

L'Oreal

Name of the organisation : L'Oreal

Corporate website address :

Company Details

Membership number : 4-0021-07-000-00

Membership Type : Ordinary Membership

Membership category : Consumer Goods Manufacturers

Please TICK all business activities your organization is involved in, INCLUDING the primary MEMBERSHIP CATEGORY.

(Please note that you are required to complete the form for all categories you are involved in as well)

You are allowed to tick more than one sector

| Consumer Goods Manufacturers

What is the name of the entity or holding company that has management control over all palm oil related activities within the organization? Please note that this ACOP submitted is only for the entity and subsidiaries that are members of RSPO and not the holding company

Is the holding company a RSPO Member?

Please name any sub of the organisations in oil palm or related activities. Please note that all of your subsidiary companies are also bound by RSPO code of conduct, and this ACOP should report on all of their activities & progress whether they are members or not [Name. Activities. RSPO Members (Y/N)?]

Please indicate all the regions in which the member organisation and its subsidiaries for which you are completing this report operate in

Contacts

Primary contact responsible for organisational commitment to RSPO

PALT Alexandra Alexandra.PALT@loreal.com

Person reporting (if different)

BARRE Rachel rbarre@rd.loreal.com

Financial contact for paying fees (THIS INFORMATION WILL NOT BE MADE PUBLIC)

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Related information

State your policy on palm oil (Please provide links, upload attachments or complete the text box)

Please provide links for reports that may be relevant to Sustainable Palm Oil.

Although L'Oréal is a low volume purchaser of palm oil, our direct annual consumption did not exceed 1000 tons in 2011, we take the issue of sustainable sourcing very seriously.

L'Oréal is an RSPO member since 2007, sources 100% of its palm oil from CSPO certified sources since 2010 (Segregated Model). L'Oreal supports the moratorium on illegal deforestation in Indonesia and Malaysia and sees much interest in improving the traceability of its palm oil derivatives. Palm oil derivatives are indeed a more challenging issue for the personal care sector, namely because it is so difficult to trace the complex supply chain and to understand how the derivatives were processed from their source.

Since 2009, we have continuously shared our concerns with all of our suppliers of palm oil derivatives and started to work with them in building an even more accurate picture of our total palm oil indirect consumption. L'Oreal has also been an active member of the - Technical Working Group Oleo&Derivatives within the Coalition of Sustainable Palm Oil Members, which has notably explored a reasonable approach on how to handle the complexity of derivatives for our market.

For this category of compounds (mainly used in foaming haircare applications) L'Oreal does believe that Greenpalm certificates constitute a workable interim option during the transition period to physical use of certified oil. That is why L'Oreal commits to source 100% of derivatives from certified sustainable sources by 2012.

Upload new file	:	
Palm oil related websites	:	
RSPO reporting period	:	July 2011 to June 2012
Date of submission	:	25/9/2012

Consumer Goods Manufacturers

Operational profile:

Please state what your main activities are within :| Personal care goods manufacturing

Operations and certification progress:

Total volume of Crude Palm Oil sold in your own- :1,000 brand products per year(mt)?

How much of the Crude Palm Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

Segregated (mt) :1000

Identity Preserved (mt)

Total :1,000

Total volume of Palm Kernel Oil sold in your own- :0
brand products per year? (mt)

How much of the Palm Kernel Oil volume is RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

Total :0

Total volume of palm-based derivatives and :0
fractions sold in your own brand products per
year?

How much of the volume of palm-based derivatives and fractions are RSPO certified? (mt)

Book & Claim (GreenPalm) (mt)

Mass balance (mt)

Segregated (mt)

Identity Preserved (mt)

Total : 0

Total volume of palm oil and derived products sold : under calculation
in your own brand products per year? (mt)

Time-bound plan

Time-bound plan - Year expected to achieve 100% RSPO certified sustainable palm oil used in all brands that you manufacture:2012

What are your interim milestones towards achieving this RSPO Certified Sustainable Palm Oil Commitment (year and progressive CSPO%) - please state annual targets/strategies:

2010 : 100% certified sustainable crude palm oil - segregated model

2012 : 100% certified sustainable crude palm oil - segregated model

100% certified sustainable palm-based derivatives - book and claim model (Greenpalm certificates)

Targets for next reporting period

Outline actions that will be taken in the coming year to promote RSPO Certified Sustainable Palm Oil: Since 2009, we have continuously shared our concerns with all of our suppliers of palm oil derivatives and started to work with them in building an even more accurate picture of our total palm oil indirect consumption.

Consequently, we will go on with our proactive communication to our palm-based derivatives suppliers towards physically segregated oil for derivatives.

Reasons for non-disclosure of information:

If you have not disclosed any of the above information please indicate the reasons why;

Other

If other please specify;

Total volume of palm-based derivatives and fractions: still under calculation with the help of our suppliers among worldwide raw materials portfolio