2015

3.4 In which markets where you operate, do these commitments cover?

United Kingdom

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

Yes

3.5 If so, what year is it by?

2015

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

Continue to source material to the SG standard

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Unknown

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

Yes

Uploaded files:

[M-GHG-Public-Report.pdf](#)

8.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

Confidential

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

There were significant issues with regards to the supply of SG PKO in 2016 due to supply chain actors suspension. This restricted the supply and availability driving up the cost of the product.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

This year we have raised the requirement of CSPO to SG, ensuring our supply base is confirming and all new materials meet this standard from the start of the NPD process.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded
-

Particulars

About Your Organisation

1.1 Name of your organization

Waitrose Ltd

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0008-06-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers

Operational Profile

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

United Kingdom

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

United Kingdom

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

1122.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

70.34 Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

303.09 Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

1495.43 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	4.08	26.56		53.97
2.6.2	Mass Balance	301.30	37.84		115.07
2.6.3	Segregated	806.86	5.94		134.05
2.6.4	Identity Preserved	9.76			
2.6.5	Total volume	1122.00	70.34		303.09

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

- Africa --%
- Australasia --%
- Europe (incl. Russia) --%
- North America --%
- South America --%
- Middle East --%
- China --%
- India --%
- Indonesia --%
- Malaysia --%
- Rest of Asia --%

Time-Bound Plan

3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products

2010

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2012

Comment:

Only RSPO Certified Palm oil and Palm Kernel oil based ingredients and derivatives have been used in Waitrose Own label products since 2012

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2017

Comment:

The Majority of the palm oil and palm kernel oil based ingredients and derivatives used in Waitrose branded products are already from physical certified sources . The balance is covered through purchase of Book and Claim Green palm credits. Note detail under section 2.6

3.4 In which markets where you operate, do these commitments cover?

United Kingdom

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

Yes

4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start

We were the first UK Retailer to apply the RSPO Trade mark on own brand products. Our bar soap range has carried the SG Supply chain Trade Mark since 2011 and our spreads range has carried the MB Supply chain Trade Mark since 2012 . These products have been displayed at RT Meetings and also on the RSPO Shopping guide website , the RSPO trade mark gallery and the better palm oil website . Any range extensions in these categories where palm oil is used will carry the RSPO trade mark logo.

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

The main area of challenge for our suppliers is in the household, health & beauty/personal care sector where physical certified supply chain options for certain PKO fractions in particular are difficult to obtain. We will continue to seek out new sources of such material as they become available. We have introduced 'Zero Deforestation' commitments and new Social standards to our policy. We will seek out those suppliers that protect biodiversity, are committed to stop planting on peat, a key driver of forest fires in South East Asia, and who protect livelihoods in developing countries by helping the smallholder community growing oil palm. Having undertaken a full supply chain mapping exercise we now know that a significant proportion of our RSPO certified palm oil is already coming from growers and processors with compatible extra Zero Deforestation commitments and who can provide traceability back to known mills. We will continue to improve until all palm oil used in our own label products meets these new standards. To progress, we will continue to push for transparent sourcing information from any growers or processors bringing material to Europe. Delivering this information will allow us to map how our buying impacts on the ground. In coming years we will also be working on specific programmes to support small holders growers.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors**

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
No file was uploaded
Related link:
<https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/financials/annual-reports/jlp-annual-report-and-accounts-2016.pdf>
- Ethical conduct and human rights
No file was uploaded
Related link:
<https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/financials/annual-reports/jlp-annual-report-and-accounts-2016.pdf>
- Labour rights
No file was uploaded
Related link:
<https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/financials/annual-reports/jlp-annual-report-and-accounts-2016.pdf>
- Stakeholder engagement
No file was uploaded
Related link:
<https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/financials/annual-reports/jlp-annual-report-and-accounts-2016.pdf>

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

Reference to our policies and progress on palm oil can be viewed here
http://www.waitrose.com/home/inspiration/about_waitrose/the_waitrose_way/palm_oil.html

We have secured the services of SEC (Sustainable environmental consulting) to disseminate Policy information and guidance to our product managers ; to collect and verify palm oil usage data from our manufacturers and verify policy compliance .

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/financials/annual-reports/jlp-annual-report-and-accounts-2016.pdf>

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

No files were uploaded

Link to Website

<https://www.johnlewispartnership.co.uk/content/dam/cws/pdfs/financials/annual-reports/jlp-annual-report-and-accounts-2016.pdf>

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

Yes

9.2 If yes, how are you supporting them?

We are developing a joint project with a local NGO .

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

The RSPO should continue to encourage RSPO member supply chains involved in the production and distribution of oleo chemical derivatives for health & beauty/personal care and household chemical products to make SG and MB material more readily available. The RSPO should facilitate sharing of best practice across the palm oil producer sector and encourage exemplar initiatives such as POIG to be more widely adopted.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have promoted our own label RSPO trade marked products and publicised the work of the RSPO through our in house publications and website. A number of articles have appeared in our Waitrose Weekend publication which has a circulation of circa 380,000. We have organised workshops and seminars for our suppliers and engaged with certified ingredient suppliers to optimise uptake of SG and MB material. We are an active member of the Retailer Palm Oil Group and the "Retail Palm Oil transparency coalition" (RPOTC *) and provide constructive comments to the RSPO Secretariat and EB on consultations and issues as they arise. *(Waitrose is a member of RPOTC which identifies and engages with major palm oil companies to gain greater transparency of the sustainability performance of our global palm oil supply chains. As a group of leading retailers , the RPOTC collaborates to obtain greater transparency of information relating to the sustainability performance of our global supply chains in order to incentivise faster progress towards a sustainable palm oil industry) .

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: http://www.waitrose.com/home/inspiration/about_waitrose/the_waitrose_way/palm_oil.html

Particulars

About Your Organisation

1.1 Name of your organization

Wal-Mart Stores, Inc

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0034-11-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Argentina, Brazil, Canada, Chile, China, India, Japan, United Kingdom, United States

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Argentina, Brazil, Canada, Chile, China, India, Japan, South Africa, United Kingdom, United States

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

90869.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

90869.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	47041.00			
2.6.2	Mass Balance	35865.00			
2.6.3	Segregated	7618.00			
2.6.4	Identity Preserved	345.00			
2.6.5	Total volume	90869.00			

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa 1%
Australasia --%
Europe (incl. Russia) 15%
North America 68%
South America 16%
Middle East --%
China 1%
India --%
Indonesia --%
Malaysia --%
Rest of Asia 1%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2011

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2015

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

3.4 In which markets where you operate, do these commitments cover?

United States

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

No

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
 - Ethical conduct and human rights
 - Labour rights
 - Stakeholder engagement
 - None of the above
-

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

Yes

Uploaded files:

No files were uploaded

Link to Website

corporate.walmart.com/2017grr/sustainability

8.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have supported the vision of RSPO to transform markets by 1) sending the demand signal to our suppliers that sustainable palm oil is important to Walmart, 2) requiring that new products include sustainable palm oil, 3) we have hosted workshops with our suppliers and provided support information to educate them about the issues revolving around palm oil and our expectations related to our sustainable palm oil commitment.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: corporate.walmart.com/2017grr/sustainability

Particulars

About Your Organisation

1.1 Name of your organization

Wendy's International, LLC

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0081-15-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Applies Globally

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Aruba, Bahamas, Canada, Cayman Islands, Dominican Republic, India, Indonesia, Japan, Malaysia, Mexico, New Zealand, Philippines, Puerto Rico, United Arab Emirates, United States

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

2143.00 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

2143.00 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	376.00			
2.6.2	Mass Balance				
2.6.3	Segregated				
2.6.4	Identity Preserved				
2.6.5	Total volume	376.00			

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia --%
Europe (incl. Russia) --%
North America 100%
South America --%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2015

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2022

Comment:

Through the RSPO's Book and Claim program, by the end of 2016, we covered our usage of Palm Oil as an ingredient for products in the U.S. and Canada at 100%. In total, we used 322.31 metric tons of Palm Oil as an ingredient in the products we serve in these two countries. For context, we have about 6,000 restaurants in the U.S. and Canada.

Outside the U.S. and Canada, our footprint is smaller. We have about 440 restaurants spread across 26 countries, and only 14 of those countries use Palm Oil for cooking - which is what we track and measure. We've calculated that these (approximately) 220 restaurants used 1,820.89 metric tons of Palm Oil for cooking in 2016.

We are working with our International Leadership and each independent franchisee in these countries on a plan that achieves RSPO CSPO for cooking by 2022 - with the minimum being purchase of Book & Claim certificates.

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2027

Comment:

Wendy's remains on its journey to using 100% CSPO and aims that it be Identity Preserved, Segregated and/or Mass Balance.

Similar to 2015, in 2016, we covered our Palm Oil use in U.S. and Canada (which is 95% of our total global restaurant footprint) through the purchase of Book & Claim certificates.

We recognize that Book & Claim is not our ultimate destination on this journey, but felt in the spirit of making progressive steps, it's a place to start.

We made significant progress in 2016 by engaging our U.S. and Canada suppliers on the topic of RSPO. This resulted in plans for a transition, expected in 2017, to Mass Balance CSPO at four suppliers that handle the largest amount of Palm Oil as an ingredient for products in the U.S. and Canada.

We are continuing conversations about a transition to physical supply chains with our other U.S. and Canada suppliers whose products contain Palm Oil as an ingredient in 2017 and beyond.

Outside the U.S. and Canada, our footprint is smaller. We have about 440 restaurants spread across 26 countries, and only 14 of those countries use Palm Oil for cooking - which is what we track and measure. We've calculated that these (approximately) 220 restaurants used 1,820.89 metric tons of Palm Oil for cooking in 2016.

It is worth noting that these restaurants are all owned by franchise groups that do not conduct purchasing through a centralized cooperative structure as we do in the U.S. and Canada. This diversity makes CSPO from physical supply chains challenging in those markets, but we are in the process establishing a plan to achieve CSPO internationally - with the minimum being Book & Claim certificates. We also aim to seek a solution for the sourcing of palm oil from physical supply chains for cooking by 2027.

3.4 In which markets where you operate, do these commitments cover?

Applies Globally

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

Wendy's will follow through on our plans to transition to Mass Balance CSPO at the 4 suppliers that handle the majority of the Palm Oil in the U.S. and Canada. We will address other products in our U.S. and Canada system by discussing conversion to physical CSPO supply chains in those products and will continue to participate in the Book and Claim program as those conversations continue.

Internally, we will continue to educate cross functional teams on our RSPO membership and commitment to CSPO.

Internationally, we will work within Wendy's and with our franchisees to establish a plan to convert international markets to CSPO for cooking.

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why**

Other: N/A

Application of Principles & Criteria for all members sectors**7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
No file was uploaded
Related link: <https://betterbuildingsinitiative.energy.gov/partners/wendys-company>
- Ethical conduct and human rights
No file was uploaded
Related link: www.wendys.com/suppliercodeofconduct
- Labour rights
No file was uploaded
Related link: www.wendys.com/suppliercodeofconduct
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

The bulk of our dialogue has been directly with suppliers through meetings and personal communication. However, we refer interested parties to review our position at www.aboutwendys.com or on our blog www.squaredealblog.com. Further, we wrote a blog last year about our commitment to the RSPO and journey towards CSPO in our operations: <http://www.squaredealblog.com/homewendys/palmoil2016>

GHG Emissions**8.1 Are you currently assessing your operational GHG emissions?**

Yes

Uploaded files:

No files were uploaded

8.2 Do you publicly report the GHG emissions of your operations?

No

Please explain why

Wendy's does not publicly report our GHG emissions as the vast majority of restaurants are independently owned and operated by franchisees.

However, Wendy's is a leader in the energy reduction area and in particular with our franchisees. Wendy's has publically committed to reducing energy use at our company restaurants and publically reports our energy reduction progress. Reduction in energy use is directly related to reduction in GHG emissions.

In 2015 we joined the U.S. Department of Energy's Better Buildings Challenge for our 300 company restaurants. Wendy's was the first restaurant company (and to date the only restaurant company) to have franchisees join the Challenge. There are 17 Wendy's franchisees and more than 1,000 franchise restaurants in the Challenge. Wendy's reviews the energy reduction and GHG emissions for participating restaurants using the tools available through ENERGY STAR® Portfolio Manager® application.

Wendy's has achieved a 12% cumulative energy per transaction reduction at our more than 300 company restaurants and corporate office in 2016 against a 2012 baseline. The more than 500 franchisee restaurants reporting data in 2016 are showing a 4% reduction in energy use over a 2013 baseline

See link to BBC Wendy's data below

<https://betterbuildingsolutioncenter.energy.gov/energy-data/The%20Wendy's%20Company>

<https://betterbuildingsinitiative.energy.gov/partners/wendys-company>

Support Smallholders**9.1 Are you currently supporting any independent smallholder groups?**

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

Our biggest challenge is that we are not a large direct purchaser of Palm Oil and thus have had to work to understand our Palm Oil usage and work with our suppliers to embrace CSPO and join the RSPO in their own organizations. CSPO and RSPO is new to many of our suppliers. So while we have had the opportunity to collaborate with them on CSPO details, we also need to allow them enough time to work within their internal processes as well as with RSPO to become members and to have their facilities audited, to ensure our entire supply chain is RSPO certified. We've found that while some of our suppliers are indeed using CSPO, if their facility has been audited by the RSPO, they (and we) cannot claim it being CSPO. We'd love to see some leniency around that or help us give some credit to the suppliers who are in within the process of having their facility audited to be RSPO certified. Additionally, as a largely franchised business with a small international footprint, our purchasing activities outside the US and Canada are very much decentralized, making the task of tracking Palm Oil as an ingredient very difficult. However, in the spirit of continuous improvement and the RSPO CSPO from physical supply chains commitment we've made, we're in the process of working with our franchisees and suppliers to meet this goal.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

Our internal CSPO team continues to educate cross functional internal teams (including our International team) on RSPO's mission and our palm oil journey. As previously mentioned, we have also worked with a number of suppliers on education and encourage them to join RSPO and supply Wendy's physically-sourced CSPO.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <http://www.squaredealblog.com/homewendys/palmoil2016>

Particulars

About Your Organisation

1.1 Name of your organization

Woolworths Limited

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0029-10-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

Australia, New Zealand

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Yes

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

Australia

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

5538.65 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

5538.65 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	42.64			
2.6.2	Mass Balance	5023.54			
2.6.3	Segregated	471.54			
2.6.4	Identity Preserved	0.93			
2.6.5	Total volume	5538.65			

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa --%
Australasia 100%
Europe (incl. Russia) --%
North America --%
South America --%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2009

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2020

Comment:

In FY16, 100% of the palm oil in our Own Brand food products supported the production of RSPO certified sustainable palm oil. Woolworths also commits to using physical RSPO palm oil through the RSPO identity preserved, segregated or mass balance models, by phasing out any remaining RSPO Book & Claim palm oil.

Woolworths has also committed to labelling palm oil to give customers choice and labels our own brand food products where palm oil is used as an ingredient.

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2020

3.4 In which markets where you operate, do these commitments cover?

Australia, New Zealand

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related**4.1 Do you use or plan to use the RSPO Trademark on your own brand products?**

No

Actions for Next Reporting Period**5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain**

Corporate Responsibility Report
Corporate website

Reasons for Non-Disclosure of Information**6.1 If you have not disclosed any of the above information, please indicate the reasons why****Application of Principles & Criteria for all members sectors****7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:**

- Water, land, energy and carbon footprints
No file was uploaded
Related link: <http://crs.woolworthsgroup.com.au/>
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
Uploaded file: [R-Policies-to-PNC-laborrights.pdf](#)
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

Yes

Uploaded files:

[M-GHG-Public-Report.pdf](#)

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

[R-GHG-Retailer-Emissions-Report.pdf](#)

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

We have a target to 'Achieve net zero supply chain deforestation for our 'high-impact' commodities in our Own Brand products, such as palm oil, timber, pulp and paper, and packaging'. As part of this target, we are developing a baseline to identify palm oil in our Own Brand non-food products.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

As a member of the Consumer Goods Forum (CGF), Woolworths has been a signatory to the CGF Deforestation Resolution of 2010 for achieving net zero deforestation by 2020 from sourcing commodities like palm oil, beef, timber, paper and board. We have publicly committed to this resolution in our Corporate Responsibility reports and have reported on progress.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: <http://crs.woolworthsgroup.com.au/>

Particulars

About Your Organisation

1.1 Name of your organization

Woolworths (Proprietary) Limited

1.2 What is/are the primary activity(ies) or product(s) of your organization?

- Oil Palm Growers
 - Palm Oil Processors and/or Traders
 - Consumer Goods Manufacturers
 - Retailers
 - Banks and Investors
 - Social or Development Organisations (Non Governmental Organisations)
 - Environmental or Nature Conservation Organisations (Non Governmental Organisations)
 - Affiliate Members
 - Supply Chain Associate
-

1.3 Membership number

3-0027-10-000-00

1.4 Membership category

Ordinary

1.5 Membership sector

Retailers

Retailers**Operational Profile**

1.1 Please state your main activities within the palm oil supply chain. Tick all that apply:

- Wholesaler
- Retail
- Food service providers
- Own-brand
- Third party brands
- Biofuels
- Other

Operations and Certification Progress

2.1 In which markets where you operate do you sell goods containing palm oil and oil palm products?

South Africa

2.2 Do you have a system for calculating how much palm oil and palm oil products there is in the goods you sell?

Under development

2.3 Does this system cover your own-brand use of palm oil and oil palm products or all brands you sell?

Own brand only

2.4 In which markets where you operate do you calculate how much palm oil and oil palm product there is in the goods you sell?

South Africa

2.5 Total volume of all palm oil and oil palm products in the goods sold in the year:

2.5.1 Total volume of Refined /Crude Palm Oil in the goods sold in the year

2063.80 Tonnes

2.5.2 Total volume of Crude and Refined Palm Kernel Oil in the goods sold in the year

Tonnes

2.5.3 Total volume of Palm Kernel Expeller sold in the year

Tonnes

2.5.4 Total volume of other Palm-based Derivatives and Fractions used in the year

Tonnes

2.5.5 Total volume of all palm oil and oil palm products in the goods sold in the year

2063.80 Tonnes

2.6 Volume of palm oil and oil palm products used in the year, in your own brand of products, that are RSPO-certified

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.6.1	Book & Claim	1096.00			
2.6.2	Mass Balance	967.80			
2.6.3	Segregated				
2.6.4	Identity Preserved				
2.6.5	Total volume	2063.80			

2.7 Volume of RSPO certified sustainable palm oil and oil palm products purchased from other RSPO certified companies (tonnes)

No	Description	Crude and Refined Palm Oil (Tonnes)	Crude and Refined Palm Kernel Oil (Tonnes)	Palm Kernel Expeller (Tonnes)	Other palm-based derivatives and fractions (Tonnes)
2.7.1	Book & Claim	-	-	-	-
2.7.2	Mass Balance	-	-	-	-
2.7.3	Segregated	-	-	-	-
2.7.4	Identity Preserved	-	-	-	-
2.7.5	Total volume	-	-	-	-

2.8 What is the percentage of RSPO certified sustainable palm oil and oil palm products in the total volume handled by your company in the following regions:

Africa 100%
Australasia --%
Europe (incl. Russia) --%
North America --%
South America --%
Middle East --%
China --%
India --%
Indonesia --%
Malaysia --%
Rest of Asia --%

Time-Bound Plan**3.1 Year expected to start (or year started) using RSPO certified sustainable palm oil and oil palm products, in your own brand of products**

2011

3.2 Year expected to be (or already) using 100% RSPO certified sustainable palm oil and oil palm products from any supply chain option in your own brand products

2011

3.3 Year expected to be using 100% RSPO certified sustainable palm oil and oil palm products from physical supply chains (Identity Preserved, Segregated and/or Mass Balance) in your own brand products

2018

3.4 In which markets where you operate, do these commitments cover?

South Africa

3.5 Does your company have a Time-Bound Plan to require the use of RSPO certified palm oil and oil palm products in the products you sell on behalf of other companies brands?

No

Trademark Related

4.1 Do you use or plan to use the RSPO Trademark on your own brand products?

Yes

4.2 Please state for which product range(s) and markets you intend to apply the Trademark and when you plan to start

Own brand Toilet soaps 2017

Actions for Next Reporting Period

5.1 Outline actions that you will take in the coming year to promote the use of RSPO certified sustainable palm oil and oil palm products along the supply chain

Continue to apply pressure to our suppliers and their refiners to use RSPO CSPO.

Reasons for Non-Disclosure of Information

6.1 If you have not disclosed any of the above information, please indicate the reasons why

Application of Principles & Criteria for all members sectors

7.1 Do you have organizational policies that are in line with the RSPO P&C, such as:

- Water, land, energy and carbon footprints
- Ethical conduct and human rights
Uploaded file: [R-Policies-to-PNC-ethicalconducthr.pdf](#)
- Labour rights
- Stakeholder engagement
- None of the above

7.2 What best practice guidelines or information has your organisation provided in the past year, to facilitate the uptake of RSPO certified sustainable palm oil and oil palm products? What languages are these guidelines available in?

We have had a workshop with our suppliers

GHG Emissions

8.1 Are you currently assessing your operational GHG emissions?

Yes

Uploaded files:

No files were uploaded

Link to Website

www.woolworthsholdings.co.za

8.2 Do you publicly report the GHG emissions of your operations?

Yes

Uploaded files:

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Link to Website

www.woolworthsholdings.co.za

Support Smallholders

9.1 Are you currently supporting any independent smallholder groups?

No

9.2 If no, do you have any future plans to support independent smallholders?

No

Challenges

1 What significant economic, social or environmental obstacles have you encountered in the production, procurement, use and/or promotion of CSPO and what efforts did you make to mitigate or resolve them?

In South Africa there is very little public awareness of the problems associated with palm oil and therefore the pull from the consumer market has been slow. We need RSPO market development.

2 How has your organization supported the vision of RSPO to transform markets? (e.g. Funding; Engagement with key stakeholders; Business to business education/outreach)

We have run workshops for our suppliers and their refiners to help the supply chain become compliant.

3 Other information on palm oil (sustainability reports, policies, other public information)

- No files were uploaded

Link: www.woolworthsholdins.co.za

The RSPO is an international non-profit organization formed in 2004 with the objective to promote the growth and use of sustainable oil palm products through credible global standards and engagement of stakeholders.

www.rspo.org

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RSPO

Roundtable on Sustainable Palm Oil

